

## Got ID Cards?

We know the peace of mind your member identification (ID) card brings you and your loved ones. That's why Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company have made sure you never have to leave home without it.

If you have not yet received your permanent ID card and want to access health care services, you can print a temporary ID card online at our website, [anthem.com/ca/EIAHealth](http://anthem.com/ca/EIAHealth).

### Tell me how

It's a simple four-step process:

1. Before starting, check with your employer to confirm your information has been added to Anthem's system. Your name, date of birth and ZIP code must match exactly what is on file with Anthem. You can't register before you plan effective date.
2. Go to [anthem.com/ca/EIAHealth](http://anthem.com/ca/EIAHealth) and log in to our secure member-site. (The log-in box is in the top right-hand corner of the page.) If you haven't logged in before, you'll need to open an account. Click on **Register** to get started.

When you're asked for a member ID number during online registration, **enter it as it appears on your member ID card**. If you do not have your member ID number, call Customer Service to get it.

3. Click the **Customer Care** tab in the top right-hand corner. Select the **Print Temporary ID Card** option and follow the instructions on how to create and print the temporary ID card.
4. You can print the ID card on your own printer and use the card at your next doctor's appointment.

Take a look at the sample card below.

**Note:** The temporary ID card may not include all of your benefit information.

If you have any questions, our customer service number is on the temporary ID card. We hope this option gives you the peace of mind you and your family deserve.

<p><b>Anthem</b> BlueCross</p> <hr/> <p>Member Name: JOHN THOMPSON Member ID: XDP123A12345</p> <hr/> <p>Group: 123456M123 Plan: 040 BIN: 123456 PCN: 1234567 PCP: BLUE CROSS PPO - PRUDENT BUYER Member is enrolled in: PRUDENT BUYER INCENTIVE</p> <hr/>	<p><b>Anthem</b> BlueCross</p> <hr/> <p>This is your temporary health plan identification Card. Present it to the provider of healthcare when you or your eligible dependents receive services. See your certificate(s) for details to a description of the benefits, terms and conditions, limitations and exclusions of coverage. When submitting inquiries always include your member number from the face of this card. Possession or use of this card does not guarantee payment.</p> <p>Providers inside California: Please call the Customer service phone number on the back of this card for eligibility and benefit information. Providers outside California: Please submit claims to your local Blue Cross and/or Blue Shield Plan. To ensure prompt claims processing, please include the 3-digit alpha prefix that precedes the patient's identification number listed on the front of this card.</p> <hr/> <p>www.anthem.com/ca Customer Service: xxx-xxx-xxxx P.O. Box 30007 LOS ANGELES, CA 90060-0007</p> <hr/> <p>Anthem Blue Cross is the trade name of Blue Cross of California. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association.</p>
---	--