

# **Chico Police Community Advisory Board Community Survey**

**797**

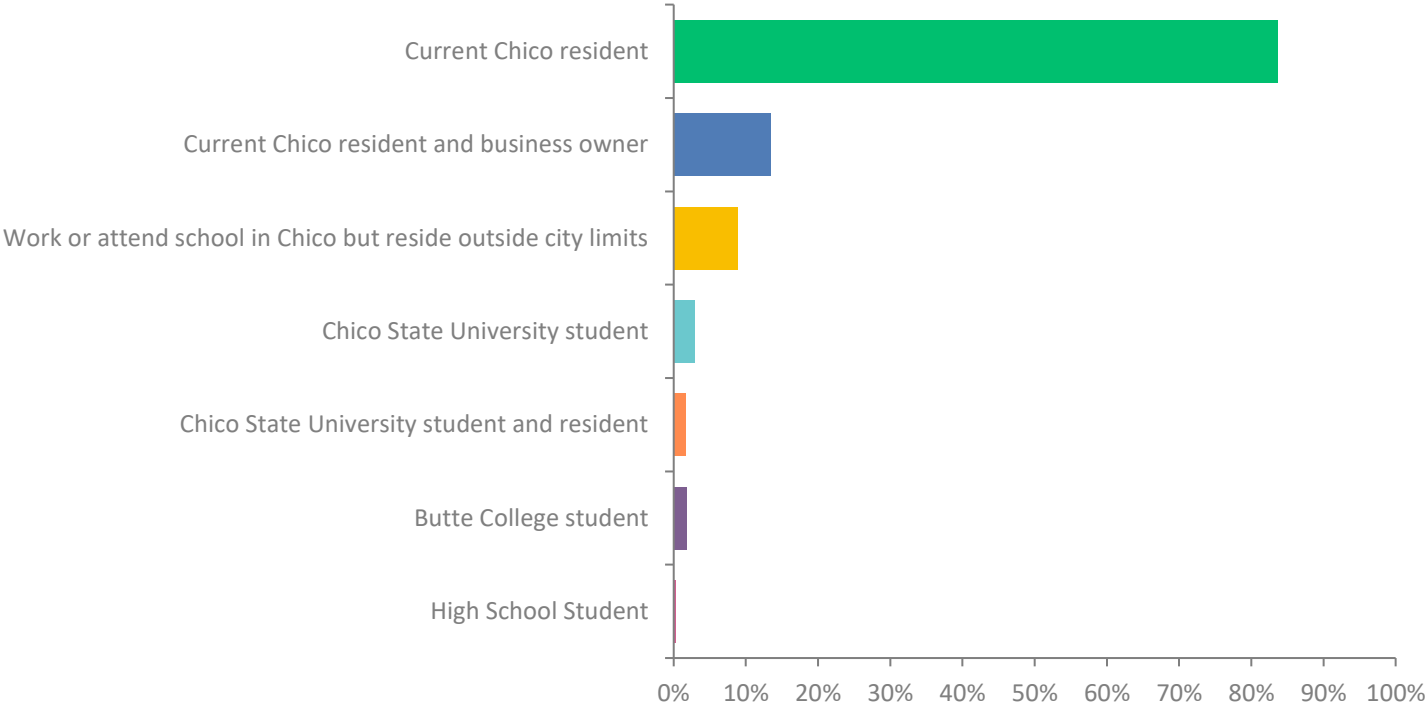
Total Responses

Date Created: Thursday, March 07, 2024

Complete Responses: 797

# Q1: Do you live, work, or are a student in Chico? (Check all that apply)

Answered: 793 Skipped: 4



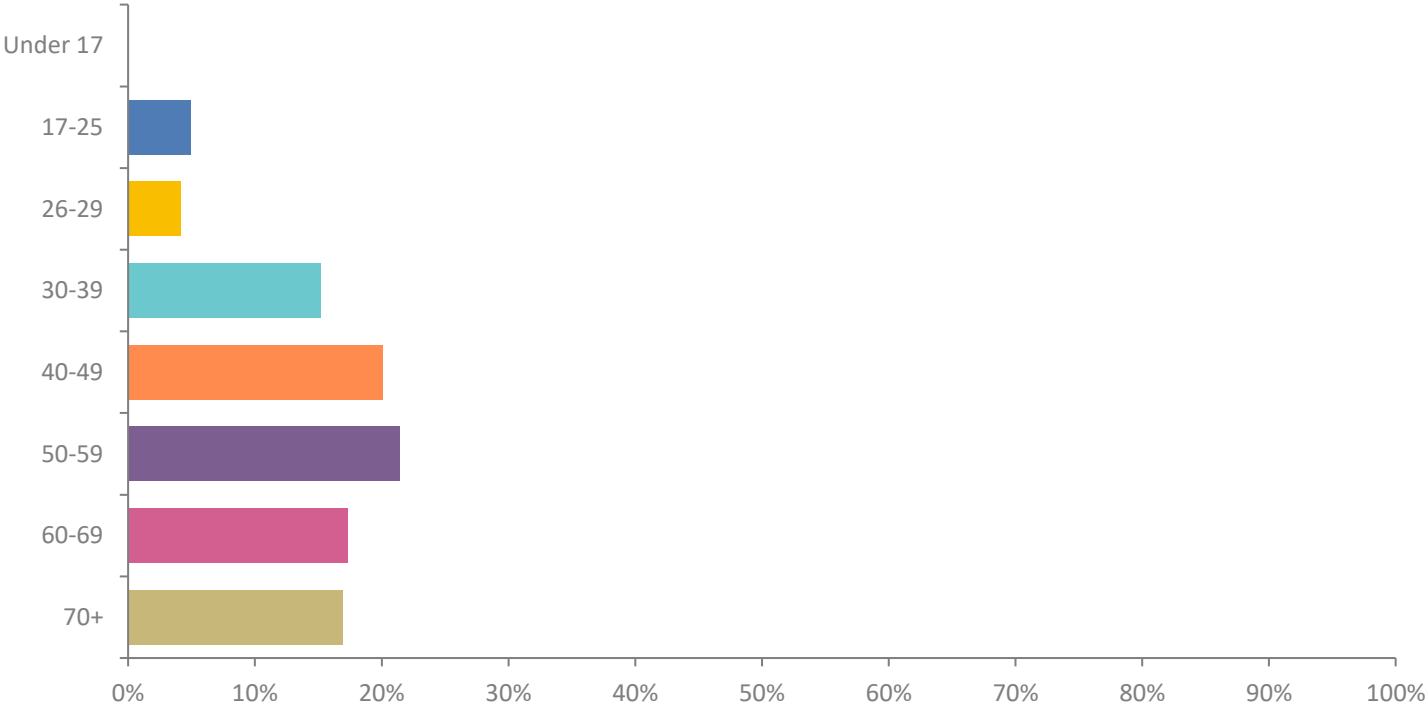
# Q1: Do you live, work, or are a student in Chico? (Check all that apply)

Answered: 793 Skipped: 4

ANSWER CHOICES	RESPONSES	
Current Chico resident	83.61%	663
Current Chico resident and business owner	13.49%	107
Work or attend school in Chico but reside outside city limits	8.83%	70
Chico State University student	2.90%	23
Chico State University student and resident	1.64%	13
Butte College student	1.89%	15
High School Student	0.38%	3
<b>TOTAL</b>		<b>894</b>

# Q2: What is your age range?

Answered: 797 Skipped: 0



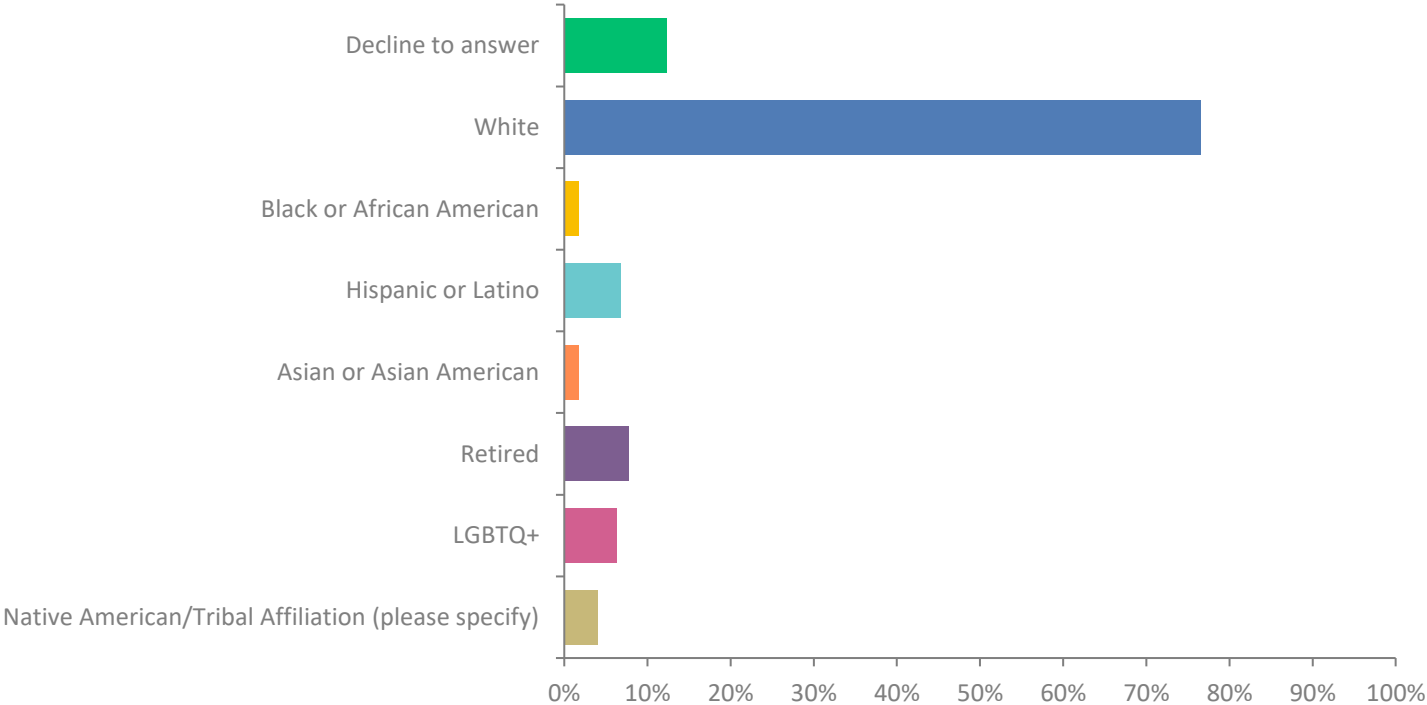
## Q2: What is your age range?

Answered: 797 Skipped: 0

ANSWER CHOICES	RESPONSES	
Under 17	0%	0
17-25	4.89%	39
26-29	4.14%	33
30-39	15.18%	121
40-49	20.08%	160
50-59	21.46%	171
60-69	17.31%	138
70+	16.94%	135
<b>TOTAL</b>		<b>797</b>

# Q3: What group(s) do you most identify with? (Check all that apply)

Answered: 793 Skipped: 4



### Q3: What group(s) do you most identify with? (Check all that apply)

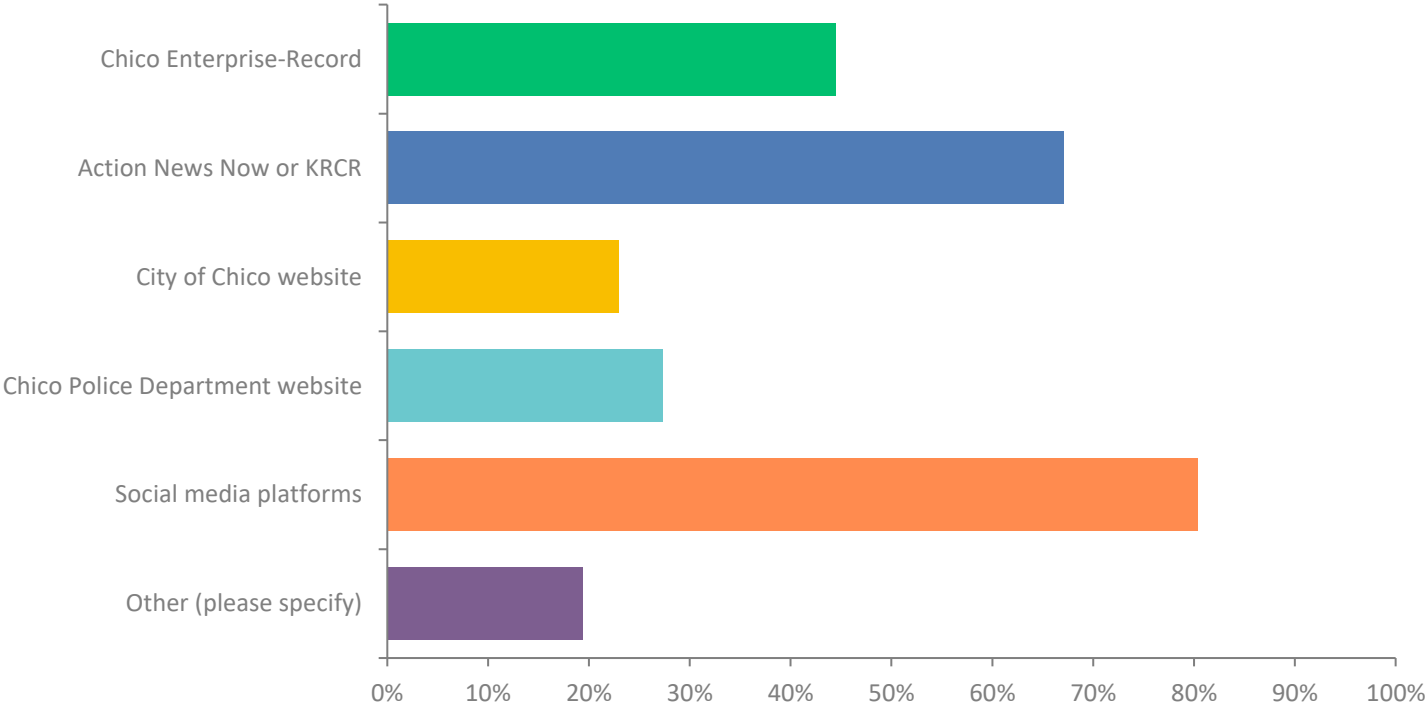
Answered: 793 Skipped: 4

ANSWER CHOICES	RESPONSES	
Decline to answer	12.36%	98
White	76.54%	607
Black or African American	1.77%	14
Hispanic or Latino	6.81%	54
Asian or Asian American	1.77%	14
Retired	7.82%	62
LGBTQ+	6.31%	50
Native American/Tribal Affiliation (please specify)	4.04%	32
<b>TOTAL</b>		<b>931</b>



# Q4: How do you obtain your information concerning Chico? (Check all that apply)

Answered: 794 Skipped: 3



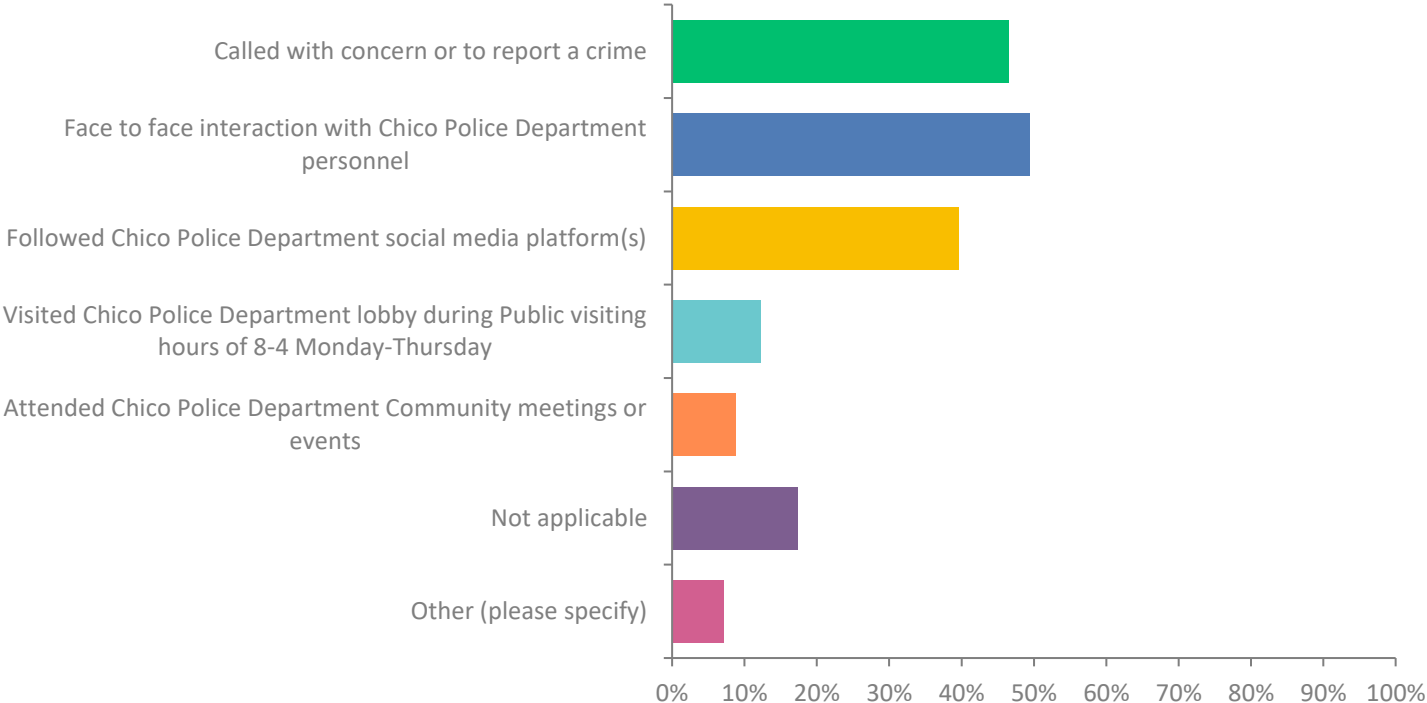
## Q4: How do you obtain your information concerning Chico? (Check all that apply)

Answered: 794 Skipped: 3

ANSWER CHOICES	RESPONSES	
Chico Enterprise-Record	44.46%	353
Action News Now or KRCR	67.13%	533
City of Chico website	22.92%	182
Chico Police Department website	27.33%	217
Social media platforms	80.35%	638
Other (please specify)	19.40%	154
TOTAL		2077

# Q5: Have you personally, or a friend, had an interaction with the Chico Police Department within the last three (3) years? (Check all that apply)

Answered: 785 Skipped: 12



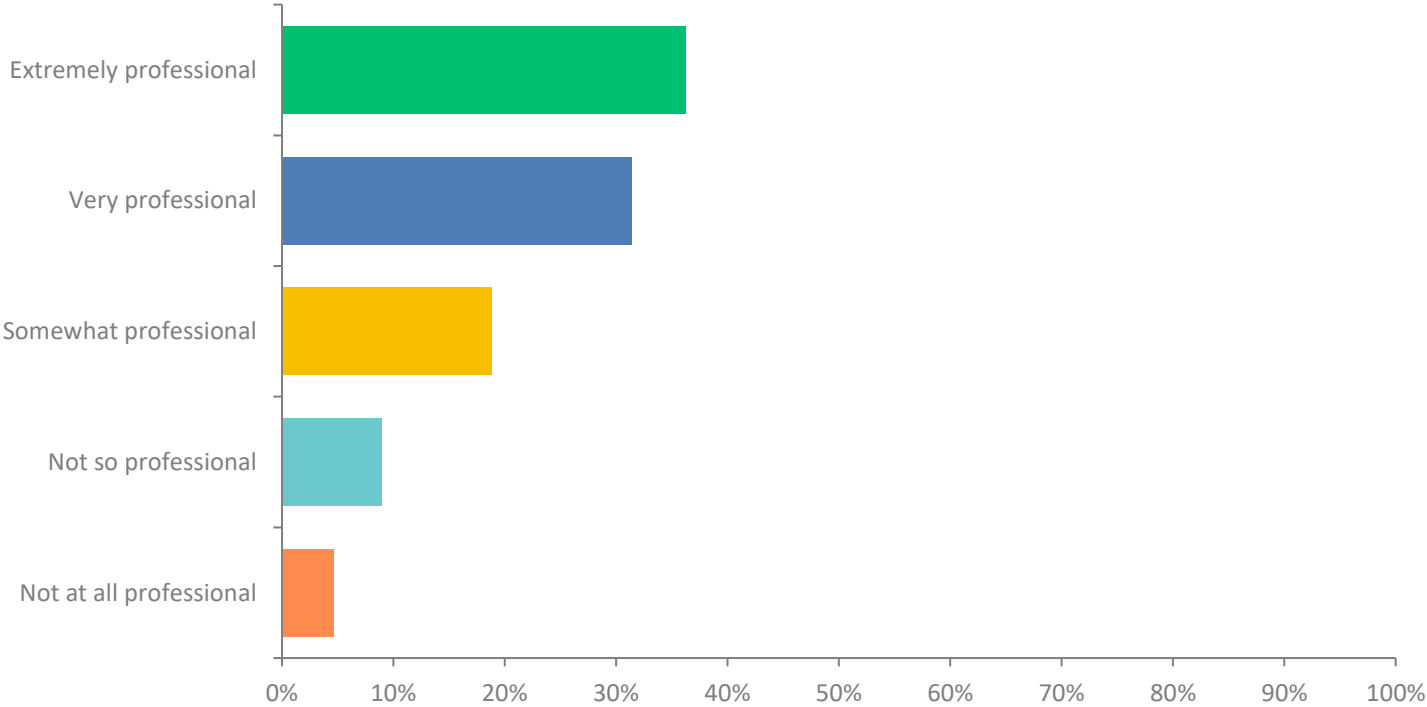
## Q5: Have you personally, or a friend, had an interaction with the Chico Police Department within the last three (3) years? (Check all that apply)

Answered: 785 Skipped: 12

ANSWER CHOICES	RESPONSES	
Called with concern or to report a crime	46.50%	365
Face to face interaction with Chico Police Department personnel	49.43%	388
Followed Chico Police Department social media platform(s)	39.62%	311
Visited Chico Police Department lobby during Public visiting hours of 8-4 Monday-Thursday	12.23%	96
Attended Chico Police Department Community meetings or events	8.79%	69
Not applicable	17.32%	136
Other (please specify)	7.13%	56
<b>TOTAL</b>		<b>1421</b>

# Q6: Did the Chico Police Department and its officers or staff handle the matter professionally?

Answered: 627 Skipped: 170



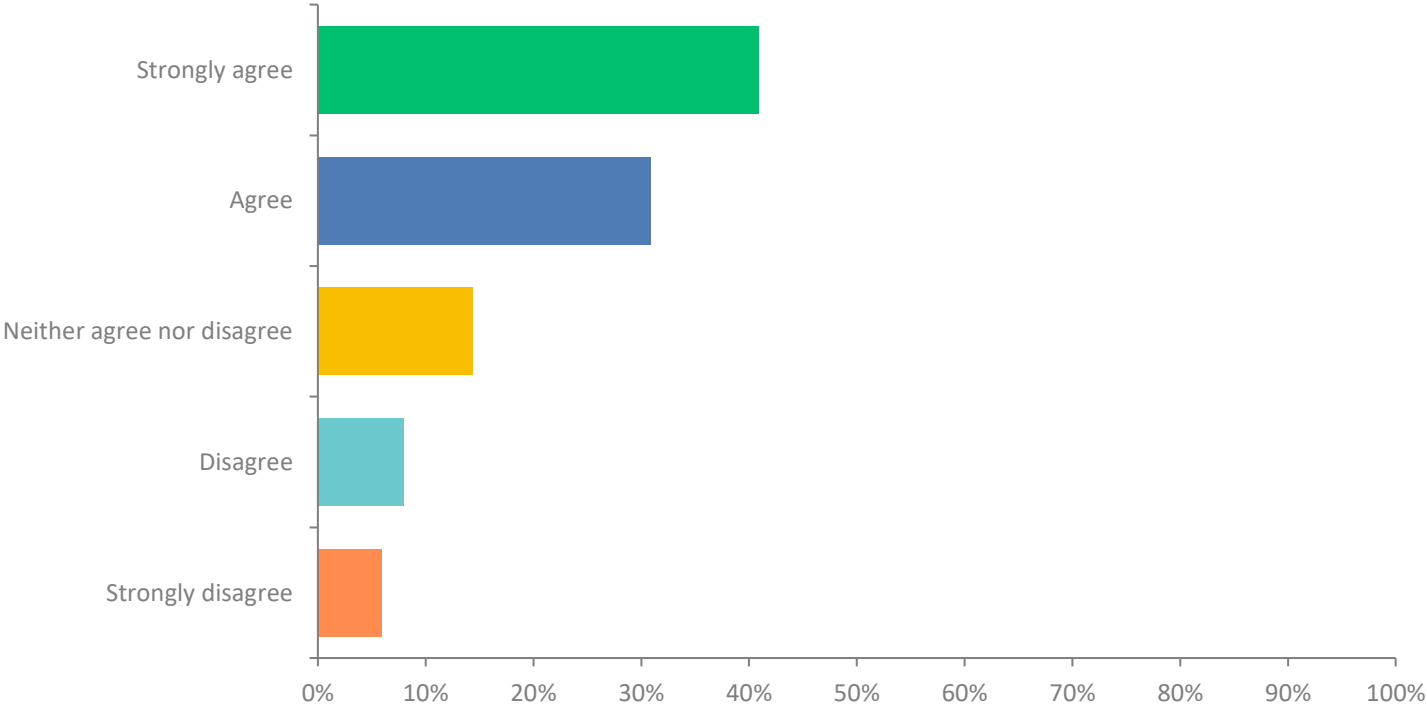
## Q6: Did the Chico Police Department and its officers or staff handle the matter professionally?

Answered: 627 Skipped: 170

ANSWER CHOICES	RESPONSES	
Extremely professional	36.20%	227
Very professional	31.42%	197
Somewhat professional	18.82%	118
Not so professional	8.93%	56
Not at all professional	4.63%	29
TOTAL		627

# Q7: Were you and the other parties treated with respect?

Answered: 626 Skipped: 171



## Q7: Were you and the other parties treated with respect?

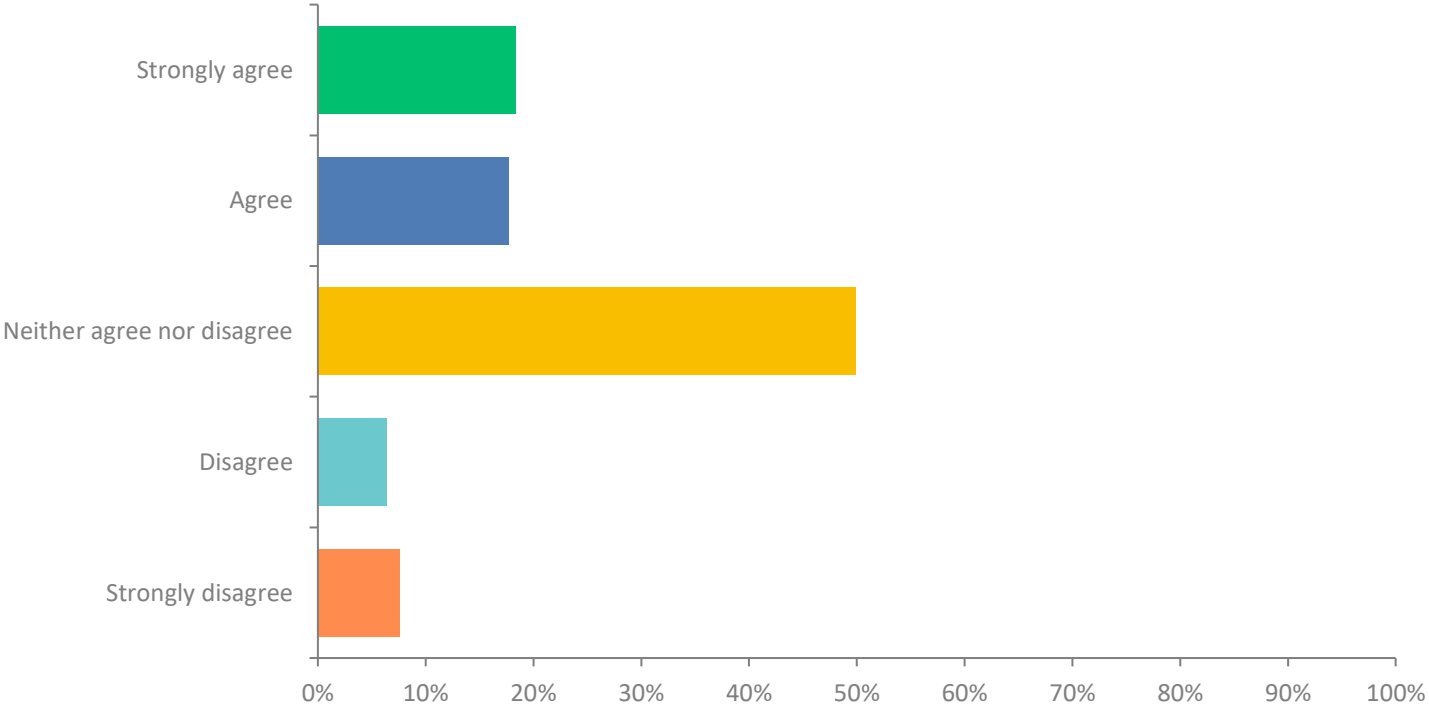
Answered: 626 Skipped: 171

ANSWER CHOICES	RESPONSES	
Strongly agree	40.89%	256
Agree	30.83%	193
Neither agree nor disagree	14.38%	90
Disagree	7.99%	50
Strongly disagree	5.91%	37
TOTAL		626



# Q8: If it was a contentious interaction, did the officer do their best to de-escalate the situation?

Answered: 485 Skipped: 312



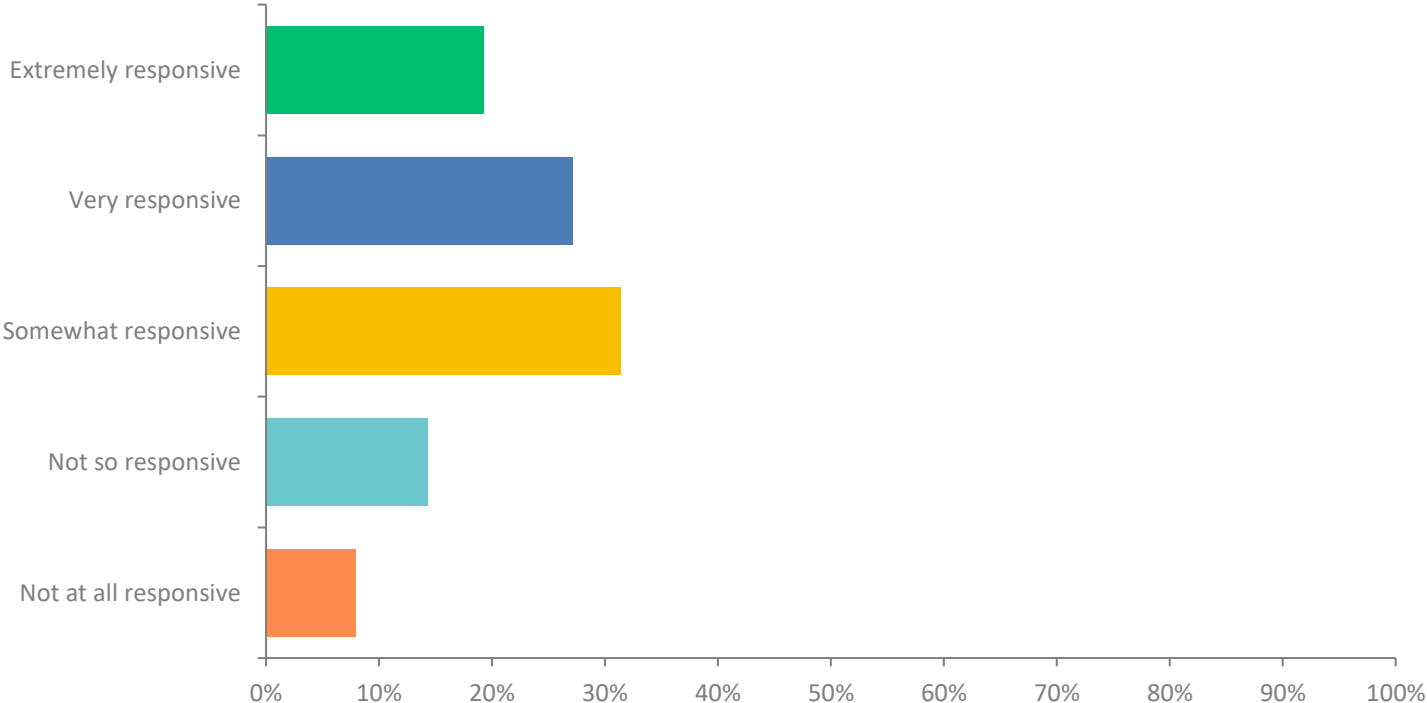
## Q8: If it was a contentious interaction, did the officer do their best to de-escalate the situation?

Answered: 485 Skipped: 312

ANSWER CHOICES	RESPONSES	
Strongly agree	18.35%	89
Agree	17.73%	86
Neither agree nor disagree	49.90%	242
Disagree	6.39%	31
Strongly disagree	7.63%	37
TOTAL		485

# Q9: Overall, how responsive and effective is Chico PD in understanding your concerns and meeting your needs?

Answered: 733 Skipped: 64



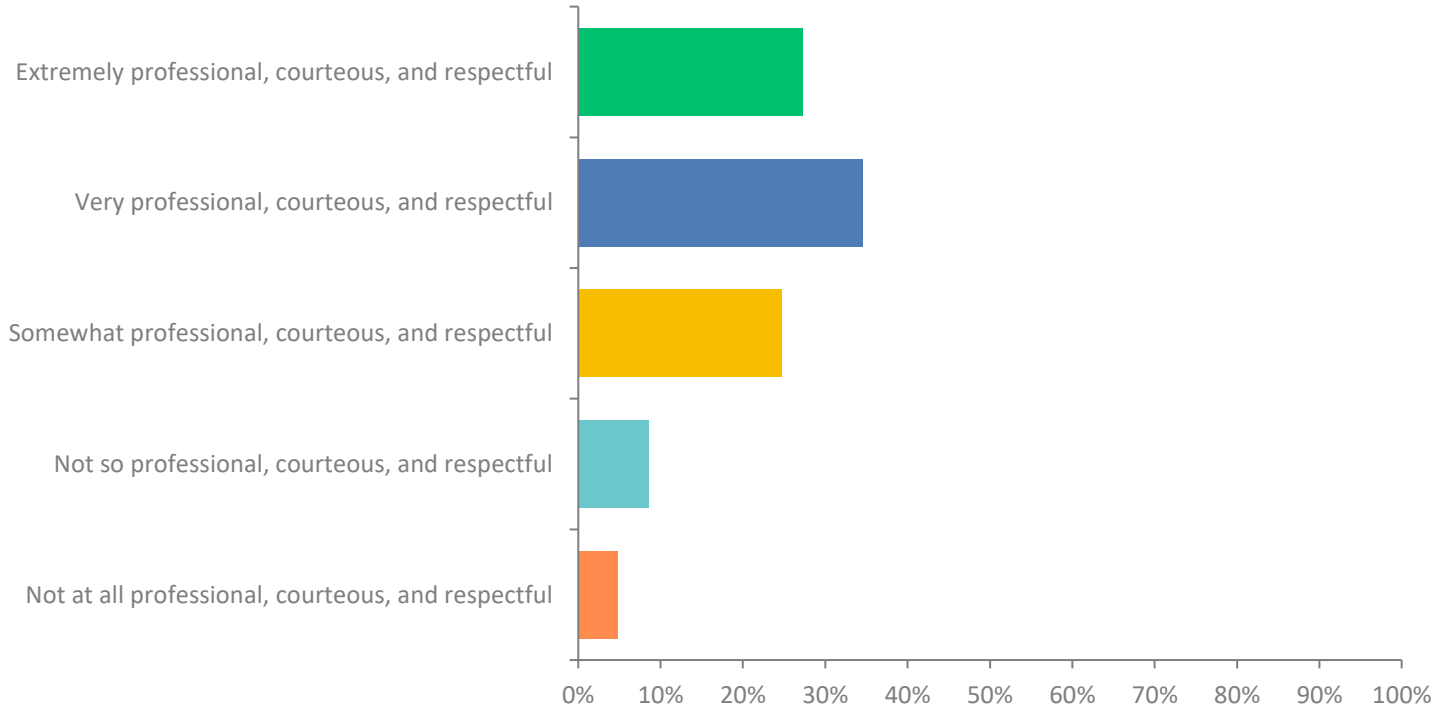
## Q9: Overall, how responsive and effective is Chico PD in understanding your concerns and meeting your needs?

Answered: 733 Skipped: 64

ANSWER CHOICES	RESPONSES	
Extremely responsive	19.24%	141
Very responsive	27.15%	199
Somewhat responsive	31.38%	230
Not so responsive	14.32%	105
Not at all responsive	7.91%	58
TOTAL		733

# Q10: Do you feel Chico PD's personnel are professional, courteous, and respectful when interacting with you and other community members?

Answered: 747 Skipped: 50



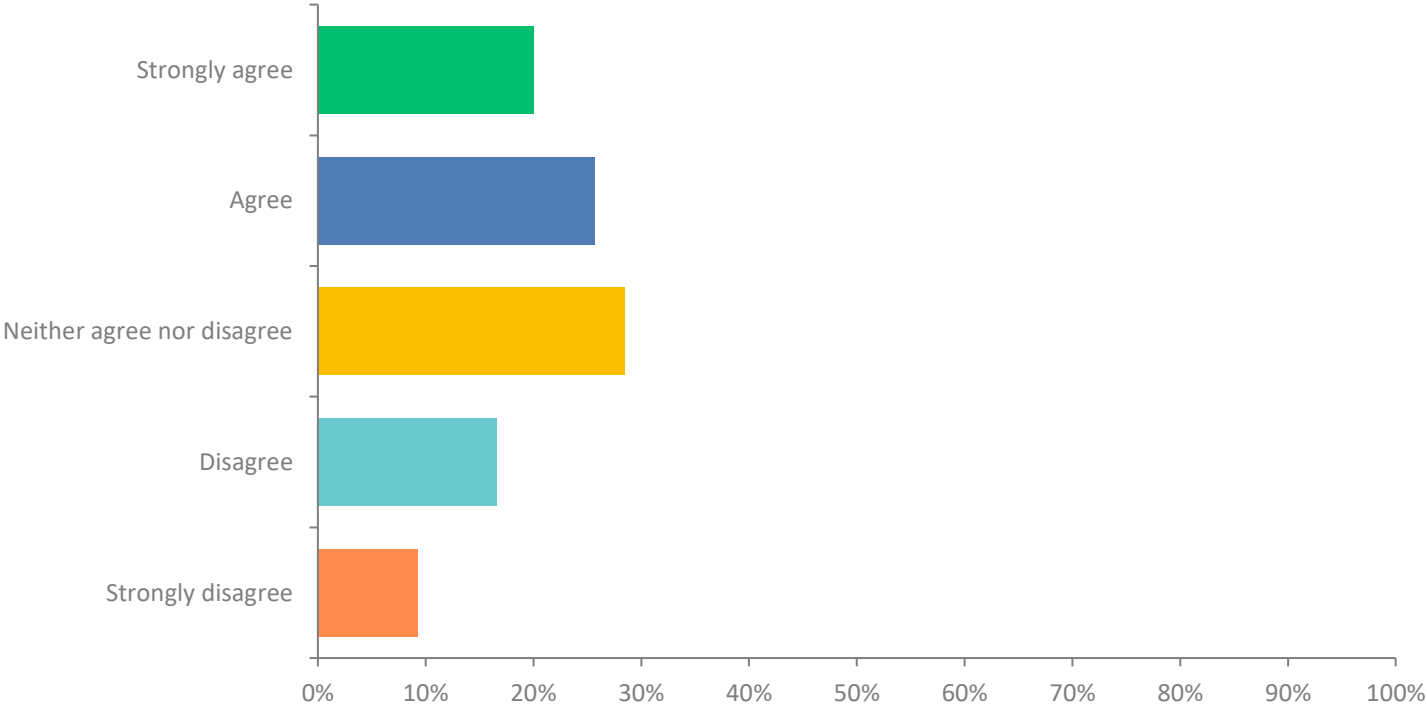
## Q10: Do you feel Chico PD's personnel are professional, courteous, and respectful when interacting with you and other community members?

Answered: 747 Skipped: 50

ANSWER CHOICES	RESPONSES	
Extremely professional, courteous, and respectful	27.31%	204
Very professional, courteous, and respectful	34.54%	258
Somewhat professional, courteous, and respectful	24.77%	185
Not so professional, courteous, and respectful	8.57%	64
Not at all professional, courteous, and respectful	4.82%	36
TOTAL		747

# Q11: Do you feel Chico PD builds relationships together with community members to solve problems?

Answered: 770 Skipped: 27



## Q11: Do you feel Chico PD builds relationships together with community members to solve problems?

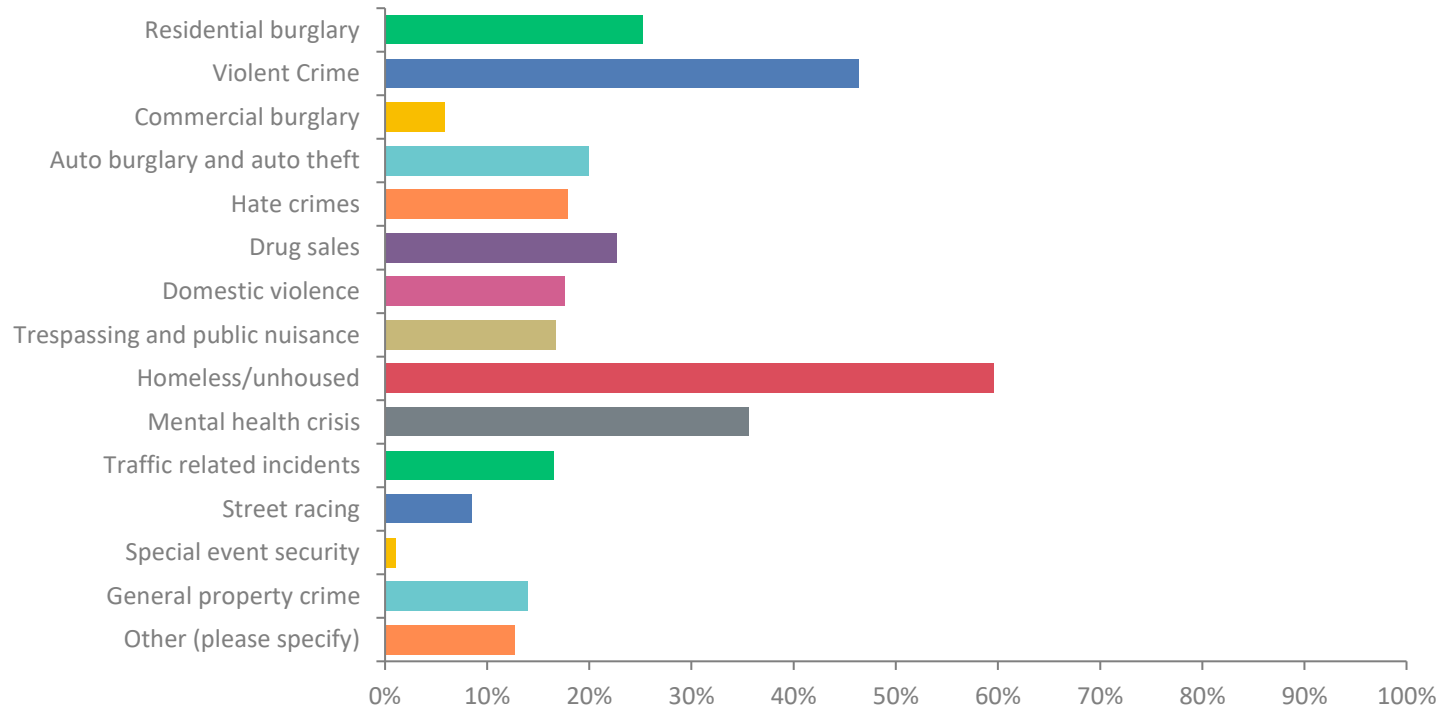
Answered: 770 Skipped: 27

ANSWER CHOICES	RESPONSES	
Strongly agree	20.0%	154
Agree	25.71%	198
Neither agree nor disagree	28.44%	219
Disagree	16.62%	128
Strongly disagree	9.22%	71
TOTAL		770



**Q12: The Chico Police Department would appreciate your thoughts on the priority level of the following list of crimes, quality of life issues and community engagement. Please select the top three (3) areas that most concern you:**

Answered: 789 Skipped: 8



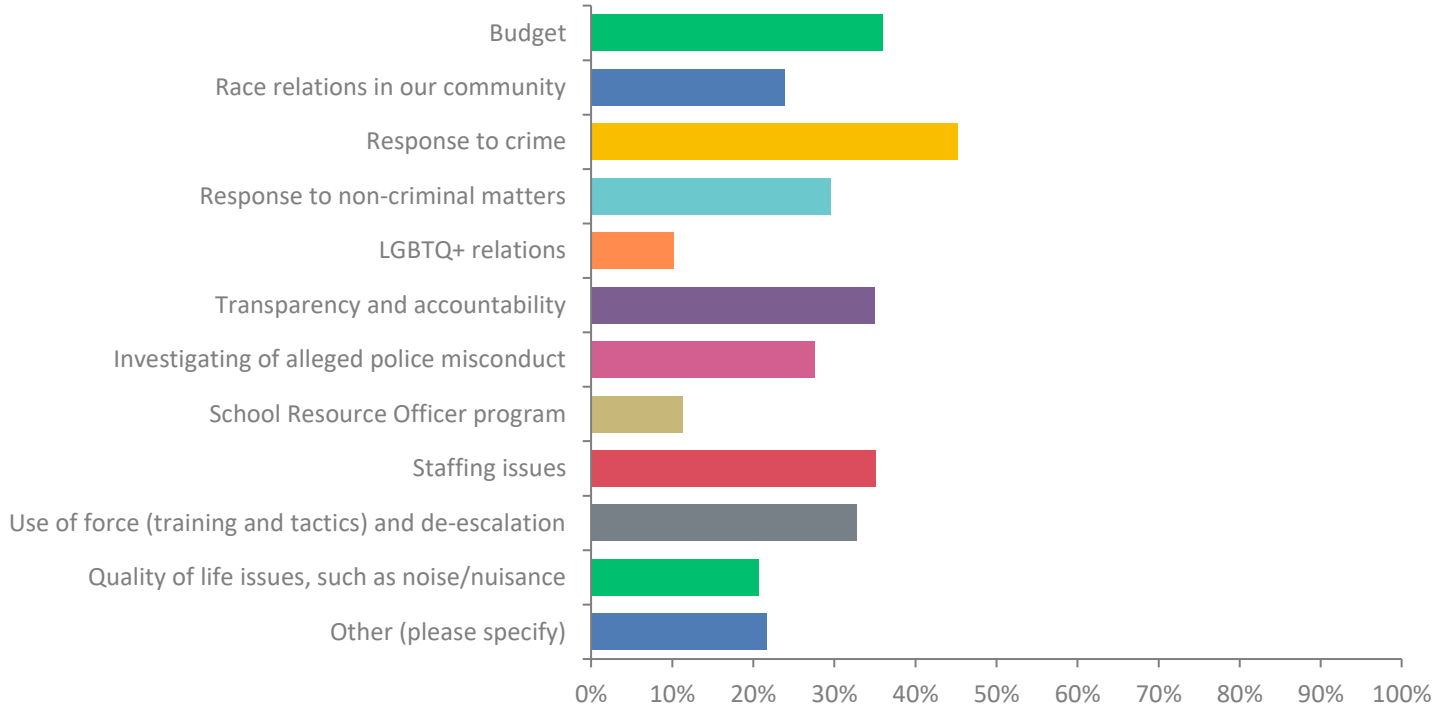
**Q12: The Chico Police Department would appreciate your thoughts on the priority level of the following list of crimes, quality of life issues and community engagement. Please select the top three (3) areas that most concern you:**

Answered: 789 Skipped: 8

ANSWER CHOICES	RESPONSES	
Residential burglary	25.22%	199
Violent Crime	46.39%	366
Commercial burglary	5.83%	46
Auto burglary and auto theft	19.90%	157
Hate crimes	17.87%	141
Drug sales	22.69%	179
Domestic violence	17.62%	139
Trespassing and public nuisance	16.73%	132
Homeless/unhoused	59.57%	470
Mental health crisis	35.61%	281
Traffic related incidents	16.48%	130
Street racing	8.49%	67
Special event security	1.01%	8
General property crime	13.94%	110
Other (please specify)	12.67%	100
<b>TOTAL</b>		<b>2525</b>

# Q13: What concerns or issues do you have about the Chico Police Department? (Check all that apply)

Answered: 755 Skipped: 42



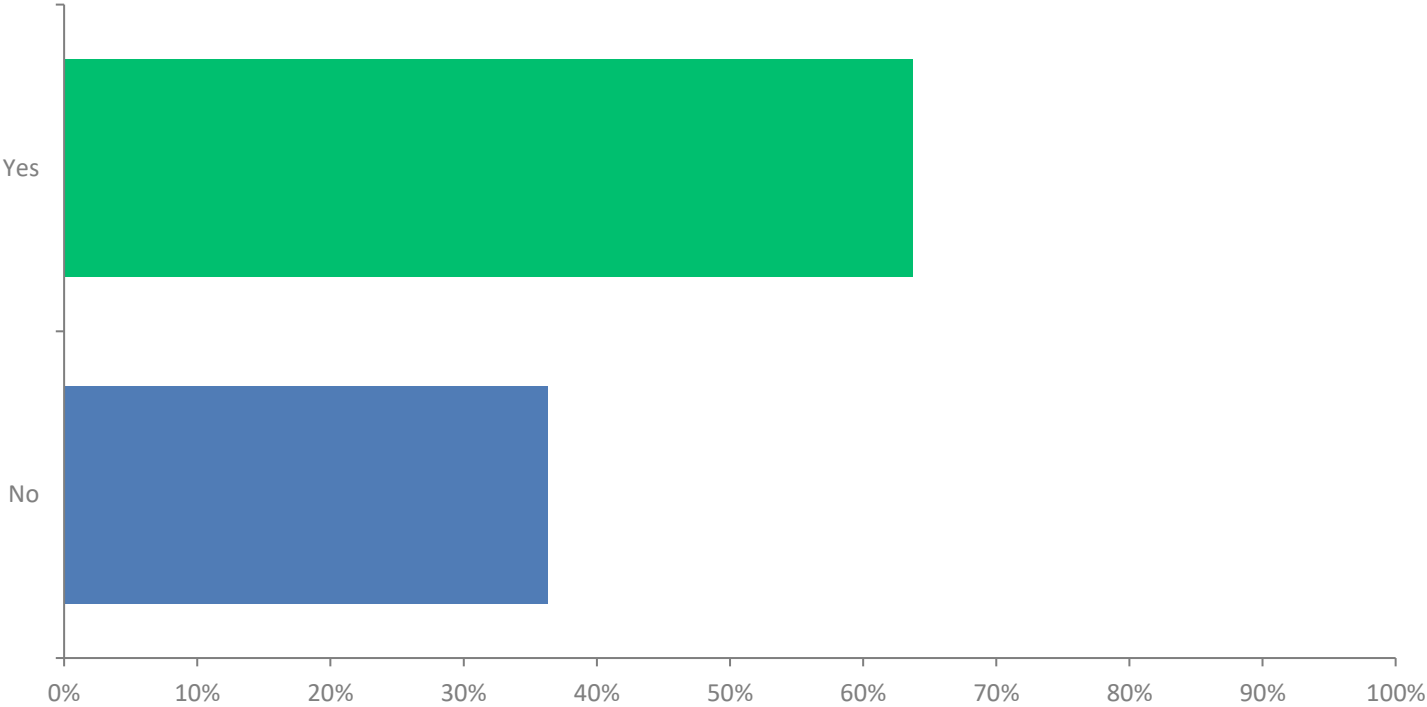
### Q13: What concerns or issues do you have about the Chico Police Department? (Check all that apply)

Answered: 755 Skipped: 42

ANSWER CHOICES	RESPONSES	
Budget	35.89%	271
Race relations in our community	23.84%	180
Response to crime	45.17%	341
Response to non-criminal matters	29.54%	223
LGBTQ+ relations	10.20%	77
Transparency and accountability	34.97%	264
Investigating of alleged police misconduct	27.55%	208
School Resource Officer program	11.26%	85
Staffing issues	35.10%	265
Use of force (training and tactics) and de-escalation	32.72%	247
Quality of life issues, such as noise/nuisance	20.66%	156
Other (please specify)	21.59%	163
TOTAL		2480

# Q14: Have you visited the Chico PD website at [chico.ca.us/City-Services/Public-Safety/Police-Department](http://chico.ca.us/City-Services/Public-Safety/Police-Department)

Answered: 791 Skipped: 6



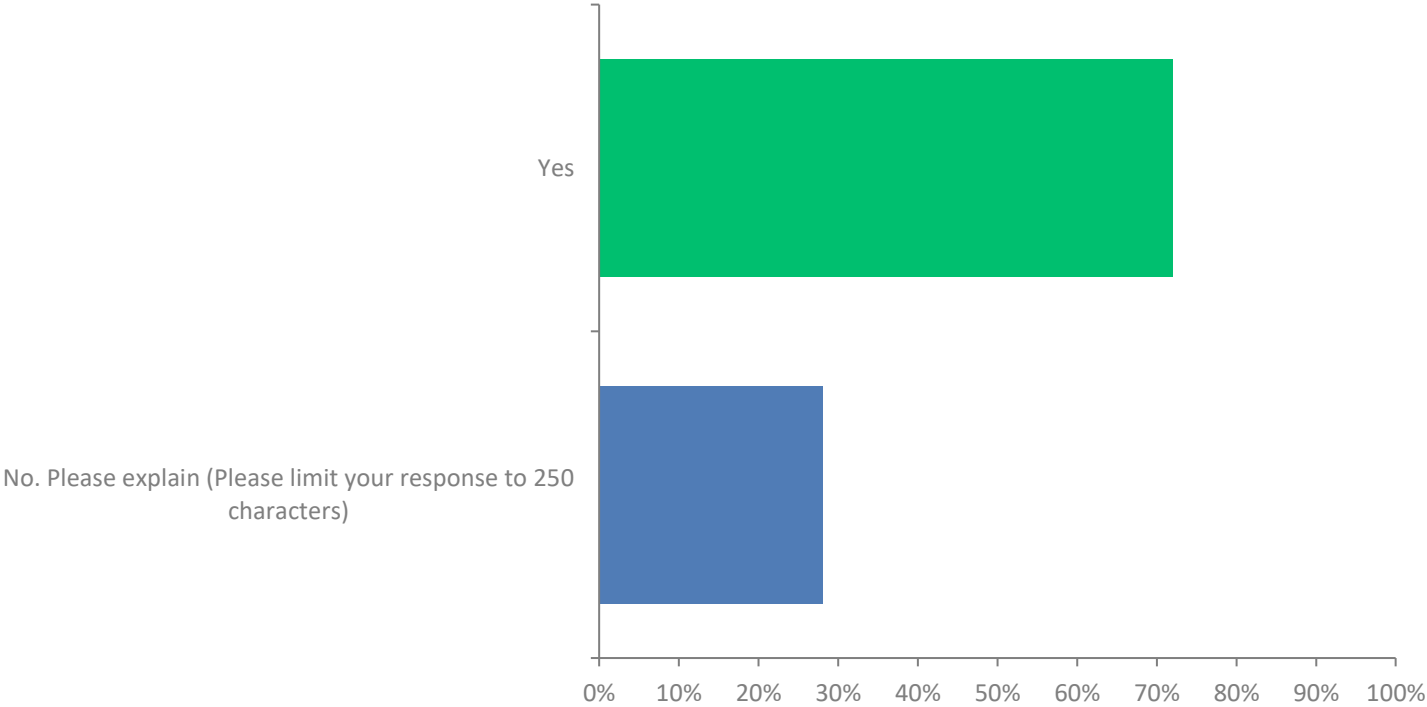
## Q14: Have you visited the Chico PD website at [chico.ca.us/City-Services/Public-Safety/Police-Department](http://chico.ca.us/City-Services/Public-Safety/Police-Department)

Answered: 791 Skipped: 6

ANSWER CHOICES	RESPONSES	
Yes	63.72%	504
No	36.28%	287
TOTAL		791

# Q15: Are you satisfied with the Transparency section on the Chico PD website?

Answered: 599 Skipped: 198



## Q15: Are you satisfied with the Transparency section on the Chico PD website?

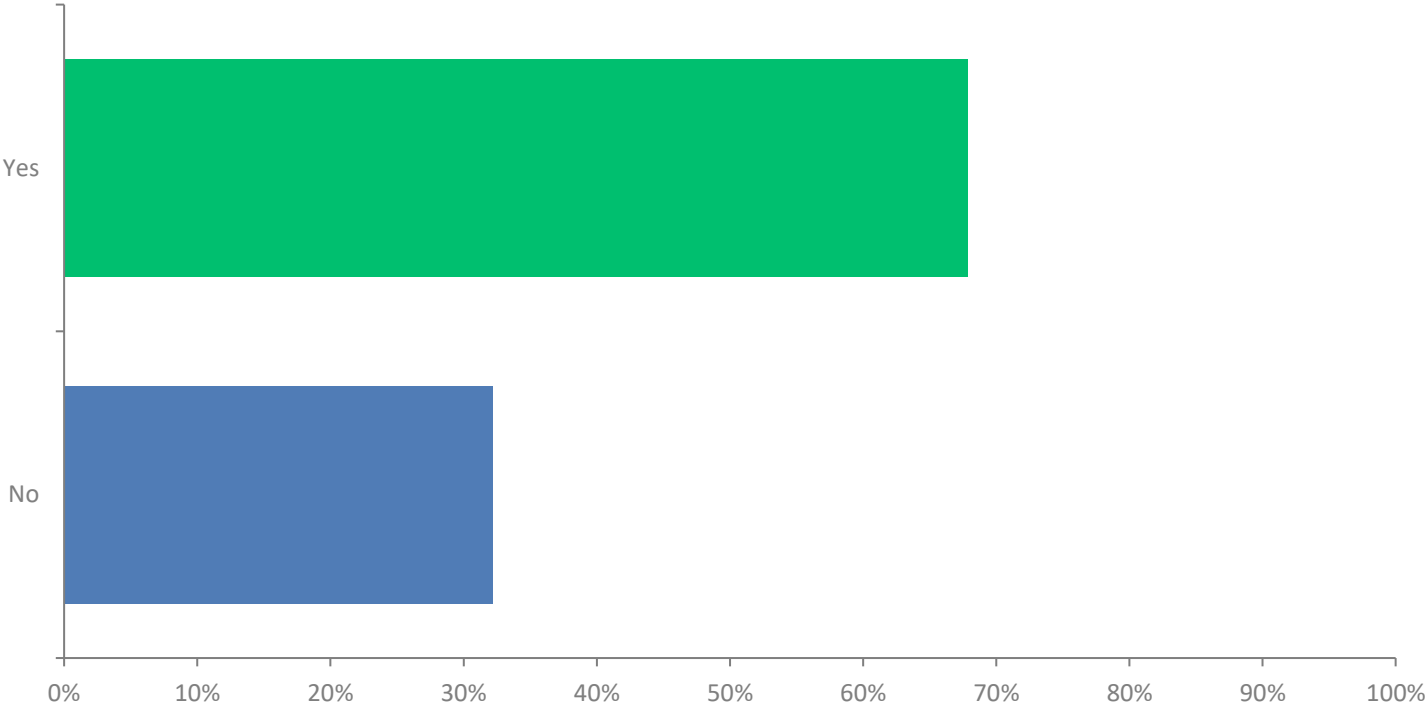
Answered: 599 Skipped: 198

ANSWER CHOICES	RESPONSES	
Yes	71.95%	431
No. Please explain (Please limit your response to 250 characters)	28.05%	168
TOTAL		599



# Q16: Have you visited the Chico PD social media platforms? (Instagram, Facebook, and YouTube)

Answered: 787 Skipped: 10



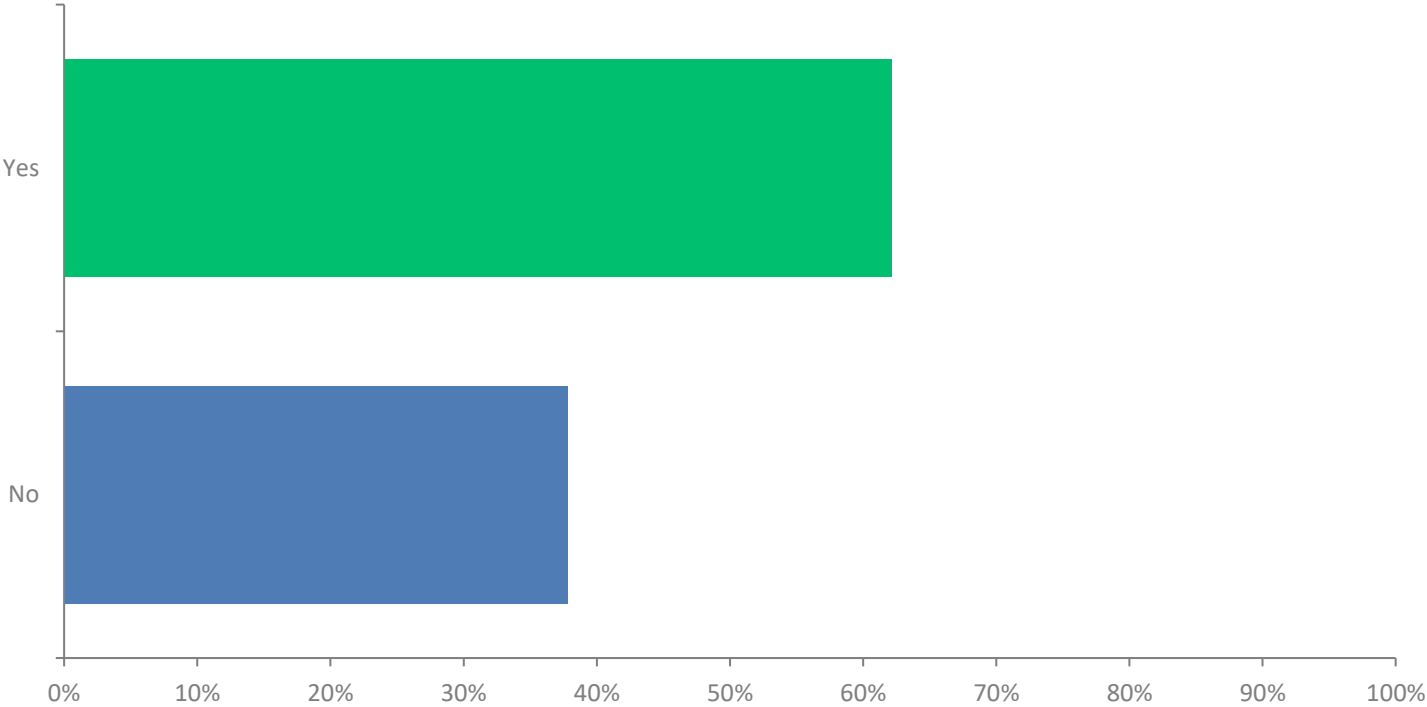
## Q16: Have you visited the Chico PD social media platforms? (Instagram, Facebook, and YouTube)

Answered: 787 Skipped: 10

ANSWER CHOICES	RESPONSES	
Yes	67.85%	534
No	32.15%	253
TOTAL		787

# Q17: Neighborhood Watch Program Liaison

Answered: 785 Skipped: 12



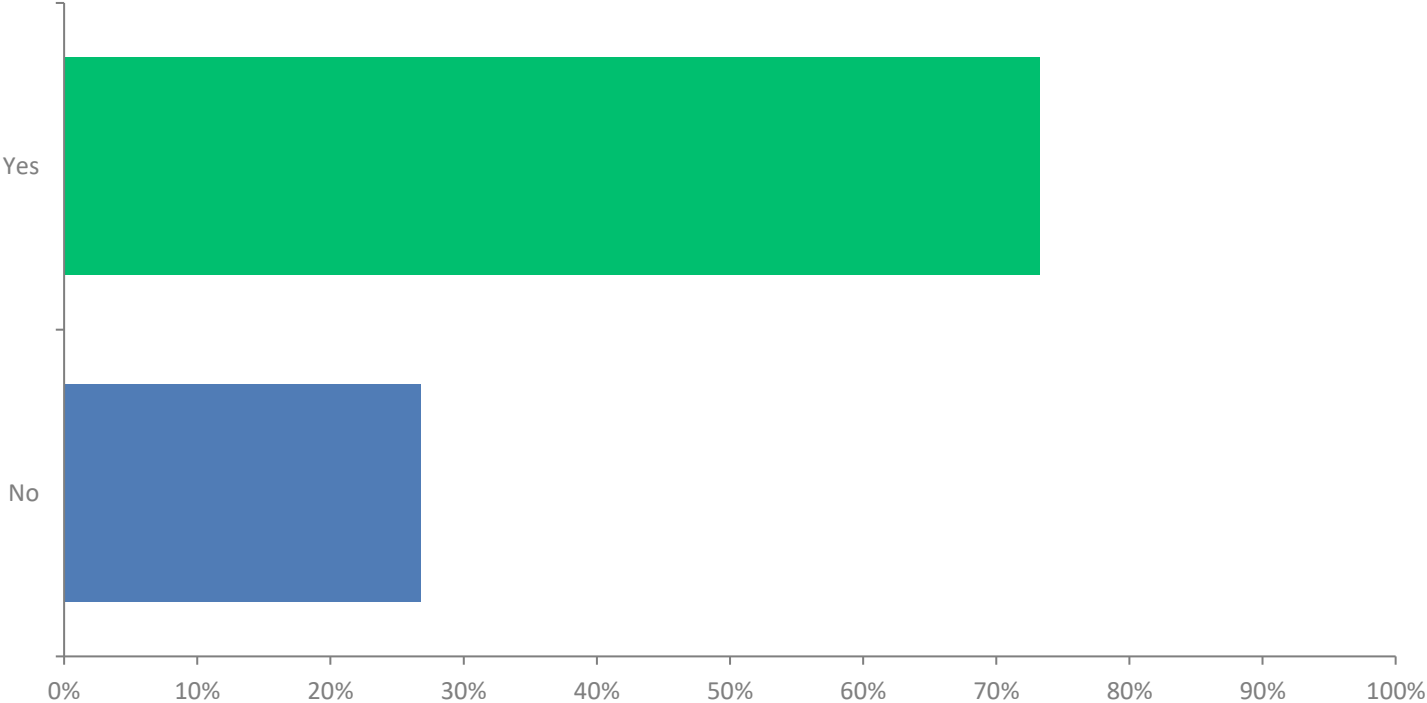
# Q17: Neighborhood Watch Program Liaison

Answered: 785 Skipped: 12

ANSWER CHOICES	RESPONSES	
Yes	62.17%	488
No	37.83%	297
TOTAL		785

# Q18: Utilizing Volunteers in Police Services (VIPS) to assist the department with duties such as house/vacation watch, traffic control, and towing abandoned vehicles.

Answered: 785 Skipped: 12



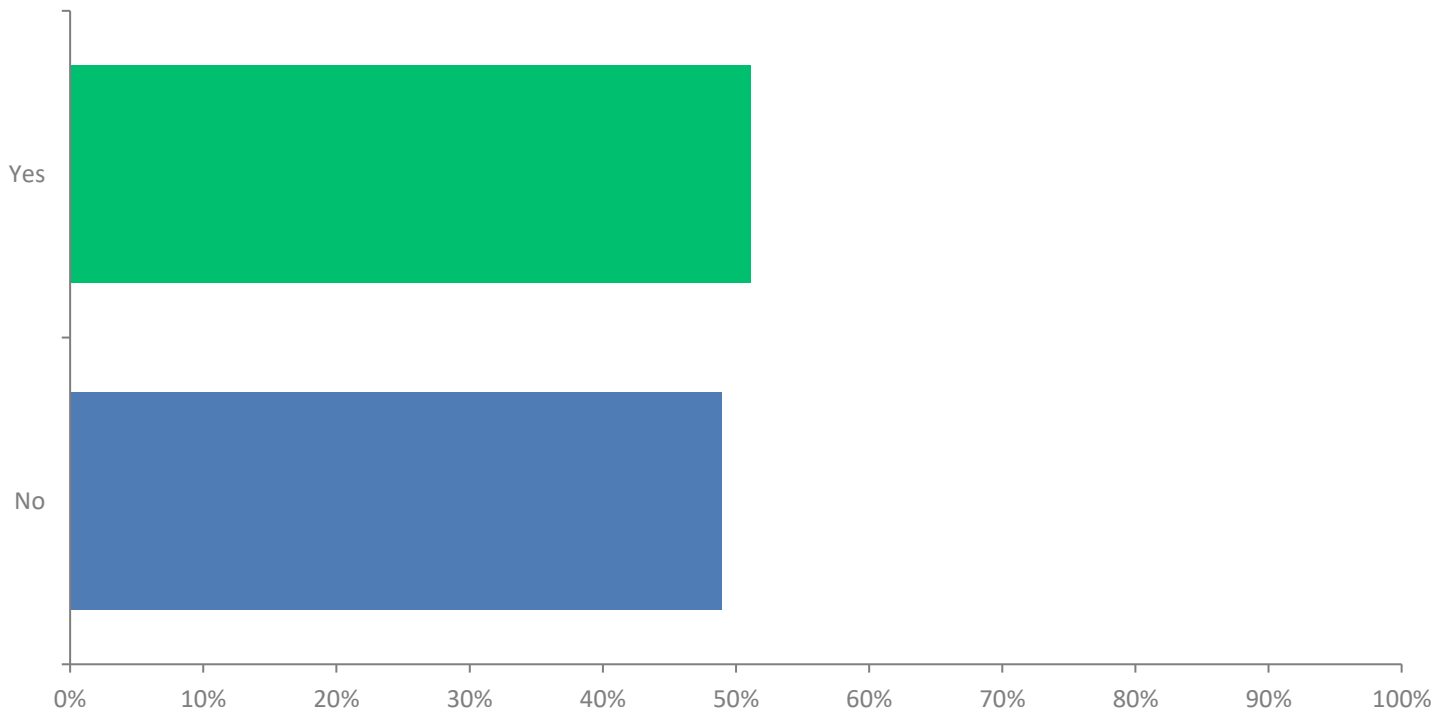
**Q18: Utilizing Volunteers in Police Services (VIPS) to assist the department with duties such as house/vacation watch, traffic control, and towing abandoned vehicles.**

Answered: 785 Skipped: 12

ANSWER CHOICES	RESPONSES	
Yes	73.25%	575
No	26.75%	210
TOTAL		785

# Q19: Utilizing Community Service Officers (CSO) to assist police officers with calls for service. For example, these calls can include incidents related to found property, vandalism and thefts.

Answered: 785 Skipped: 12



**Q19: Utilizing Community Service Officers (CSO) to assist police officers with calls for service. For example, these calls can include incidents related to found property, vandalism and thefts.**

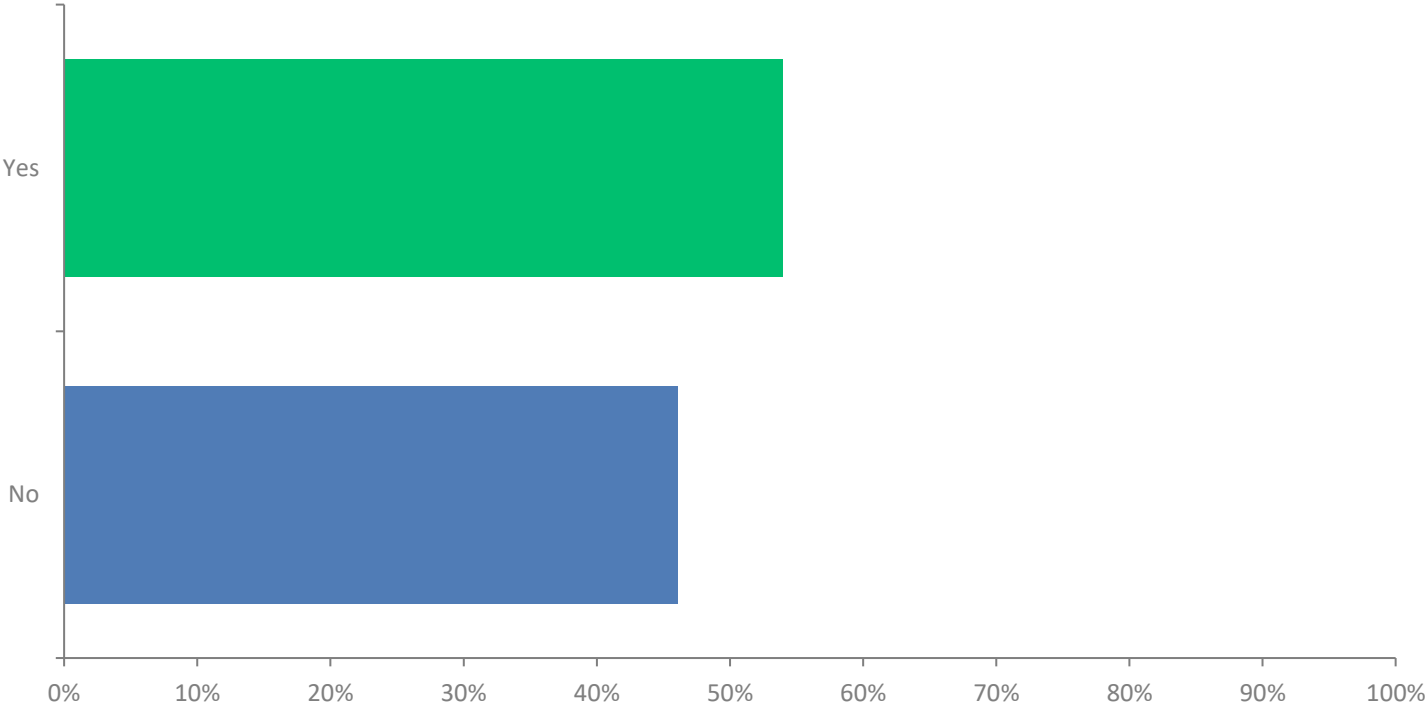
Answered: 785 Skipped: 12

ANSWER CHOICES	RESPONSES	
Yes	51.08%	401
No	48.92%	384
TOTAL		785



# Q20: Utilizing community advisory groups, like the Police Community Advisory Board, to provide guidance to the Chief of Police.

Answered: 777 Skipped: 20



## Q20: Utilizing community advisory groups, like the Police Community Advisory Board, to provide guidance to the Chief of Police.

Answered: 777 Skipped: 20

ANSWER CHOICES	RESPONSES	
Yes	53.93%	419
No	46.07%	358
TOTAL		777