



**CHICO POLICE  
DEPARTMENT  
2021 ANNUAL REPORT**



# CHICO POLICE DEPARTMENT



## OUR MISSION

To create a safer Chico and to improve quality of life by partnering with our community and providing dedicated service.

## OUR VALUES

Integrity  
Courage  
Respect



# TABLE OF CONTENTS

<b>Introduction.....</b>	<b>4</b>
About the City of Chico & City Council .....	4
Message from Chief Madden .....	5
Organizational Chart.....	6
Command Staff .....	7
<b>Budget and Statistics.....</b>	<b>8</b>
Fiscal Year 2021-2022 Budget .....	8
Department Statistics .....	9
Crime Statistics .....	10
Professional Standards & Use of Force .....	13
<b>Personnel Update and Awards .....</b>	<b>14</b>
New Hires, Promotions & Retirements .....	14
2021 Awards and Honors .....	15
<b>Police Divisions and Units .....</b>	<b>16</b>
Patrol .....	16
K9 Unit .....	17
Detective Bureau and Violence Suppression Unit (VSU).....	18
Target and Traffic & Parking Services.....	19
School Resource Officers (SROs) and Training Unit.....	20
Specialty Teams .....	21
Butte Interagency Task Force (BINTF) .....	25
<b>Support Operations.....</b>	<b>26</b>
Communications.....	26
Property and Evidence.....	27
Community Service Officers (CSOs) and Records Division .....	28
Social Media and Relations Team (SMART).....	29
Community Engagement .....	30
<b>Animal Services.....</b>	<b>32</b>
Animal Control and Animal Shelter .....	32
<b>Volunteers .....</b>	<b>34</b>
Volunteers in Police Service (VIPS) and Chaplains Association.....	34
Police Community Advisory Board (PCAB) .....	35



# CITY OF CHICO

The City of Chico is located on the northeast edge of the California's Sacramento Valley in Butte County. Chico was founded in 1860 by General John Bidwell and incorporated in 1872.

Chico is home to both California State University, Chico and one of the nation's largest municipally owned parks, Bidwell Park. Chico has grown to encompass over 34 square miles with a population of 102,892 (California State Department of Finance Estimate, January 2022).

Chico maintains a special sense of community and small-town living as it has developed into a vibrant regional center for business and cultural activities.



## CHICO CITY COUNCIL

The City of Chico is a charter city and operates under a Council-Manager form of government whereby the elected City Council sets policy objectives and the City Manager ensures they are carried out and administered effectively.

The Chico City Council is composed of seven members representing seven individual districts. Councilmembers are elected to serve staggered four-year terms, with either three or four seats up for each election. The Council itself selects a Mayor and Vice Mayor from among its members to serve two-year terms.



**Andrew Coolidge**  
Mayor



**Kasey Reynolds**  
Vice Mayor



**Dale Bennett**



**Alex Brown**



**Sean Morgan**



**Michael O'Brien**



**Deepika Tandon**



# MESSAGE FROM THE CHIEF



Welcome to the Chico Police Department 2021 Annual Report. We thank you for taking the time to learn more about our organization.

2021 was quite a year for us all. As the Chico Police Department continues to face adversity such as it has over the last several years, the department continues to adapt and evolve as we remain committed to providing critical public safety services to our community. From major disasters to navigating a world-wide pandemic, the Chico Police Department has been unwavering in our dedication to our community and our region.

As you read this report, we hope that you gain some insight into what your Chico Police Department has accomplished in such trying times. We continue to stay engaged with our community with a focus on transparency, and truly believe in the community policing model. This report is just another example of those efforts. We will continue to encourage community members to participate in the numerous community-related programs and safety events hosted by our department. You can learn more by following these efforts on our department social media accounts,

such as Facebook, Instagram, and on the City of Chico website.

The Chico Police Department Mission Statement reads, “To create a safer Chico and improve quality of life by partnering with our community and providing dedicated service” and the men and women of the Chico Police Department continue to be devoted to providing service with integrity, courage, and respect.

It is my honor to serve this amazing community and to work with the incredible members of the Chico Police Department. I am incredibly proud of our accomplishments in 2021. I want to thank the members of this organization for their service, dedication, and sacrifice in their commitment to the City of Chico.

A handwritten signature in blue ink that reads "Matthew M. Madden".

Matthew Madden, Chief of Police

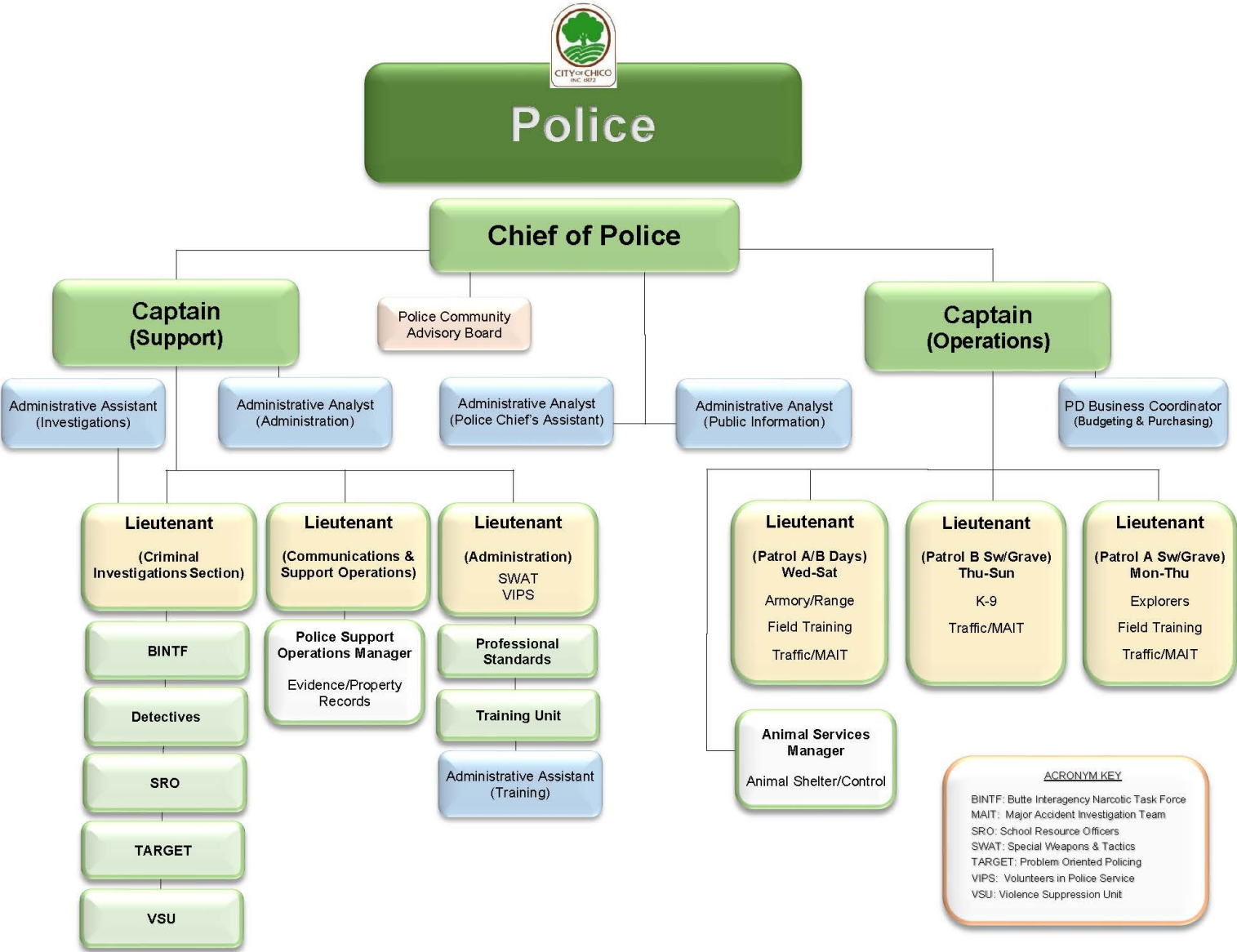
## About Chief Matt Madden

Chief Matthew Madden started his career with the Yuba County Sheriff’s Department in January 1993 and was hired by the Chico Police Department in July 1997. During his career, he has been a member of the SWAT Team, Detective Bureau, Sergeant in charge of Patrol, Street Crimes/Gang Unit, School Resource Officers, Field Training Officers, and the Detective Bureau. In 2011, he became the Chico SWAT team leader. He promoted to Lieutenant on November 1, 2015 and moved to the Administrative Lieutenant position. He was promoted to Deputy Chief on March 5, 2017 and Chief of Police on August 30, 2020.

Chief Madden holds a bachelor’s degree in Criminal Justice and is a graduate of the Sherman Block Supervisory Leadership Institute. Chief Madden and his wife Jennifer have been married for twenty-eight years and they have three children.



# ORGANIZATIONAL CHART

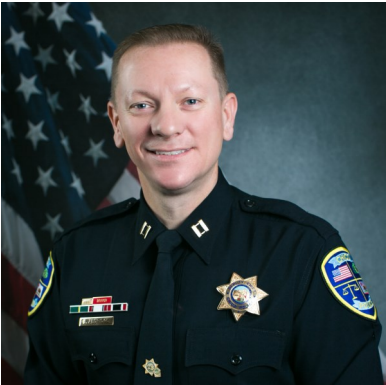




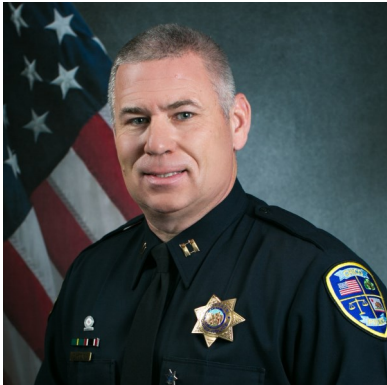
# COMMAND STAFF



**Matthew Madden**  
Chief of Police



**Billy Aldridge**  
Captain - Operations



**Greg Keeney**  
Captain - Support



**Mike Rodden**  
Administrative Lieutenant



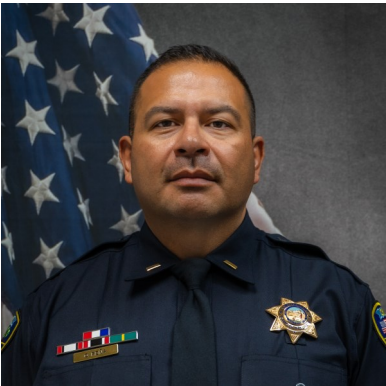
**Jeramie Struthers**  
Communications Lieutenant



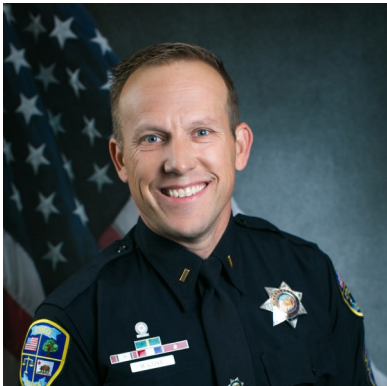
**Brian Miller**  
Investigations Lieutenant



**Terry Tupper**  
Patrol Lieutenant



**Omar Peña**  
Patrol Lieutenant



**Ben Love**  
Patrol Lieutenant



# FISCAL YEAR 2021-2022 BUDGET

The City of Chico receives funding from taxes, grants, charges for services, assessments, and fines. The City then appropriates this revenue to provide services to the community such as public safety, housing assistance, parks, public works projects and maintenance, among other services.

The Chico Police Department is primarily funded through the revenue in the City's General Fund.

\*The remainder of the department's operating funds are received through a variety of grants.

## Chico Police Department

Total Operating Budget\*  
**\$29,384,972**

Salaries & Benefits  
**\$24,709,660**

Materials & Supplies  
**\$594,986**

Purchased Services  
**\$396,721**

Other Expenses  
**\$563,659**

Allocations For Utilities  
and Internal Services  
**\$3,119,946**

### TOTALS

City of Chico FY2021-2022  
Total Budget  
\$142,888,104

General Fund FY2021-2022  
Total Revenue  
\$62,354,502

Police FY2021-2022  
Total from General Fund  
\$28,832,221

For further details, please see the FY2021-22 Final Annual Budget on the City of Chico website at: <https://chico.ca.us>



# DEPARTMENT STATISTICS

The Chico Police Department is allocated 104 full time sworn and 64.5 non-sworn employees.

<u>Employee Classification</u>	<u>Full Time Positions</u>	<u>Filled Positions*</u>
Sworn Employees	104	96
Non-Sworn Employees	64.5	53.5
<b>TOTALS</b>	<b>168.5</b>	<b>149.5</b>

\*As of 12/31/21

## Sworn Personnel

Title	Total
Police Chief	01
Captain	02
Lieutenant	06
Sergeant	14
Police Officers	71
Park Rangers	02
<u>Vacant Positions</u>	<u>08</u>
<b>Total Sworn</b>	<b>104</b>

## Non-Sworn Personnel

Title	Total
Communications Supervisor	04
Public Safety Dispatcher	16
Support Operations Manager	01
Records Supervisor	01
Records Technician	06
Evidence Supervisor	00
Evidence Clerk	01
Business Coordinator	01
Administrative Analyst	03
Administrative Assistant	02
Community Service Officers	08
Parking Services Specialist	02
Animal Services Manager	01
Animal Control Officer	02
Registered Vet Technician	01
Animal Services Technician	03
Animal Services Associate	1.5
<u>Vacant Positions</u>	<u>11</u>
<b>Total Non-Sworn</b>	<b>64.5</b>

### Vacant Positions

As of 12/31/21

- 7 - Police Officers
- 1 - Sworn Park Ranger
- 5 - Public Safety Dispatcher
- 3 - Records Technician
- 1 - Evidence Supervisor
- 1 - Evidence Clerk
- 1 - Animal Services Associate

### Total Vacant Positions

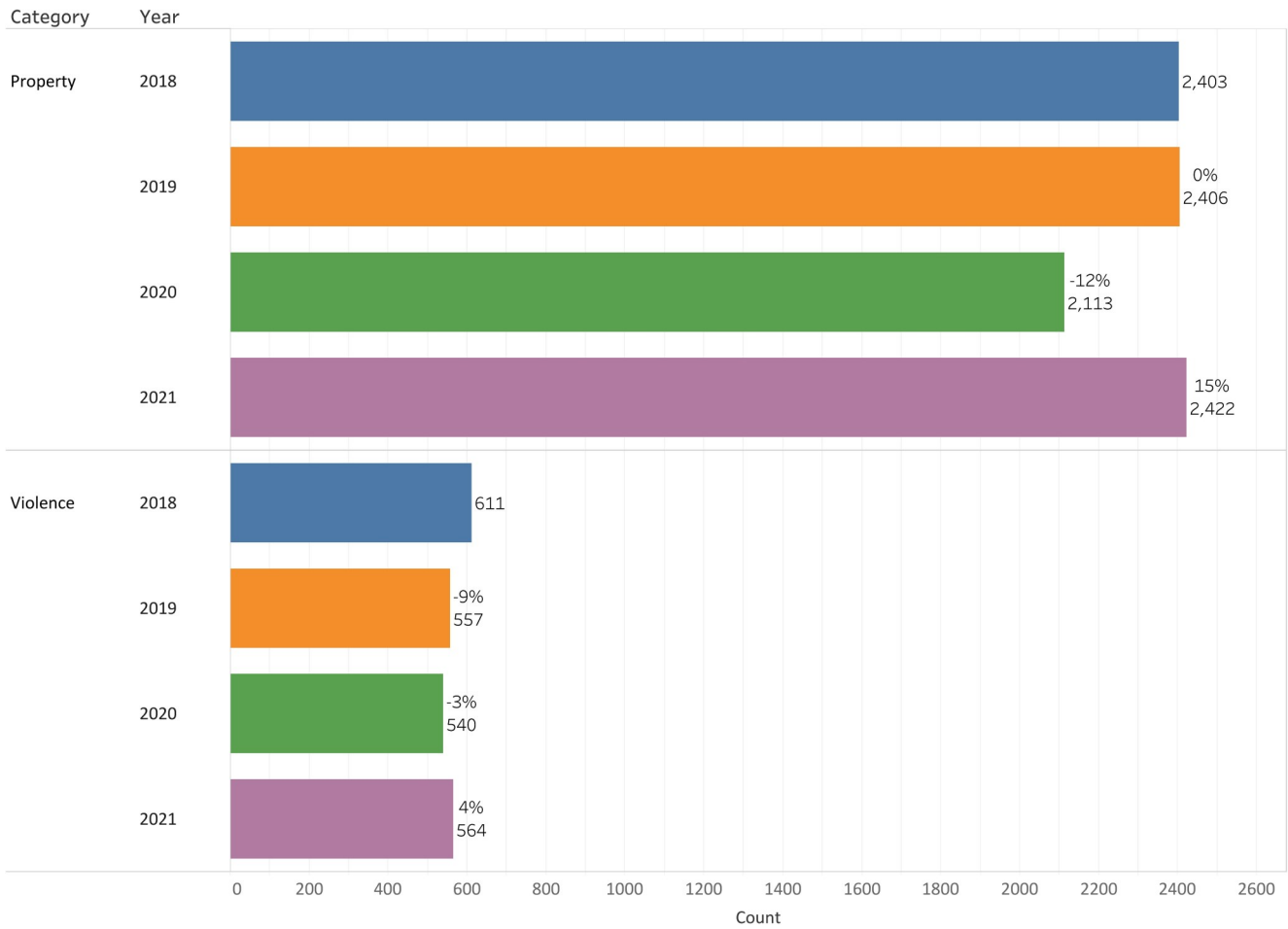
19

The Chico Police Department also employs several hourly positions to include School Crossing Guards and Animal Services Associates totaling 3.41 full time equivalent positions.



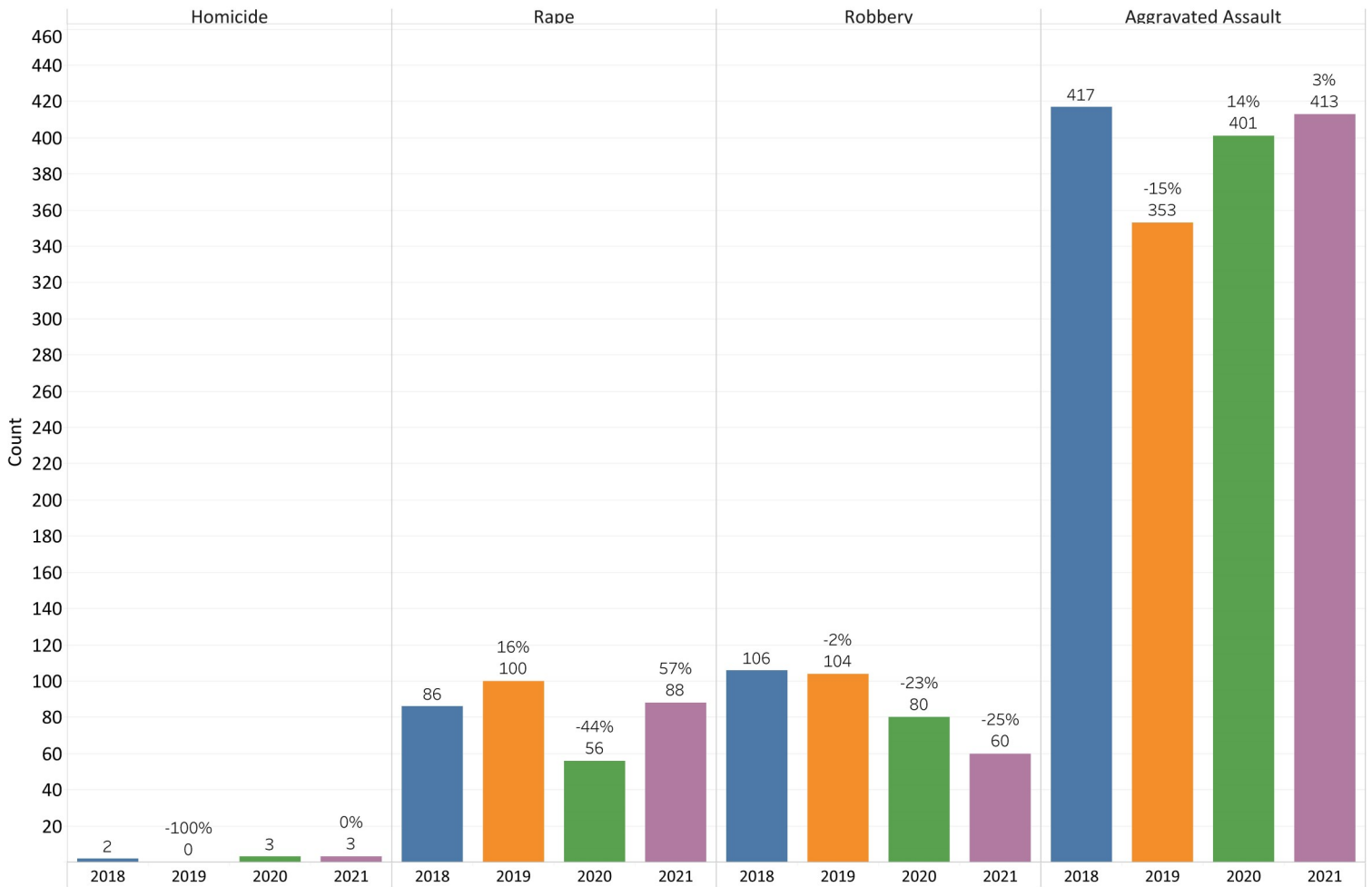
# CRIME STATISTICS

## Crime by Category



# CRIME STATISTICS

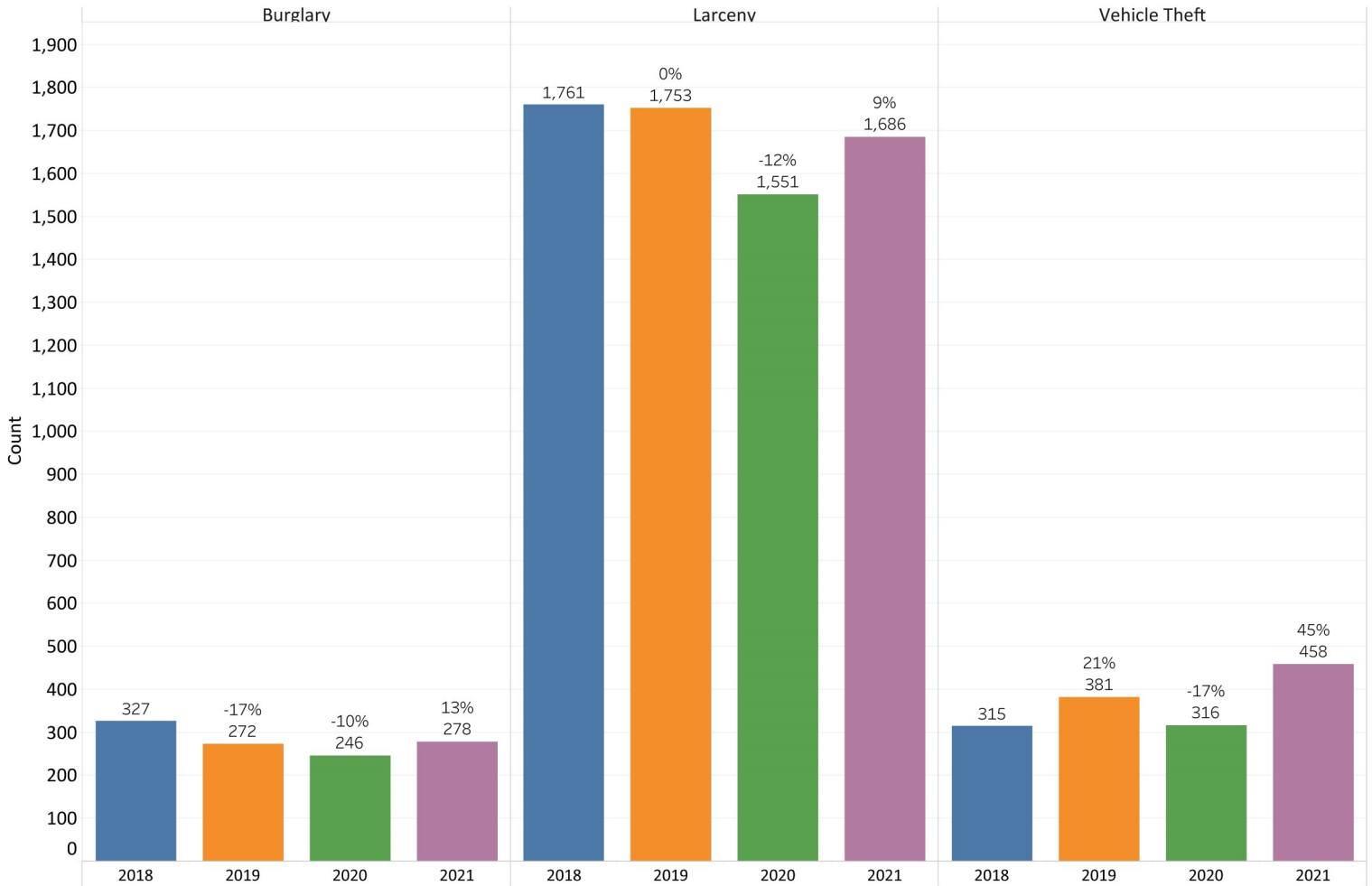
## Violent Crime by Year





# CRIME STATISTICS

## Property Crime by Year



# PROFESSIONAL STANDARDS

The Professional Standards Sergeant is an integral part in maintaining the confidence of the public in the Police Department. The Professional Standards Sergeant's primary job function is to investigate citizen complaints and conduct administrative investigations, while strictly adhering to the Peace Officer Bill of Rights.

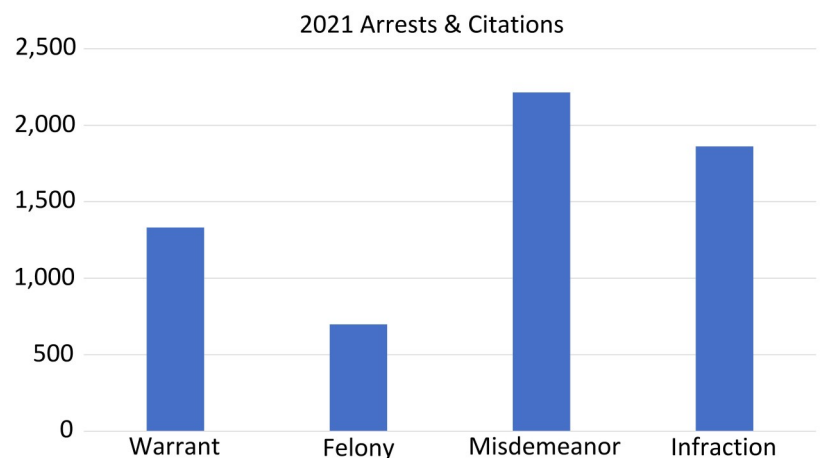
Personnel Complaints									
	2019			2020			2021		
	I	E	T	I	E	T	I	E	T
Unfounded	1	0	1	0	0	0	0	0	0
Sustained	3	0	3	1	0	1	5	2	7
Not Sustained	0	0	0	1	1	2	1	1	2
Exonerated	0	0	0	1	0	1	2	1	3
<b>Total</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>4</b>	<b>12</b>

Key
I=Internal (Department Generated)
E=External (Citizen Complaint)
T=Total

## USE OF FORCE

The Chico Police Department tracks all instances when an officer employed by the department uses force in the course of duty. In 2021, officers proactively initiated contact or were dispatched to 49,978 calls for service. Of those contacts, 81 or 0.16% of all calls for service resulted in an officer using force. These calls for service include 6,086 arrests and citations issued.

Use of Force Statistics By Incident Type	
Incident Type	Total Number 2021
Traffic Stop	7
Violent Subject	10
Warrant Service	2
Disturbance	23
Suspicious Subject	8
Criminal Investigation	19
Mentally Ill	2
Suicidal Subject	5
Pedestrian Contact	5
<b>Total:</b>	<b>81</b>

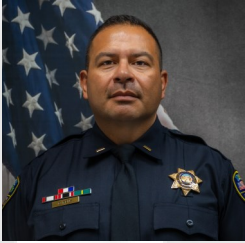


Use of Force Incidents Compared to Calls For Service	
Total Calls for Service	49,978
Total Use of Force Incidents	81
Percentage of Time Use of Force Used on Calls For Service	0.16%
<i>Calls for service include all calls where a police officer is sent to a call and is physically present at scene</i>	

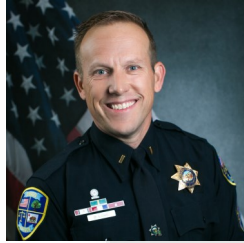


# NEW HIRES, PROMOTIONS & RETIREMENTS

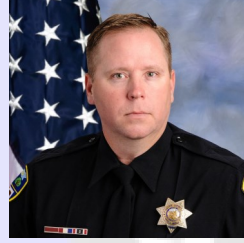
## Promotions



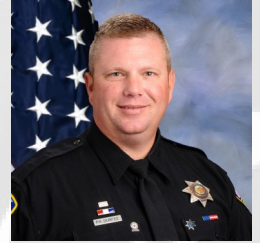
**Omar Peña**  
Lieutenant



**Ben Love**  
Lieutenant



**David Bailey**  
Sergeant

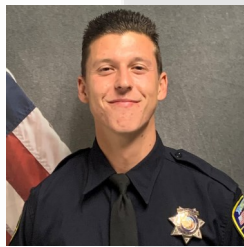


**Peter Durfee**  
Sergeant

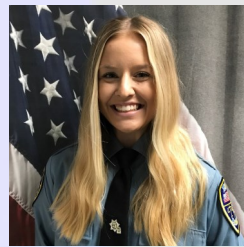
## New Hires



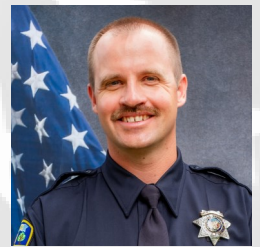
**Shane Carpenter**  
Police Officer



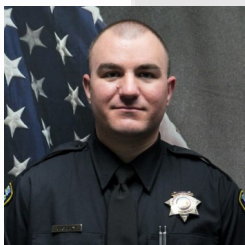
**Nicolo DiStefano**  
Police Officer



**Baylie Fryar**  
Records Technician



**Joel Gist**  
Police Officer



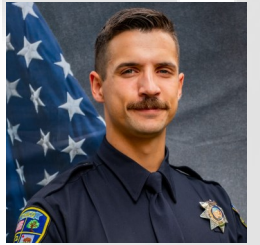
**Joe Grady**  
Police Officer



**Shanon Guidi**  
Police Officer



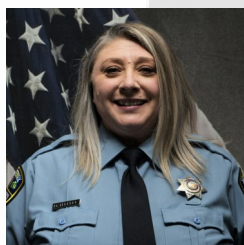
**Linda Mandy-Heath**  
Records Technician II



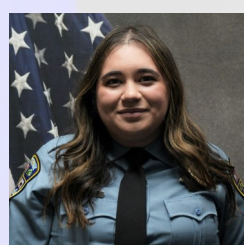
**Jonathan Simenc**  
Police Officer



**Chris Sullivan**  
Police Officer



**Michelle Terrell**  
Public Safety Dispatcher



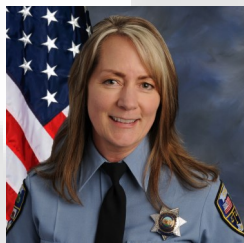
**Mayaoel Trejo**  
Records Technician



**Jaydin Wagner**  
Public Safety Dispatcher

## Retirements

**Laura Smith**  
Records Supervisor  
Years of Service:  
07/30/1993 - 10/08/2021



**Suzanne "Sue" Bennett**  
Community Service Officer  
Years of Service:  
05/01/1990 - 11/30/2021

# 2021 AWARDS AND HONORS



**Sergeant Tony Ferreira**  
Officer of the Year



**Loren Ferreira**  
Public Safety Dispatcher  
of the Year



**James Bennett**  
Civilian Employee  
of the Year



**Sarah Christensen**  
Animal Services Employee  
of the Year



**Tony Doty**  
Volunteer (VIP) of the Year



**Justin Blackshire**  
Chaplain of the Year



The Chico Police Department Lifesaving Medal is awarded to members of the department who, while serving in an official capacity, distinguish themselves conspicuously by performing an act which likely results in the saving of a human life. The Lifesaving Medal is the third highest award presented by the department, after the Medal of Valor and Medal of Courage.

In 2021, Chico Police Department awarded Lifesaving Medals to five officers for their quick and decisive actions that saved a human life:

- **Sergeant Todd Lefkowitz**
- **Sergeant Peter Durfee**
- **Officer Robert Kurtz**
- **Officer Thomas Cox**
- **Officer Logan Zimmermann**



# PATROL



Patrol is the primary function of every municipal law enforcement organization and is the backbone of the Chico Police Department. Most of the resources of Chico PD are assigned to patrol. Patrol officers are the first responders to both emergency and non-emergency calls for service and must be able to address crime and nuisance problems in the community.

Officers in uniform are arguably the most recognized representatives of a local government. Readily identifiable in uniforms and marked patrol cars, they tend to be relatively easy to spot. The Chico Police Department deploys patrol officers in two groups. The groups are divided into an “A” Team and a “B” Team.

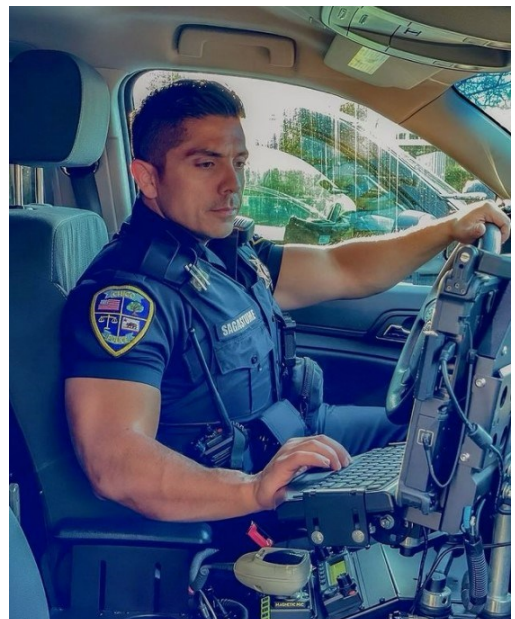
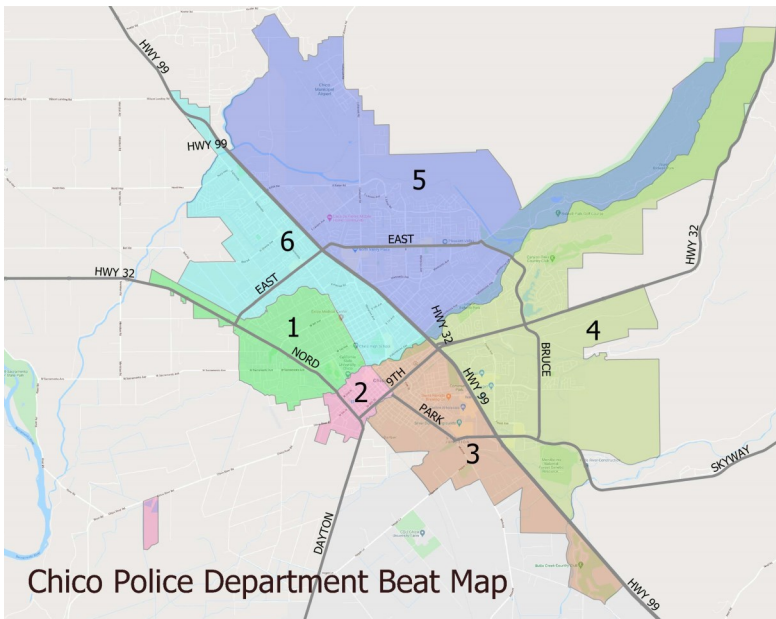
- A Team is comprised of three shifts: Dayshift, Swing Shift and Graveyard. A Teams work Monday through Thursday on 10 hour shifts and provide 24 hours of coverage.
- B Team is comprised of three shifts: Day Shift, Swing Shift and Graveyard. B Teams work three 12½ hour days on Friday, Saturday, and Sunday, providing 24 hours of coverage.

The combination of all six teams provides just enough coverage to respond to calls for service in a reasonable manner as well as routinely taking self-initiated enforcement or crime prevention efforts as time allows.

Many patrol officers are also tasked with “collateral” assignments. Each of these collateral assignments require special training and expertise. Each assigned officer is expected to be available for deployment to special details or critical incidents. Examples of collateral assignments include:

- K9 Handler
- SWAT Operator
- Crisis Negotiator
- Field Training Officer
- Crime Scene Investigator
- Defensive Tactics Instructor
- Armorer
- Bomb Technician
- Firearms Instructor
- Unmanned Aerial Pilot
- Major Accident Investigator
- Peer Support Team Member

The Patrol Division is authorized to be staffed with 3 Lieutenants as Watch Commanders, 6 Sergeants, 48 Police Officers and 7 Community Service Officers to cover the 6 assigned beats within the City of Chico limits.





# K9 UNIT



**K9 Pax**

The Chico Police Department K9 Unit maintains four K9 Teams, assigned across our Patrol division, to assist Officers in their daily duties. K9 Officers are patrol officers who have been selected to be handlers and as such the K9 assignment is a secondary duty. K9 handlers respond to calls for service within their assigned beats as would any other Patrol officer.

Our K9s are trained in multiple disciplines to include narcotics detection and apprehension. K9 teams can be called upon to conduct high risk searches for dangerous individuals, searches of vehicles suspected of transporting narcotics, and apprehending violent and assaultive subjects.

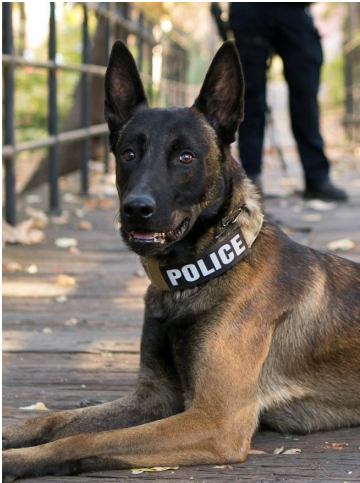
In keeping with the primary duty of the preservation of life, our K9 partners are deployed in instances intended to mitigate injury or loss of life to officer or suspect. Police K9s are specifically selected for their obedience, drive for work and willingness to selflessly sacrifice.

K9s are also used to deescalate violent encounters. The presence of a K9 has many a time resulted in the quick surrender of a subject; diffusing the volatility of the encounter, and resulting in an apprehension without the need for force.

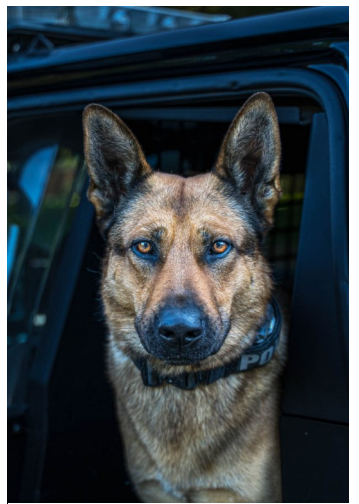
Upon selection our K9 teams attend and must pass a 5-week California POST certified course. They train a minimum of 16 hours per month in order to maintain a K9s obedience, proficiency in their searches/apprehension and proficiency in narcotics detection. K9 Teams must also pass a yearly rigorous recertification course.



**K9 Aron**



**K9 Kimbo**

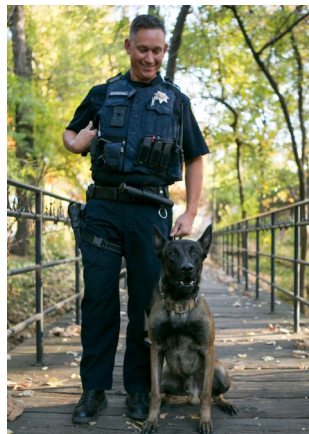


**K9 Odin**

While the City of Chico provides for the purchase, training, and initial equipping of the K9 team, needs specific to the canine and its long-term care are provided by generous support from donations made through the North Valley Community Foundation's Chico Police K9 fund: <https://www.nvcf.org/funds/Chico-Police-Department-K9-Unit>



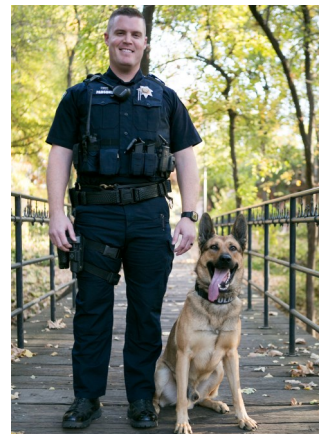
**Officer Cox**  
**K9 Pax**



**Officer Marshall**  
**K9 Kimbo**



**Officer Martin**  
**K9 Aron**



**Officer Parsons**  
**K9 Odin**

# DETECTIVE BUREAU

The Chico Police Department Detective Bureau conducts follow up on investigations of felony level crimes against persons and property. Crimes such as Homicide, Sexual Assault, Child Abuse, Elder Abuse, Domestic Violence, Robbery, and Burglary are just some examples of crimes that Detectives are assigned to. In addition to investigations, the Detective Bureau is responsible for processing Sex Offender, Narcotic, and Arson registrants. The Detective Bureau is staffed with eight Detectives, one Sergeant, one Lieutenant and one Administrative Assistant.



2021 Detective Bureau Statistics	
Cases Investigated	252
Arrests	66
CPS Referrals	259
APS Referrals	217
Missing Person Cases Investigated	74
Sex Offender Registrants Supervised	210
Sex Offender Out of Compliance Arrests	25

## VIOLENCE SUPPRESSION UNIT (VSU)

The VSU is an investigative team within the Chico Police Department, established in September 2020 in response to an increase in violent crime within the City of Chico. The team is comprised of four Detectives and one Sergeant. The main duties of the VSU are to investigate gang crimes, violent crimes, and crimes involving persons on supervised release to include parolees and probationers within the City of Chico. VSU is a unit which engages in both proactive details with the Patrol Division and complex investigations. In 2021, the unit investigated Homicides (187 P.C.), Robberies (211 P.C.), Shootings/Assault with a Deadly Weapon (245 P.C.), and Sexual Assaults. VSU located several wanted felons for state and federal crimes.

2021 VSU Statistics	
Cases Investigated	40
Total Arrests	56
Gang Member / Associate Arrests	34
Search Warrants Served	50
Probation / Parole Searches	34
Guns Seized	20



Notable Cases			
Crime	Date	Location	Summary
187 P.C.	01/05/21	308 Walnut St.	Shooting during narcotics transaction, suspect arrested
187 P.C.	08/01/21	Comanche Creek	Stabbing at a transient encampment, suspect arrested
187 P.C.	09/04/21	Teichert Ponds	Shooting at a transient encampment, juvenile arrested
245 P.C.	10/27/21	1350 Longfellow Ave.	Shooting between rival gang members, suspect arrested
211 P.C.	12/31/21	DTA / South Campus	Nine armed robberies at various locations, suspect arrested



# TARGET



The goal of the TARGET team is to reduce chronic crime and quality of life issues in the community using creative, long-term solutions. TARGET team members, under the supervision of the TARGET Sergeant, are responsible for identifying and partnering with other community advocates and organizations to address these problems. History shows that the TARGET team approach can be very effective in reducing calls for service to particular locations and persons, which helps free Patrol to focus on their many other responsibilities.

The TARGET team is staffed with one Sergeant, two Officers, one Community Service Officer (CSO), and one Sworn Park Ranger. In 2021, TARGET was involved with:

- Networking with service providers including the Jesus Center, Torres Shelter, Veterans Affairs, and Point of Contact
- Summer bike patrol details downtown and interacting with the Downtown Chico Business Association and Downtown Ambassadors
- Partnering with local retailers in shoplift operations
- Collaborating with Chico Public Works and Code Enforcement for cleanups and vehicle abatement while enforcing quality of life crimes in Chico parks, waterways, and downtown
- Reuniting those experiencing homelessness with family through the H.E.L.P Program
- Community events such as Neighborhood Watch Meetings, Thursday Night Market, Coffee with a Cop, Skate Park Graffiti Contest guest judge, opening of the Jesus Center, Salvation Army Toy Drive, and the Special Olympics Torch Run

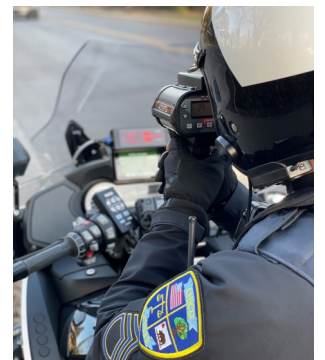






## TRAFFIC & PARKING SERVICES



The Chico Police Department Traffic Unit consists of one Motorcycle Sergeant, one Motorcycle Officer, and two full-time Parking Services Specialists.

The two motors enforce traffic violations and investigate collisions in the city. One Parking Specialist is dedicated to downtown enforcement while the other Parking Specialist is mobile and enforces parking violations city-wide.



<u>TOTALS</u>		
	Citations Written	1,155
	Non-Injury Collision Reports	155
	Injury Collision Reports	75
	Vehicles Towed for Suspended or Unlicensed Drivers	33

In 2021, Chico PD was awarded a \$318,986 DUI Reduction Grant from the California Highway Patrol through Cannabis Tax Funds. The funds have been used for the purchase of a DUI checkpoint trailer. The grant funding will also pay for officer salaries for saturation patrols and checkpoints, and to attend Advanced Roadside Impaired Driving Enforcement (ARIDE) and Standardized Field Sobriety Testing (SFST) training.



# SCHOOL RESOURCE OFFICERS (SROs)



School Resource Officers (SROs) work in conjunction with the Chico Unified School District (CUSD) to have a Chico PD officer present on school campuses. This program is funded through a Department of Justice (DOJ) grant. Currently, the SRO unit is staffed with three SROs and one Sergeant.

COVID-19 continued to play a big part in the schools in 2021 and presented many challenges for the SRO Unit. Chico schools were on a modified schedule that did not allow for full time instruction on campuses throughout the district. The SRO Unit continued to assist school staff with students who needed extra support on and off campus. The unit provided resources and assistance at school events including guidance/support for the Chico Unified Board Meetings, high school graduations, and football games (which were held in the spring of 2021 and fall of 2021 due to COVID),

including being an intricate part of the Almond Bowl.

The SRO Unit also investigates crimes at, and associated with, Chico Unified schools. One such instance was a subject who had discharged a firearm on a CUSD campus over the previous summer. The SRO assigned to the case was able to author a search warrant, issue an arrest warrant, and with the help of the CPD Detective Bureau, execute the warrant, and recover the firearm. This case was a great collaboration between the two CPD units that resulted in a firearm taken off the street.



## TRAINING UNIT

Employees of the Chico Police Department require regular training to keep up with changing legislation, to reinforce perishable skills, and to introduce advanced techniques. The Chico Police Department Training Unit is tasked with coordinating all training for the members of the Police Department.

The Training Unit is staffed with one Sergeant and one Administrative Assistant. Personnel in the Training Unit must ensure that members of the Police Department are receiving all state mandated training, while coordinating ongoing career development training for staff.

### 2021 Highlights:

- In 2021, the Training Unit provided 130 hours of internal training to department staff during in-service training days which covered Federal and State legislative mandates, California Commission on Peace Officers Standards and Training (POST) mandated training, and agency policy requirements.
- 70 members of the Police Department were sent to external training, encompassing more than 25 different training courses for a total of 2,232 training hours.
- A 40-hour de-escalation curriculum was provided for 117 Police Department staff who attended one or more of the trainings on the topics of the Non-Criminal Barricade, Practical De-Escalation, and Tactical Conduct and Alternate Force Options. 15 Staff Members received an additional 16 hours of instructor level curriculum on Realistic De-Escalation by the Force Science Institute and three Dispatchers received enhanced Crisis Intervention Training with an emphasis on call taking.





# FIELD TRAINING PROGRAM (FTO)



The Chico Police Department's Field Training Program (FTO) is the foundation of the development of its officers into professional guardians of the City of Chico. The program is a minimum 19-week training program which starts when a new officer graduates from a California POST certified academy. The FTO Program is an intense hands-on training which follows a scripted five-phase plan with the goal of taking the new officer straight out of the academy to a level he or she can operate as a proficient solo-officer, capable of handling patrol calls for service independently.

The Chico Police Department has rigorous standards required of a new officer in order to graduate from the FTO Program. Governed by the California Commission on Peace Officer Standards and Training (POST), whose mission is to, "continually enhance the professionalism of California law enforcement in serving its communities," The Chico Police Department's FTO Program meets that standard and raises it through advanced training in Officer Safety, Control of Conflict, De-Escalation, knowledge of law and policies and communication, among multiple other categories (31 categories in all).

During 2021, two lateral and seven new officers (including two hired at the end of 2020), successfully completed the required field training to exchange their Trainee badge for their official police officer numbered badge. All of these officers now work the streets of Chico as Police Officers and are expected to uphold the high standards we have developed, including our core values of Integrity, Courage and Respect.

## PEER SUPPORT TEAM (PST)

The Chico Police Department Peer Support Team (PST) is comprised of ten employees including Police Officers, Sergeants, Records, and Dispatch personnel. The primary mission of the PST is to provide support to personnel experiencing personal and work-related stress and provide support during and following critical or traumatic incidents resulting from the performance of duty.

PST members regularly meet with sworn and non-sworn employees of the Chico Police Department, refer employees to services, conduct defusing after traumatic events, and assist employees with a variety of tasks if the employee suffers from incidents where extra help for the employee's family becomes necessary.

The PST works closely with the Butte County Wellness Unit and the Butte County Critical Incident Stress Management Team for major traumatic events. The Chico PD PST is comprised of the following individuals:

- Sgt. Mark Bass
- Sgt. Tony Ferreira
- Detective John Nickelson
- Detective Miranda Pierce
- Officer Tom Cox
- Officer Darrin Brown
- Officer Jeremy Gagnebin
- Dispatcher Loren Ferreira
- Records Supervisor Lupe Villela
- PIO Michelle Walker

Welcome

Get Help Now

Butte Strong  
Wellness Unit

Peer Support



# HONOR GUARD

The Honor Guard is a ceremonial unit comprised of specially selected, sworn members of the Chico Police Department. They serve as official representatives of the department and as “guardians of the colors” by displaying and escorting the national flag at a various functions such as police funerals, memorial services, and a variety of civic events. In 2021, the Chico Police Honor Guard attended services for Sacramento County Sheriff’s Office Deputy Adam Gibson, Stockton Police Officer Jimmy Inn, and the annual graveside memorial service for Chico Police Department’s own Officer Carleton Bruce. The Honor Guard is proud to have been part of a local tradition, the Almond Bowl football game between Chico High and Pleasant Valley High.



# CRIME SCENE INVESTIGATION (CSI)

The Chico Police Department Crime Scene Investigation Unit (CSI) is comprised of nine officers assigned to the Patrol Division. These officers are specially trained in the detection, collection, preservation, and analysis of evidence and crime scenes. These officers handle their normal patrol duties as well as the added assignment of CSI.

There is a minimum of at least two Crime Scene Investigators on call at any given time. These officers must be able to respond for any major crime that would require detailed processing.

The Chico Police Department has a mobile crime scene equipment trailer with state-of-the-art equipment that can be taken to almost any major scene. The mobile CSI trailer contains items such as our Leica laser mapping system that has the capability to collect over one million data points per second to document a scene.

Recently, four newly appointed Crime Scene Investigators attended a two-week course on documentation, collection, and the preservation of crime scenes.



# UNMANNED AERIAL SYSTEM (UAS)

In July 2021, the Chico Police Unmanned Aerial Systems (UAS) program, commonly known as drones was implemented.

The department currently has seven pilots who hold a commercial drone, Part 107 license, issued by the Federal Aviation Administration. Chico PD currently flies two Mavic Enterprise Advanced drones along with four Mavic Mini 2's. The Mavic Advanced drones have a thermal camera that allows officers to more effectively track activity in the dark.

The department's UAS policy is comprehensive and prevents the use of drones from viewing private property without an order from a judge.

Aerial visibility and intelligence enhances de-escalation by providing officers with critical real-time information to formulate plans and tactics as they respond to emergencies. Drones keep responding officers safe, improve resource allocation, and provide better, faster situation assessment.

Drones are used for all types of police work to include, but not limited to:

- Bomb or Suspicious Packages
- Crime Scene Investigations
- Criminal Investigations
- Critical Incident Management
- Community Relations
- Crowd Control
- Locating Suspects
- Major Accident Investigations
- Missing Persons Investigations
- Perimeter Searches and Security
- Search and Rescue
- Search Warrants
- Special Events
- Training



## MAJOR ACCIDENT INVESTIGATION TEAM



During 2021, the Chico Police Department Major Accident Investigation Team (M.A.I.T.) investigated 11 serious collisions. 7 of those collisions were fatal with 4 of the cases resulting in criminal charges being filed with the District Attorney's Office. The remaining 3 fatalities were single vehicle, non-prosecutable cases.



# CRISIS NEGOTIATION TEAM (CNT)



The mission of the Crisis Negotiation Team (CNT) is to respond to critical incidents and establish communication with barricaded subjects, hostage takers, or subjects of high-risk arrest warrants to peacefully resolve an incident. CNT is often deployed in a complimentary function with the Special Weapons and Tactics (SWAT) Team to work towards the common goal of a peaceful resolution to a critical incident. CNT a specialty assignment, in addition to an officer's primary duties.

The Chico Police Department Crisis Negotiation Team is comprised of ten Police Department Officers and Sergeants and two California State University, Chico Police Officers.

## SPECIAL WEAPONS AND TACTICS (SWAT)

The Special Weapons and Tactics (SWAT) Team serves our community as a team of specially trained personnel for extremely high risk and dangerous situations. Missions may include armed and dangerous subjects, hostage situations, and service of high-risk arrest or search warrants. Each member of the team undertakes the assignment voluntarily. As such, SWAT is an additional assignment on top of their primary duties.



The Chico Police Department SWAT Team is comprised of fourteen Police Department Officers and Sergeants, two Dispatchers, and two Chico Fire Department Firefighters that serve as team medics.

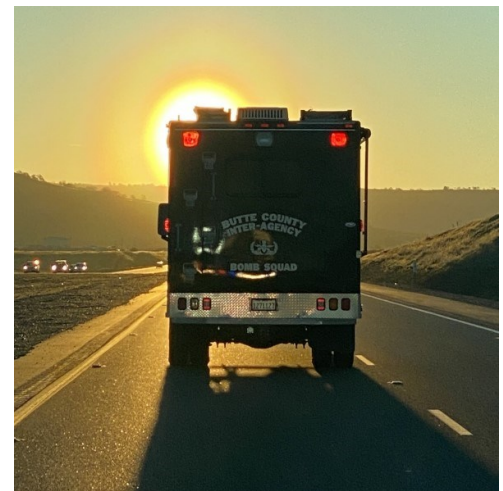
In 2021, SWAT was deployed three times. Those missions included search warrants for armed felons, and an arrest warrant for a murder suspect.

## BUTTE COUNTY INTERAGENCY BOMB SQUAD

The Butte County Interagency Bomb Squad is a regional response team comprised of six Officers and/or Sergeants from multiple Law Enforcement Agencies in Butte County.

Each Bomb Squad member is a graduate of the FBI's Hazardous Devices School at Redstone Arsenal in Huntsville, Alabama. The Chico Police Department has two trained bomb technicians on the team.

The Bomb Squad currently responds to situations related to explosives from Butte County to the Oregon border. These situations included the identification and rendering safe of hazardous devices, improvised explosive devices (IEDs) and suspicious packages. During 2021, the Bomb Squad completed over 40 missions in and around the Northstate.





# BUTTE INTERAGENCY NARCOTICS TASK FORCE (BINTF)



The Butte Interagency Narcotics Task Force (BINTF) is comprised of agents from law enforcement agencies throughout Butte County and the State of California, trained in the investigation of illicit drug trafficking. Chico Police Department has one Sergeant and one Detective assigned to the unit.

In 2021, Butte County, like many other counties in California, saw an increase in illicit drug overdose deaths, many of these occurring in Chico. As the prescription opioid crisis lessened, a new and growing threat emerged in the form of a synthetic opioid, fentanyl.

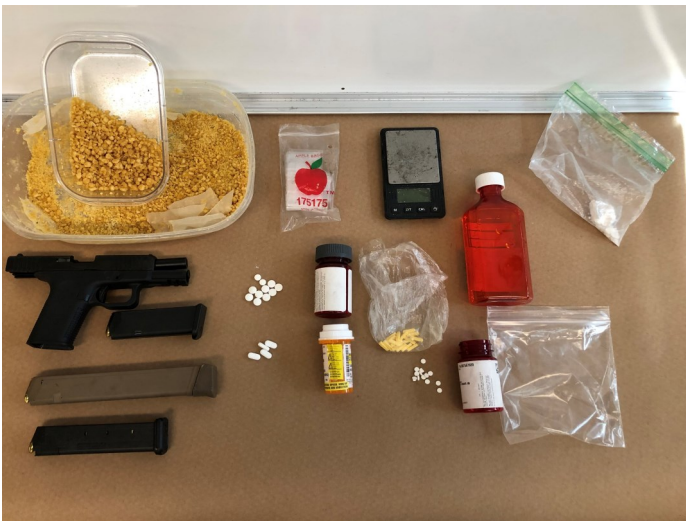
- 86 individuals died as a result of illicit drug overdoses in Butte County last year<sup>1</sup>
- Deaths related to Fentanyl tripled in 2021, in comparison to 2020
- Methamphetamine related deaths also rose in 2021 and represented the single most deadly illicit drug in our area

Recognizing these dangerous trends, BINTF Agents began focusing their efforts to address the distribution of both fentanyl and methamphetamine, along with illegal firearm possession, in Chico and our region.



Some of the more significant investigations conducted or assisted in 2021, include an arrest for possession of Illegal narcotics for sale and a firearm at a location directly adjacent to an elementary school, a 6 pound plus seizure of methamphetamine at a residence and an assist to a patrol deputy with the seizure of over a pound of fentanyl and over 24 pounds of methamphetamine, all which was destined for the City of Chico.

<sup>1</sup>January 1<sup>st</sup> 2021 thru October 22<sup>nd</sup>, 2021






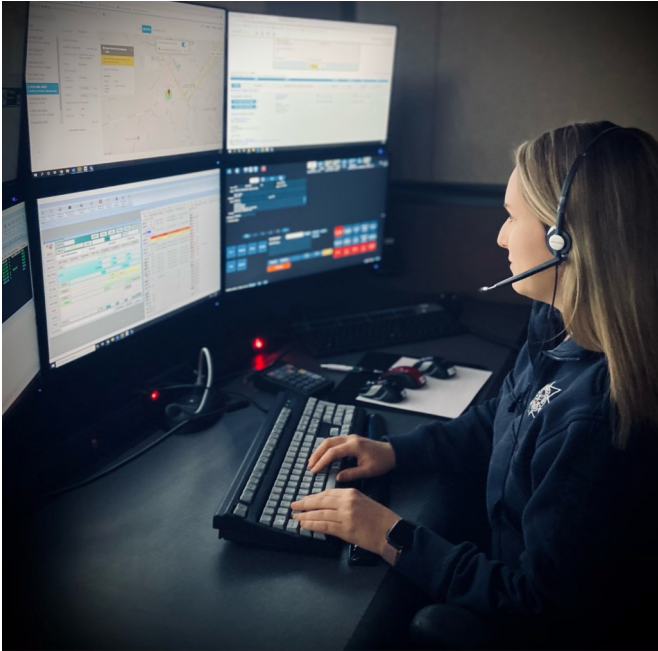
# COMMUNICATIONS






Public Safety Dispatchers are the first point of contact for most citizens with the Police and Fire Departments. These highly trained personnel provide a lifeline to emergency services from law enforcement, fire, and medics. Dispatchers are required to prioritize calls for service and make referrals to other agencies when appropriate. They dispatch these calls to field units based on priority, they track the location of all field units monitoring the status of all police and fire personnel. In 2021, the Dispatch Center received 161,261 phone calls.

The calls that Dispatchers receive vary widely; they can be as simple as questions regarding city services to life and death emergencies. In addition to receiving calls for service Dispatchers operate the Police and Fire Radio, which includes dispatching calls, checking units' status, and processing requests for records checks. Dispatchers have access to several state and nationwide databases to assist Officers in the field.

<u>PHONE CALLS</u>	
 Non-911	48,324
 911	56,982
 Admin Line	111,040
<b><u>Total (Inbound &amp; Outbound)</u></b>	<b><u>216,346</u></b>
<b><u>Total (Inbound Only)</u></b>	<b><u>161,261</u></b>



<u>CAD INCIDENTS</u>	
 Citizen Generated (Police)	47,472
 Self - Initiated (Police)	11,043
	<b><u>Total Police</u></b> <b><u>58,515</u></b>
 CAD Incidents - Fire	12,942
Other (Animal Control, VIPs, Etc.)	9,959
<b><u>Total CAD Incidents (Police &amp; Fire)</u></b>	<b><u>81,457</u></b>



# PROPERTY AND EVIDENCE



The Property Section of the Chico Police Department is tasked with the intake, storage, retrieval, release, and disposition of all property and evidence that comes into the custody of the agency. To maintain all the items of property and evidence properly, the Property Section takes up the largest footprint of any unit within the Chico Police Department. The Property Section has a multitude of storage areas, to include: a main warehouse, a vehicle storage area, a bicycle storage facility, and a walk-in freezer, along with a main office and a packaging area.

This year saw some restructuring of staffing in the Property Section. Historically the evidence position would rotate a Community Service Officer every 5-6 years. The Property Section now has two dedicated Evidence Clerk

positions, which allows for consistency and helps maintain properly trained personnel.

There have been changes in the retention requirements for evidence collected in sex crime cases, changing it from 10 years to unlimited. These changes, along with other DNA retention requirements will impact the amount of storage area required by the department. The Property Section personnel must constantly stay abreast of these legal updates and comply with new statutory requirements.

Property Section personnel utilize a state-of-the-art property tracking system. This system has built-in barcoding capabilities, a retention module that places a review date on all items brought into the facility, produces letters to be mailed to the owners of property, and eliminates the need to handwrite Property Receipt Forms.

## TOTALS

**In 2021, the Property Section personnel handled a total of 13,339 items**

**8,251 items were brought into the facility**

 Handguns	113
 Long guns	89
 Bicycles	298
 Backpacks	509
 Items of narcotics	818

**5,088 items were removed from the facility**





# COMMUNITY SERVICE OFFICERS (CSOs)



Currently, the Chico Police Department employs eight full-time Community Service Officers (CSOs); seven assigned to Patrol, and one assigned to the TARGET team.

In 2021, Patrol Community Service Officers booked 2,997 arrests into the Jail Management System (approximately 11 per day). Additionally, CSOs made 1,551 transports to Butte County Jail (approximately 4 per day).

Patrol CSOs support their assigned Patrol Team by taking non-emergency calls and authoring reports. In 2021, Patrol CSOs authored 504 police reports, including found property and cold thefts. They also assist with non-injury traffic accidents, serve subpoenas for court, and perform countless other duties.

The CSO assigned to the TARGET Team helped several Chico communities begin or maintain Neighborhood Watch programs, assisted businesses and residents with Crime Prevention

Through Environmental Design (CPTED) security surveys, authored crime prevention tips and public service announcements and provided on-camera interviews with various media outlets, helped organize community safety programs such as National Night Out, and assisted the TARGET Team with unhoused camp clean ups.




TOTALS		
	Arrests Booked	2,997
	Jail Transports	1,551
	Reports Written	504

## RECORDS DIVISION

Records personnel are generally the first contact for citizens at the front counter of the Police Department. Records Technicians staff the front counter of the Police Department and answer all non-emergency telephone calls during normal business hours (8 a.m. to 4 p.m., excluding holidays). Record Technicians assist citizens with obtaining police reports, accepting Public Records Act requests, releasing stored vehicles, starting calls for service, accepting and booking found property, confirming corrections on traffic citations, and providing general assistance to the public.

When they are not assisting the public, Records Technicians are processing every form, citation, and report that is generated at the Police Department. They also prepare arrest reports for submission to the Butte County District Attorney's Office, Butte County Superior Court, and Butte County Probation Department for prosecution.



TOTALS		
	Reports Processed	7,176
	Online Reports	2,042
	Warrants Entered	1,484

Records Technicians process all reports submitted by the public to our online portal, fulfill background check requests, fingerprint applicants, submit monthly Uniform Crime Report statistics to the Department of Justice, issue permits for driver and vehicles for hire applications, and process subpoenas, warrants, and extraditions.

The Records Section is staffed by a Supervisor and nine Records Technicians.

# SOCIAL MEDIA AND RELATIONS TEAM (SMART)

The mission of the Chico Police Department Social Media and Relations Team (SMART) is to bridge the gap of communication between our Police Department and the Community we serve with integrity.

Chico PD's SMART Team is led by the department's Public Information Officer (PIO) and six additional members who are all Chico PD employees, with the SMART Team being an additional assignment to their regular duties. Together, the team manages the content for all social media platforms, event coordination, as well as media and community outreach. Members were identified for the SMART team to work in areas matching their skill set such as photography, videography, drone operations, and content creation.

- PIO Michelle Walker
- Sergeant Tony Ferreira
- Officer Jack Ditty
- Officer Jordan Saldano
- Officer Austin Jones
- Officer Trey Reid
- Public Safety Dispatcher Laura Jaks
- Administrative Assistant Carly Gott



## SOCIAL MEDIA ENGAGEMENT

The Social Media and Relations Team of professionals is committed to providing accurate, valuable, and transparent information to the community through our social media platforms in order to educate, notify, and inform them of emergency situations, special events, and the department's daily happenings and activities.

**Be sure to like, follow, and subscribe!**

### Facebook

ChicoPoliceDepartment  
22K Facebook Followers



### Instagram

ChicoPoliceDepartment  
7K Instagram Followers



### Twitter

ChicoPolice  
8K Twitter Followers



### YouTube

Chico Police Department California  
23K Subscribers



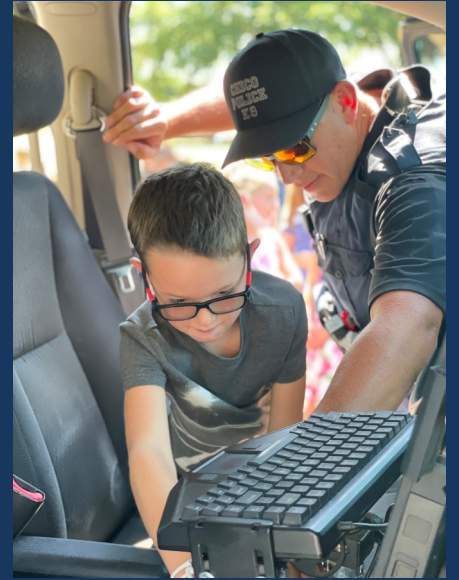


# COMMUNITY ENGAGEMENT





# COMMUNITY ENGAGEMENT





# ANIMAL SERVICES



Chico Animal Services is a section under the Chico Police Department and includes both Chico Animal Control and the Chico Animal Shelter.

Animal Control is responsible for enforcing all animal related municipal codes and state laws, picking up stray dogs, and quarantining animals for Rabies observation. The Chico Animal Shelter, which is owned and operated by the City of Chico, is responsible for housing animals picked up by Animal Control, and stray dogs found within city limits.

The Animal Shelter houses and cares for all stray dogs found within Chico city limits. These animals may have been picked up by Chico Animal Control, or brought in by a concerned citizen. The Chico Animal Shelter also takes unwanted dogs from owners residing within Chico city limits. The shelter maintains a waiting list for dogs needing to be surrendered.

## BITE REPORT 2021

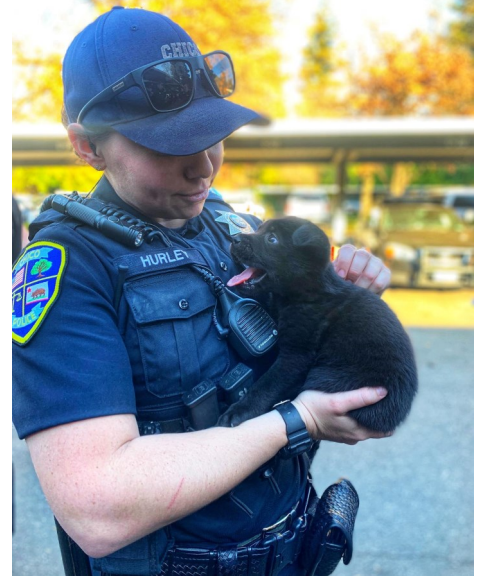
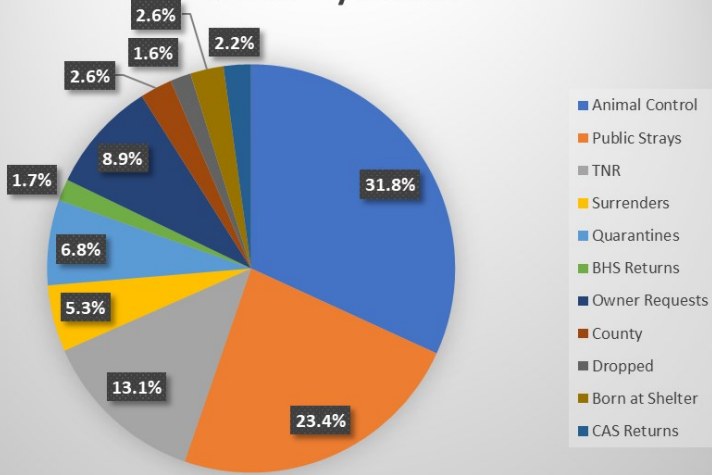
REPORTED BITES	Total	Vaccinated
Owned Dog	165	69
Owned Cat	50	18
Stray/Unowned Dog	34	
Stray/Unowned Cat	19	
Other Domestic Animals	0	
Wildlife	17	
<b>Total Reported Bites</b>	<b>285</b>	<b>87</b>
ANIMALS QUARANTINED	Total	
Dogs -10 days	139	
Cats – 10 days	43	
Dogs – 30 days	2	
<b>Total Animals Quarantined</b>	<b>184</b>	
Euthanized or died before end of Quarantine	21	
Animals Tested	20	
Animals Tested Positive for Rabies	1	
Animal/Owner Lost*	74	

\*Animal was a stray or owner was unable to be contacted/did not respond.

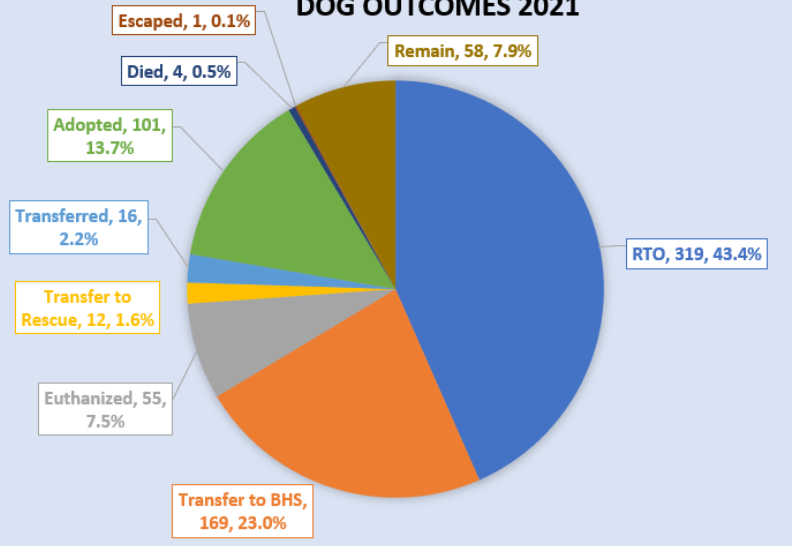
**Dogs returned to their owner in the field by Animal Control: 64**

# ANIMAL SERVICES

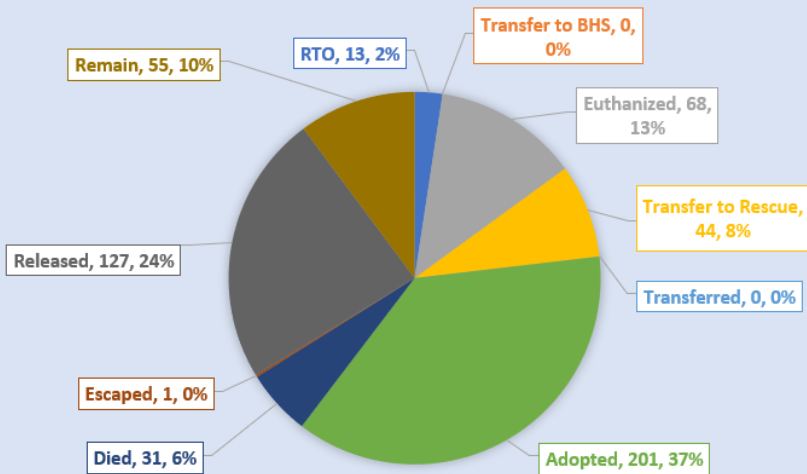
Intakes by Source



DOG OUTCOMES 2021



CAT OUTCOMES 2021





# VOLUNTEERS IN POLICE SERVICE (VIPS)






Volunteers in Police Service (VIPS) is an organization made up of a diverse group of uniformed citizens dedicated to serving their community. VIPS assist the Chico Police Department by performing routine police functions to help the department provide quality law enforcement service in our community. Duties include house/vacation watch, emergency callouts, special event detail, towing abandoned vehicles, LiveScan fingerprinting, day and night patrol, Bidwell Park Bike Patrol, coordinating the Citizens Police Academy, and many other assignments. Assistance from VIPS allows police personnel to focus on proactive policing efforts.

The VIPS program is directly in line with the Community Policing philosophy of the Chico Police Department. VIPS are an integral part of the Chico Police Department, promoting safety and awareness and enhancing police services, thereby creating a better relationship between the Police Department and the Chico community. The Chico Police Department could not accomplish its mission without the aid of the Volunteers in Police Service.



## TOTALS

	<b>Volunteer Hours</b>	<b>7,070</b>
	<b>Volunteers</b>	<b>47</b>
	<b>Callouts</b>	<b>24</b>

# CHICO POLICE CHAPLAINS ASSOCIATION

The Chico Police Chaplains Association exists to provide non-denominational physical, mental, and spiritual support to the City of Chico Police Department personnel and victims of crimes and tragedies in the greater Chico area. The Chaplains are all ordained ministers of varied religious organizations in Chico and serve on a volunteer basis.

Chaplains aid the law enforcement family in many ways, from counseling and spiritual support to comfort care and enjoyment in the busy times of city-wide events. Chico Police Chaplains have ridden along for thousands of hours with officers on the beat; served officers meals for Halloween, St. Patrick's & Cesar Chavez Day, and Labor Day; led in prayer over police memorials; counseled officers, administrators, and staff suffering the natural severity of their profession; visited sick and injured employees at the hospital or their homes; and performed wedding and funeral services for department employees. Strict confidentiality is available for officers, pursuant to the pastoral confidentiality available to ordained ministers.

Chaplains also serve as an extension of the Chico Police Department to members of the public impacted by unexpected death, crimes of violence, and critical incidents. On-call hours are on a 24-hour basis and each Chaplain has duty days when they will respond as called out to enhance public safety and well-being in accordance with the mission of the police department.



# POLICE COMMUNITY ADVISORY BOARD (PCAB)

The Police Community Advisory Board (PCAB) is a link between the Chico community and its police department working to enhance communication and transparency between the department and the public.

The Chico Police Department strongly embraces the philosophy of Community Policing in all its daily operations and functions. Community Policing makes it possible for the police and the community to share responsibility for identifying, reducing, eliminating and preventing problems that impact community safety and order. By working together, the police and the community can improve the quality of life in neighborhoods citywide.

In 2021, PCAB met to discuss a variety of topics including the Chico Police Department Unmanned Aerial System (UAS) Drone Program, Liaison Program, Community Oriented Policing Projects (COPP), Uniform Policy, Communication and Messaging, as well as the Chico PD Training Program with a focus on De-Escalation and Crisis Intervention Training.



## BOARD MEMBERS



Jovanni Tricerri  
PCAB Chair



Kasey Reynolds  
Councilmember



Antonio  
Arreguin-Bermudez, PhD



Gloria Halley



Michael Lo



Scott Kennelly



Tray Robinson



Tom van Overbeek



Julia Yarbough



# JOIN OUR TEAM!

The Chico Police Department is comprised of dedicated sworn and civilian personnel committed to the safety and well-being of our community. The Chico Police Department continues to seek capable and confident individuals who would like to make a difference.



**APPLY ONLINE AT:**  
<https://www.governmentjobs.com/careers/chico>

