

City of Chico Municipal Code 16R.42.025 Recordkeeping requires all service providers/contractors who service, test, install and/or maintain fire protection systems within the city to enroll and utilize an approved (The Compliance Engine) service to file records of all system inspections.

BRYCER and The Compliance Engine will make the process easy and seamless.

They are available to assist you in these key areas:

- Training on current and new features
- Analytical reviews
- Reporting

To register or sign-up for a free training session (webinars held Tuesday - Thursday at 10AM & 2PM CST), please visit <https://www.thecomplianceengine.com/> and click on either REGISTER or TRAINING.

Brycer: (630) 413.9511

Dear Service Provider,

The City of Chico Fire Department has instituted a new submittal process for fire protection systems' service providers to upload state mandated inspection and test records. Effective 04/01/2020 all fire protection systems' service providers will be required to electronically upload all City-wide compliant and non-compliant fire protection systems' test reports utilizing The Compliance Engine's online system at <https://www.thecomplianceengine.com/>

The Chico Fire Department is dedicated to achieving 100% compliance with all applicable California Fire Code requirements. Accordingly, this web-based service will more efficiently aggregate, track, and streamline the collection of compliance data of all the jurisdiction's fire protection systems. Property owners will receive timely proactive notifications of their testing requirements, and the Chico Fire Department will gain the ability to better mitigate the risk in our community by improving public safety to our citizens. All service providers who inspect or test fire protection systems within Chico's jurisdiction are required to register and submit all test, inspection, and service reports through the Compliance Engine online portal. All reports must be submitted in accordance with the testing schedule and requirements outlined in the California Fire Code.

The benefits of the program to service providers are:

- Increased market opportunity and demand for fire protection services;
- Ensures all reports arrive in a timely manner thus affording an enhanced ability to track Chico Fire Department's follow up;
- Enhances maintenance revenue and timeliness of deficiency corrections;
- Improves customer retention with renewal notifications identifying your business as the company of record;
- Minimizes non-licensed contractors from working in your market.

This proven process requires the service provider to pay a filing fee at the time of submittal. There is no fee, however, to register your company with The Compliance Engine. Once registered, pricing is viewable under the AHJ icon in The Compliance Engine. If you are a licensed fire protection system contractor and are not currently registered with The Compliance Engine, please do so at <https://www.thecomplianceengine.com/>.

We look forward to partnering with you to better protect and serve our community. We are confident this will benefit us ALL.

Respectfully,
Steve Standridge, Fire Chief