



**BOARD MEMBERS PRESENT:**

Interim Chief Dunbaugh, Ryan Patten, Paul Bailey, Tray Robinson, Sor Lo

**NOT PRESENT:**

Jovanni Tricerri, Allen Renville, Drew Calandrella, Kathleen Lydon

**OPENING COMMENTS**

Ryan Patten opened the meeting at 5:30 p.m. He welcomed the new faces and reminded everyone that PCAB meetings are limited to 60 minutes and not a venue for specific complaints. Police Department complaints are taken seriously. Forms are available on the table (located in the PCAB meeting) and in the police department lobby.

**TOPIC: COMMUNITY ORIENTED POLICING**

**Presenter: Captain Mike O'Brien**

Captain O'Brien began his presentation by stating that he was first introduced to Community Oriented Policing when he was hired as a Chico Police Officer by Chief Mike Dunbaugh 23 years ago. Community policing is a philosophy that promotes organizational strategies, which support the systematic use of partnerships and problem-solving techniques, to proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime. A mindset.

Relationships and trust are key components of community policing. The Chico Police Department partners with other government agencies, community members/groups, non-profit organizations, private businesses and the media in order to address the needs of the community. Working with Glenn County to get the alcohol ban on Sacramento River is an excellent example of collaborative efforts that made a positive difference. To support victims of crimes and provide necessary services, it is important to work with advocates and community-based organizations such as, Victim Witness, Catalyst and the faith community. The media represents a powerful mechanism to communicate with the community and provides different perspectives that the police department is unable to convey on their own.

What can we do to change the climate and culture of the Chico Police Department? Chief Dunbaugh states that it is important for all members of the police department to build relationships with people. Relationships and transparency will lead to trust. Once trust is established it will empower our people to solve problems. Captain O'Brien asked: Do you trust your police department? Why do we have issues of trust? One citizen stated that he feels that anytime an issue or problem is brought to the police department, the answer is given that there is not enough staff or resources to address the issue. Another citizen feels that it is too difficult to obtain information from the police department.

A citizen brought up the national issues of excessive use of force, militarization of the police and abuse of power. Chief Dunbaugh states that some of those issues may be a result of the citizens not having a relationship with their police department. If a citizen has a question for the police department and is given an honest answer, even if it is not the answer they want to hear, at least they received an answer. It is true that our police department is currently disconnected. We need to admit that is how it is and focus on how to make it better. We need relationships to exist with dispatchers, officers and other staff, which includes the newly hired employees. This requires a cultural change which will take at least 5 to 7 years. Also, formal organizational changes to our policies, procedures and training are necessary. The police department needs help and guidance on how to accomplish these changes and this is just the

beginning. Support from police unions must be part of the process if community policing is going to be effective. Attitude makes a big difference in order to understand the whole picture. We need to help employees and citizens understand that we have come through the recession but realize that people still feel damaged. We have to start repairing that damage with trust. It is tough living in crisis. It does not matter who made the mistakes, we must get past it to start rebuilding. We will start internally then have honest community conversations with those we protect and serve. The hard work begins with trust.

A citizen asked about cuts to our community programs like neighborhood watch, school resource officers and the TARGET team. The time is coming when we will be able to start bringing some of those programs back.

A citizen questioned our new hire procedures and if Interim Chief Dunbaugh will be involved in the selection of our new Police Chief. Captian O'Brien was our first Professional Standards Sergeant. Many issues that other agencies have can be attributed to poor hiring and poor supervision of their employees. The City of Chico requires annual evaluations on every employee and we do not compromise our standards when it comes to hiring. Chief Dunbaugh is hoping there will be 20 to 25 great applicants for Chief of Police. There will be community members and law enforcement representatives on the panel. The current City Manager shares the vision of community oriented policing. The hiring panel will take into account what involvement the applicants had in their previous communities and will choose who will be the best fit for our community. Interim Chief Dunbaugh will be involved and will have the choice of who sits on the panel from our department; and that person will have a great understanding of community oriented policing.

## **FLOOR QUESTIONS/COMMENTS**

### **What is happening with police lapel cameras?**

We started the process 2 ½ weeks ago. Captian O'Brien is leading and we believe we have enough money to start a trial program. We are working with the Butte County Sheriff to find more funds. The major expense is storage of the data. The Sheriff believes he has found a way to set aside \$50,000 to get the program working countywide. The money is finite. DA Ramsey has an idea for data storage but it is an older, in-house method which takes up a lot of memory. The new, preferred method is cloud based.

We need to become familiar with the laws that govern what information can and cannot be released. The policy will be specific and include when the officer puts the camera on, keeps it on and what to do when camera is not functioning, etc. We do not know if funds from the Obama administration are coming through. We are waiting to hear if a COPS grant will be established. Technology is changing dramatically, on a daily basis and we are playing catchup. This will be a learning process for a couple of years. We do not have funds for cameras in the patrol vehicles.

### **Is one hour per month enough time to hold meetings regarding community policing?**

Chief Dunbaugh started the first Police Community Advisory Board meeting in 1993. It has been a constant struggle to keep the meetings relevant and well attended. The current topic is highly relevant. It is important to respect everyone's time. Chief Dunbaugh would love for the meetings to be 1 ½ hours in the future.

### **A citizen mentioned liking the idea of having a community liaison officer for each neighborhood/beat like the TARGET team.**

We are looking into being able to bring back or initiate a similar program. Chief Dunbaugh described a software program that his past neighborhood used to communicate with each other. They were able to advise when they would be out of town, ask to put garbage cans away, inform when break-ins occurred, etc. The Chico Police Department is currently working on updating our technology. There are available programs out there that would be beneficial but our systems are too old to process the information.

### **Would the police department consider an ambassador/volunteer program or surveillance cameras around the community?**

Our community may not welcome the concept of installing cameras around the community. We do have a great volunteer program with close to 60 Volunteers in Police Service (VIPS) after the recent graduation of the Citizens'

Academy. Chief Dunbaugh spoke about the broken windows theory. Consider a building with a few broken windows. If the windows are not repaired, the tendency is for vandals to break a few more. The Chief has asked our volunteers to start a program to request stores collect their abandoned shopping carts (broken windows) that are being left all over the community. Our volunteers give thousands of hours of their time each year. If you would like more exposure to the police department and a better understanding of how we function, join the next Citizens' Academy.

#### **NEXT MEETING**

**Date/Time:** Wednesday, February 18, 2015 at 5:30 p.m.

**Topic:** Problem Oriented Policing

# Community Oriented Policing

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What it means and why it is important

# Community Oriented Policing Discussion

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- **January:**        **Community Oriented Policing Defined**
- **February:**    **Problem Oriented Policing Defined**
- **March:**        **Community Oriented Policing and the Chico  
Police Department: A Community Perspective**

# Community Oriented Policing Defined

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- Community policing is a philosophy that promotes organizational strategies, which support the systematic use of partnerships and problem-solving techniques, to proactively address the immediate conditions that give rise to public safety issues such as crime, social disorder, and fear of crime. A mindset.

# Components of COP

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- **Community Partnerships**
- **Organizational Transformation**
- **Problem Solving- Problem Oriented Policing- Next month**

# Community Partnerships

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Collaborative partnerships between the law enforcement agency and the individuals and organizations they serve to develop solutions to problems and increase trust in police.

- Other Government Agencies
- Community Members/Groups
- Nonprofits/Service Providers
- Private Businesses
- Media

# Organizational Transformation

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The alignment of organizational management, structure, personnel, and information systems to support community partnerships and proactive problem solving.

## Agency Management:

- Climate and culture
- Leadership
- Labor relations
- Decision-making
- Strategic planning
- Policies
- Organizational evaluations
- Transparency

# Community Partnerships

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## Other Government Agencies

- Law enforcement organizations can partner with a number of other government agencies to identify community concerns and offer alternative solutions. Examples of agencies include legislative bodies, prosecutors, probation and parole, public works departments, neighboring law enforcement agencies, health and human services, child support services, code enforcement, and schools.

# Community Partnerships

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## Community Members/Groups

- Individuals who live, work, or otherwise have an interest in the community—volunteers, activists, formal and informal community leaders, residents, visitors and tourists, and commuters—are a valuable resource for identifying community concerns.

# Community Partnerships

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## Nonprofits/Service Providers

- **Advocacy and community-based organizations that provide services to the community and advocate on its behalf can be powerful partners. They can include such entities as victims groups, service clubs, support groups, issue groups, advocacy groups, community development corporations, and the faith community.**

# Community Partnerships

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## Private Businesses

- For-profit businesses also have a great stake in the health of the community because they often bring considerable resources to bear on problems of mutual concern. CPDBST.
- The local chamber of commerce and visitor centers can also assist in disseminating information about police and business partnerships and initiatives. Clean and Safe, Alarm Ordinance, CUP/DAO

# Community Partnerships

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## Media

- The media represent a powerful mechanism by which to communicate with the community.
- They can assist with publicizing community concerns and available solutions. In addition, the media can have a significant impact on public perceptions of the police, crime problems, and fear of crime.

# Organizational Transformation

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## Climate and culture

- Changing the climate and culture means supporting a proactive orientation that values systematic problem solving and partnerships.
- Formal organizational changes should support the informal networks and communication that take place within agencies to support this orientation.

# Organizational Transformation

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## Leadership

- Leaders serve as role models for taking risks and building collaborative relationships to implement community policing and they use their position to influence and educate others about it.
- Leaders, therefore, must constantly emphasize and reinforce community policing's vision, values, and mission within their organization and support and articulate a commitment to community policing as the dominant way of doing business.

# Organizational Transformation

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## Labor relations

- If community policing is going to be effective, police unions and similar forms of organized labor must be a part of the process and function as partners in the adoption of the community policing philosophy.
- Including labor groups in agency changes can ensure support for the changes that are imperative to community policing implementation.

# Organizational Transformation

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## Decision-making

- Community policing calls for decentralization both in command structure and decision-making. When an officer is able to create solutions to problems and take risks, he or she ultimately feels accountable for those solutions and assumes a greater responsibility for the well-being of the community.
- Decentralized decision-making involves flattening the hierarchy of the agency, increasing tolerance for risk-taking in problem-solving efforts, and allowing officers discretion in handling calls.
- In addition, providing sufficient authority to coordinate various resources to attack a problem and allowing the officers the autonomy to establish relationships with the community will help define problems and develop possible solutions.

# Organizational Transformation

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## Policies

- Community policing affects the nature and development of department policies and procedures to ensure that community policing principles and practices have an effect on activities on the street.
- Problem solving and partnerships, therefore, should become institutionalized in policies, along with corresponding sets of procedures, where appropriate.

# Organizational Transformation

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## Organizational evaluations

- In addition to the typical measures of police performance (arrests, response times, tickets issued, and crime rates) community policing calls for a broadening of police outcome measures to include such things as community satisfaction, less fear of crime, the alleviation of problems, and improvement in quality of life.
- Community policing calls for a more sophisticated approach to evaluation—one that looks at how feedback information is used, not only how it measures outcomes.

# Organizational Transformation

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## Transparency

- **Community policing involves decision-making processes that are more open than traditional policing. If the community is to be a full partner, the department needs mechanisms for readily sharing relevant information on crime and social disorder problems and police operations with the community.**

# Organizational Transformation

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## Organizational Structure

- It is important that the organizational structure of the agency ensures that local patrol officers have decision-making authority and are accountable for their actions.
- This can be achieved through long-term assignments, the development of officers who are “generalists,” and using special units appropriately.

# Organizational Transformation

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## Organizational Structure

- **Geographic assignment of officers. Beat assignments.**
- **De-specialization. Officers are trained as “generalists”.**
- **Resources and finances. Direct resources and money toward COP efforts.**

# Organizational Transformation

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## Strategic planning

- The department should have a written statement reflecting a department-wide commitment to community policing and a plan that matches operational needs to available resources and expertise.
- If a strategic plan is to have value, the members of the organization should be well-versed in it and be able to give examples of their efforts that support the plan. Components such as the organization's mission and value statement should be simple and communicated widely.
- Everything should connect back to it.

# Organizational Transformation

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## Personnel

- The principles of community policing need to be infused throughout the entire personnel system of an agency including recruitment, hiring, selection, and retention of all law enforcement agency staff, including sworn officers, non-sworn officers, civilians, and volunteers.
- Includes personnel evaluations, supervision, and training.

# Personnel

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- Recruitment, hiring, and selection
- Personnel supervision/evaluations
- Training

Done with a COP perspective

# Organizational Transformation

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## Information Systems (Technology)

- Community policing is information-intensive and technology plays a central role in helping to provide ready access to quality information.
- Accurate and timely information makes problem-solving efforts more effective and ensures that officers are informed about the crime and community conditions of their beat.
- In addition, technological enhancements can greatly assist with improving two-way communication with citizens and in developing agency accountability systems and performance outcome measures. Body Cameras.

# Information Systems (Technology)

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- **Communication/access to data**
- **Quality and accuracy of data**

# Organizational Transformation

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## Communication/access to data

- Technology provides agencies with an important forum by which to communicate externally with the public and internally with their own staff.
- To communicate with the public, community policing encourages agencies to develop two-way communication systems through the Internet to provide online reports, reverse 911 and e-mail alerts, discussion forums, and feedback on interactive applications (surveys, maps), thereby creating ongoing dialogs and increasing transparency. *Nextdoor* another example.

# Organizational Transformation

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## Quality and accuracy of data

- Information is only as good as its source and, therefore, it is not useful if it is of questionable quality and accuracy.
- Community policing encourages agencies to put safeguards in place to ensure that information from various sources is collected in a systematic fashion and entered into central systems that are linked to one another and checked for accuracy so that it can be used effectively for strategic planning, problem solving, and performance measurement.

# Questions?

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# February PCAB: Problem Oriented Policing

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- Presented by Lieutenant Dave Britt

# March Presentation for PCAB

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- **Public Perception of the Chico Police Department relating to Community Oriented Policing.**

*Chico Police Department Police Community Advisory Board Minutes  
February 18, 2015, 5:30 – 6:30 p.m.  
Old Municipal Building  
441 Main Street*



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**BOARD MEMBERS PRESENT:**

Kathleen Lydon, Ryan Patten, Chief Dunbaugh, Tray Robinson, Denise Adams, Katy Toma, Sor Lo, Giovanni Tricerri, Paul Bailey, Allen Renville, Drew Calandrella

**OPENING COMMENTS**

Ryan Patten opened the meeting at 5:30. Ryan made the reminder that PCAB meetings are limited to 60 minutes and not a venue for specific complaints. Police Department complaints are taken seriously. Forms are available on the table (located in the PCAB meeting) and the Police Department.

Chief: Welcome & thank you for attending. Last month Captain O’Brien made a presentation on Community Oriented Policing, and this evening Lt. Dave Britt will present Problem Oriented Policing. The March PCAB meeting will be a round-table on how these programs and the PCAB committee work together.

**Floor Questions/Comments:**

Citizen representing “In God We Trust Ministry”:

Officers have the hardest job next to a US soldier. In God We Trust Ministry would like to have an event / officer appreciation day and provide the community an opportunity to ask our community police officers questions, build a bond/connection, and develop a common understanding/relationship.

**\*Beginning Floor Questions/Comments concluded\***

**Topic: Problem Oriented Policing**

**Presenter: Lt. Dave Britt**

**Bio:** Lt. Britt has been with the Chico Police Department for 24 years. He currently is one of two watch commanders that cover a weekday or weekend shift assignment.

Lt. Britt has had the opportunity to work in every division of the police department. The assignments Lt. Britt has held are:

Patrol Officer, Traffic & Motor Officer, member of Major Accident Investigation Team (MAIT), Detective unit working body crimes (rape, child abuse, elder abuse) and robberies, SWAT team for 15 years, Less Lethal Instructor.

A promotion to Sergeant returned Britt to the patrol division. He also served as the unit sergeant for the Community Policing unit, Target team, and Professional Standards.

A promotion to Lieutenant returned Britt to the patrol division where he's served as a patrol watch commander.

### **Problem Oriented Policing (POP) vs Community Oriented Policing (COP)**

POP and COP strategies are closely related, but not the same.

Sir Robert Peel is the father of modern law enforcement, forming the first municipal police agency in London in 1829. Sir Robert Peel's policing principals are still taught in modern day law enforcement academies.

Policing by "consent" is the primary concept; a concept that is unique to Western cultures and the United States. The concept is that the police reflects the community. The community defines the police agencies job and the agency's authority is derived from the community. The police are the people and the people are the police.

Lt. Britt's effort is to enforce the law. The community and police have a joint responsibility in this area.

POP is a component of COP. POP dedicates resources to repetitive problems at specific locations. The POP team works to find the root of the issue and eliminate the problem. A commonly used problem solving method, SARA (Scanning, Analysis, Response, Assessment), is used to identify the root and plan the resolve.

The POP team will **scan** the situation from all angles. They make visits to the problem location, interview primary stake holders (residents, property owners, etc.) The team will gather intelligence through this process.

The POP team will take the gathered intelligence and **analyze** how the pieces fit together, what is the cause, and what components contribute or support the problem. Once the cause is determined, the team will determine priorities and develop a response plan to address the problem.

The POP team will then **react** and implement the proposed plan. There is a time frame established that will vary, depending on the type of issue/problem.

Another **assessment** will be completed to confirm if the target plan was successful in resolving the problem. If not, the team will begin the SARA process again.

Chico Police has had several Community Oriented Policing teams in the past:

**Neighborhood Enforcement Team** was comprised of two officers. The focus was on transient and community issues.

**Target Team (1<sup>st</sup> team)** temporarily allocated resources to a specific "goal" enforcement. The team was designed to develop community/public relations. The team was eliminated due to budget cuts.

A grant was received and **Target Team #2** was developed. This team vision was “hands on” crime and chronic problem solving. “Target” the problem. The team concept was discussed and approved by the City Attorney. At that time, Sergeant Britt recruited for quality, hard-charging officers, that had a passion for the mission. Calls for service were reviewed and the top 30 suspects and locations were identified.

The Regal Inn was identified as a location that generated a large number of calls for service (CFS); shootings, stabbings, sexual assaults, stolen cars. The TARGET team made daily contact at the Regal Inn, developing relationships and trust. Through these relationships, information was shared, and it was determined the hotel manager was selling narcotics to tenants and also embezzling from the owner.

The TARGET team determined that the Regal was owned by a man in Sacramento, who had moved on to bigger and better hotels in the Sacramento area. He knew the Regal was a problem, but was emotionally attached and didn’t want to let it go. The owner had a sister in Chico that didn’t feel comfortable at the hotel, so she wasn’t even aware of the issues.

TARGET and Chico Code Enforcement officers went through the building and issued numerous code violation citations. Within a week, the owner came up to Chico and boarded up the hotel.

This is just one example of a POP team. Chico’s TARGET Team also worked the “Lost Park” next to Sierra Central. Part of the resolve was modifying 7-11’s alcohol sales license to eliminate sales of 40 ounce, singles, etc. Attorneys on both sides became involved and the new owners of 7-11 complied with the revisions, with a press release sharing their support and cooperation in tackling this troubled and crime ridden area.

**CITIZEN:**

Is it possible to make adjustments to other stores ABC licenses that are known to sell/support the homeless alcohol purchases? The stores create opportunity for further crime.

**BRITT:**

The homeless cannot be differentiated against. All citizens are treated equal under the law and a specific group cannot be targeted. ABC license modifications may be made when transferring ownership.

**CITIZEN:**

Regarding the 7-11/Lost Park example, the homeless created the problem, yet an ordinance was passed upon the entire community. The community pays the price for what the homeless are doing. The rule was changed for this one owner. The entire community lost opportunity. Does the problem go somewhere else? Often the problem moves.

**BRITT:**

There was no ordinance passed. The issue was resolved through an ABC license modification. There was a 90% reduction in calls when the incentive was removed. There was displacement. There were 30-40 individuals known to stay in the Lost Park area, half of those left town and others moved to areas that the Target team was already working on.

**CITIZEN:**

What is the highest priority type of call right now?

**BRITT:**

The annual crime statistics will be published soon. With AB109, Prop 47, and reduced staffing, the department has made a drastic measure of cutting out property crime investigations. The downtown conditions have been a problem. Although there are a limited number of officers, the department has made the commitment to staff two officers and a sergeant to the downtown area. There are a number of repeat calls involving individuals with mental health needs that the department struggles to resolve in the best interest of all involved.

AB109 and Prop 47 cause a ripple effect on the narcotic, theft, and burglary crimes. The department is working toward bringing back specialized units; detective property crime investigator, Target team, etc.

**CITIZEN:**

The SARA model applies to situations after the fact. What in POP is proactive, to ward off issues before they occur?

**BRITT:**

This is a fine line; the department needs to make sure they do not violate an individual's rights. As long as one is following the laws and not infringing on others, we intrude on life as little as possible. I've worked with an individual that suffered from mental health issues. It took 6 months to develop enough information on him to obtain a commitment to a mental health facility near his parents. When he was on his medication, he was great.

**CITIZEN:**

What items are a drain to the department?

**BRITT:**

Special events; St Patrick's, Halloween, etc. This depends on the day the event falls on. We do have a "glass ban" ordinance for these events. Also, we try to educate the incoming freshman class on community/department expectations.

**CITIZEN:**

With budget cuts and the private patrol for the downtown area, how does the PD work with that?

**BRITT:**

We work closely with the guards and just met with them a couple weeks ago. Sgt. Zuschin and the two downtown officers are "different", but mesh well. They don't patrol on foot together due to different powers. We don't want to place the guards in a position/situation that they wouldn't have the authority to handle or in harm's way.

**CITIZEN:**

With the statistics coming out, what is the PD's role? How does the PD make sure the community remains positive and engaged; not frightened by the statistics?

**CHIEF:**

Stats don't paint a pretty picture when you think about Chico 20 years ago. If you step back and compare to Yuba City or Redding, you'll have a different perspective. Living in Chico is good compared to those crime rates. The statistics will be presented to Council before this weekend, and the following week to the Chamber and department. Nationally the rate of crime is going down; Chico is going up as resources have gone down.

There are several vacancies we are working on filling. The per-ration staffing is lower than the department has been since WWII. This past weekend is the first in 8 weeks that we haven't issued a press release regarding a felony assault, fatal accident, gang problem. It takes close to a year to hire an officer and have them working solo on the street (not in a training program). The department strives to hire quality people and cannot make this hiring process shorter than 9-10 months. It is critical that good decisions are made to not waste funds or bring embarrassment to the community.

Chief receives several reports, every day, about problem areas in town. We're getting to them, but it's not satisfying. We owe our community. COP is ownership and you own the problems. We're developing that understanding in the police department.

Sgt. Zuschin has embraced ownership of his area (downtown) and building relationships. Chief would like to break the community into pieces, each sergeant will own a piece of the community, and it becomes manageable. This approach will allow officers to know the people, problems, and solutions for their area. Ownership. The last two months have made a huge impact on eliminating the criminal element in the downtown area.

**CITIZEN:**

The League of Women Voters meets every week. Recommendation that the PD interact with that group.

**CHIEF:**

The department is in the process of bridging and developing those type of resources.

The next PCAB meeting will be open to conversations. The department benefits from your input; it exposes Chief to things he needs to know. In the meantime, Chief is happy to take phone calls and answer questions to help solve problems.

Interim Chief Mike Dunbaugh – 530-897-4950

*Chico Police Department Police Community Advisory Board Minutes  
April 15, 2015, 5:30 – 6:30 p.m.  
Old Municipal Building  
441 Main Street*



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**BOARD MEMBERS PRESENT:**

Kathleen Lydon, Ryan Patten, Chief Dunbaugh, Tray Robinson, Katy Thoma, Sor Lo

**OPENING COMMENTS**

Ryan Patten opened the meeting at 5:30. Ryan made the reminder that PCAB meetings are limited to 60 minutes and not a venue for specific complaints. Police Department complaints are taken seriously. Forms are available on the table (located in the PCAB meeting) and the Police Department.

**Citizen Floor Questions/Comments:**

**Citz:** Citizen inquired on Chief recruitment status

**Chief:** Candidates are being interviewed this week. Hopefully by Friday evening (April 17), there will be 6 – 8 candidates that will go through the testing process. The goal is to include a community member in the recruiting process, review the applicants over the next few weeks and hopefully select a candidate by early June.

**Board Questions/Comments:**

**Tray Robinson:** Tray has heard positive comments regarding recent PCAB meetings and the ability for the community to weigh in.

**Katy Toma:** Katy was downtown and observed two “downtown” officers assisting a transient female that was “out of control”. Katy commended the officers for handling the female with respect & grace. Officer Rogers & Jaurequi.

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*POLICE DEPARTMENT REORGANIZATION – PRESENATOR CHIEF DUNBAUGH*

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Chief met with the Director of Butte County Behavioral Health (BCBH) in reference to 16 individuals the police department has identified as having a significant number of contacts and issues (some of these individuals have over 300 contacts and one subject, in excess of 400).

The director agreed that BCBH needs more mental health services and will take on these individuals as a priority. BCBH has prepared a competitive grant application that will cover staffing for a Behavior Health

Specialist and Police Officer team, who will work together with focus on the Chico downtown area. Matching funds (unknown percentage @ time of meeting) are required and will be covered by both the City and County. The county will find out if they are accepted for the grant in July or August and funds are awarded in October 2015.

**Citizen comment:** When a person is incarcerated in Butte County Jail, how do they get back to Chico for services? This is a weak point in the system. Chief agreed.

**ORGANIZATION RESTRUCTURE (see attached Organization Chart – Exhibit B)**

The department has not been able to achieve success with succession planning. In the higher rank structure (Captain, Lieutenant) the department is challenged for internal qualified candidates. The recent Lieutenant exam consisted of 1 “in-house” candidate and 7 outside candidates.

The “in-house” was promoted, effective April 19, 2015. The candidate possesses his Bachelors and Masters degrees, has worked for Chico Police Department for 12 years, and also worked for Butte County Sheriff a few years prior to Chico. He is a strong and upcoming member of the department.

Captain MacPhail retires the first week of June, 2015. It is very difficult to match what Captain MacPhail has accomplished and we do not have anyone in-house to take her place. Captain MacPhail has been handling recruitment and helping us find quality officers; how do we fill her position?

The police department has done a good job with Community Oriented Policing (COP) as it relates to “TARGET” (a dedicated problem solving unit that would concentrate on chronic neighborhood problems by developing long-term solutions). The major focus has been the Chico downtown district (DTA). At the time, Sergeant Dave Britt (now Lieutenant), was in charge of TARGET and his attitude is inclined toward COP. Outside of TARGET, which was eliminated due to budget reductions in January 2013, the department has not operated within a good COP model. Chief wasn’t intending to do anything with the department’s structure, to facilitate COP, but decided it would be better to leave a new Chief a structure that supports COP. Interim Chief Dunbaugh prefers presenting a new Chief with the new structure. With Captain MacPhail retiring, it will provide a structure that sets the stage for COP that bodes well for the community and those that live in it. The organization chart is a living document and revisions will be necessary. We want COP back in front of our community, developing the good, challenging the community, partnerships, and addressing crime.

Currently the structure is cumbersome to operate with current staffing (see Exhibit A).

The new structure will operate with 1 Captain (Deputy-Chief). The Deputy-Chief, Mike O’Brien, will operate under the same job description as a Captain, only the title will change.

The other Captian position will be replaced with an Administrative Lieutenant, Billy Aldridge. That Lieutenant will work directly for the chief, with a focus on hiring, recruitment, and training of current and new staff.

A Professional Standards Sergeant will work for the Administrative Lieutenant. We are recruiting internally to fill this position.

The entire department will attend COP training in the next fiscal year. The patrol lieutenants, although responsible for a specific area, will be responsible for the entire City when on duty.

Currently, there is no staffing for the Lieutenant "A-Side" position. The City recently tested 7 outside applicants for the position. There are two individuals we see as promotable within our department and have a background in progress. The first week of June has been identified as a goal hire date for the Lieutenant "A-Side" position.

Lieutenant "B-Side" position will be Lieutenant McKinnon, with responsibility for the West Side of town, Wednesday – Saturday.

Lieutenant "C-Side" position will be Lieutenant Britt, with responsibility for the Central Core of town, Monday – Thursday.

**As revenue improves and time goes by, we would like to rematerialize the following important units:**

We are also going to bring back a Property Crime unit, which has been gone for over a year. There will be 2 Street Crimes officers responsible for finding suspects of property crimes. We anticipate a Property Crimes Detective back in the unit Summer of 2015.

Another unit we would like to replace in the near future is the School Resource Officers unit, which was originally designed to provide a safer environment for the community and kids, and deter the criminal street gang activity.

The Traffic Unit which was comprised of 5 officers and a Community Service Officer has been disbanded since 2013 as well. Before they disbanded, annually they issued 6000+ traffic citations. Currently, we are issuing less than 2000. The number of tickets is not a monetary issue, the majority of fines go to State coffers. We are currently making 400 less DUI arrests per year. Studies show that 15-25% of DUI drivers result in injury, which means our community citizens, parents, friends, children, and so on are making more impact on our medical providers.

**Citz?:** Please clarify property crime types

**Chief:** Burglary, Larceny, Theft, Malicious Damages, Misdemeanor and Felony thefts. As the positions were triaged away, we dwindled to Body Crime detectives who investigate Sexual Assault, Robbery, etc.

**Citz?:** How would the Chapman Town area be funded/policed?

**Chief:** There are around 1300 people in Chapman Town. In the old days, there were 1.5 officers for every 1000 population (Chico in 1994/95). Currently Chico is .85 officer per 1000 population. If adding 1300 people, you would expect an additional officer, although it is not expected in this annexation.

**Citz?:** How do long time officers feel about the new plan, do they accept it?

**Chief:** I don't think they care one way or the other on how we're organized or the philosophy and acceptance of COP. It does affect the Sergeants and Patrol Lieutenants. It is critical they are all on the same page and operating by the same guidelines and goals. There are a few individuals that may not accept the plan, but it will happen. We have a solid core of supervisors. The sergeants are the most important layer. Training will help staff understand the goal. There are officers that are already individually operating in a COP capacity. It will take a good year or more for the new organization plan to materialize.

**Tray Robinson:** Does this department structure exist at other departments?

**Chief:** With a growing number of departments having to make reductions due to the recession, the model is very popular, by flattening the organization. The model says to the managers that they'll be doing high-level work and accountable for their section.

**Tray Robinson:** Will there be a Community Relations person to work with community groups, collaborate, and build relationships?

**Chief:** That is a challenge. We lost a large part of that when we lost Community Outreach and TARGET. Command staff would like to assign a Community Service Officer to the DTA team, not so much for DTA issues, but to build connections and relationships. To support Crime Prevention and be a community liaison. Deputy-Chief O'Brien will be involved with many community groups. If you have a community group that you'd like to form a relationship with, please contact the department.

**Kathleen Lydon:** What are the staffing numbers for each Lieutenants shift?

**Chief:** The new organization structure will not affect shift staffing numbers and will grow "C", starting with the downtown area. We are proposing a revised partnership with Chico State University Police Department and asking for assistance from Butte County Probation (all in the planning stages).

Hopefully funding will come through from the Behavioral Health grant and the Safe & Clean Staffing Plan. If funding is found, Problem Oriented Policing (POP) teams will be reestablished. They would be similar to TARGET in how they direct their activity. Each team would be comprised of a sergeant and 3 officers.

**Kathleen Lydon:** What is staffing on patrol teams?

**Chief:** Currently we average 7 per team, although they should be staffed with 9. There is always someone on training, vacation, or sick. A patrol team with 6-7 officers is very minimum.

**Citz/Butte Co NAACP:** Would like to establish a local law enforcement commission to review police department tactics.

**Chief:** There is discussion of one commission that would handle the entire county. The final document would go to each chief, City Council, etc. for agencies within the county.

**Citz:** Will Chico have a Crime Analyst?

**Chief:** Not in the plan

**Captain MacPhail:** The new CAD/RMS system will have built in modules that are user friendly, even for the

untrained analyst. There will be the ability to run simple statistics, and additional modules available for more detailed analytical work. There is no position, although there are talented people within the department. Technology and the ability to develop according to our needs makes it doable. On a County-wide level, the District Attorney's Office just hired a Crime Analyst to provide more collaboration.

**Citz:** The data that was available to the public kept them involved and provided knowledge of what was happening in the community.

**Chief:** We're doing the best we can do with current resources

**Citz:** Will the new structure affect the way complaints are handled?

**Chief:** No

**Citz:** How was the map for the East, West, and Downtown areas developed?

**Chief:** The retired Crime Analyst looked at a map from 2 points of view; equity and division of labor, and geographic divisions.

**Citz:** Where will public relations and community interaction fall?

**Chief:** There will be improved interactions by virtue of COP, staff taking ownership of their area, and working in concert with the community. The downtown CSO will set the stage for how we do outreach. There are programs currently available, nextdoor.com, that we can collaborate with.

**Citz:** Are there any civilian staff changes?

**Chief:** We will have slow growth. We will add the CSO position and a records technician. The following year we plan on adding a dispatcher, which is built into the Clean & Safe Staffing Plan. The plan needs to be reviewed and reassessed yearly.

**Tray Robinson:** When the newly designed organization takes place and Lieutenants are in charge of their designated areas, it would be nice to have an informal reception for the community to meet the Lieutenant, get to know the faces, develop relationships, etc.

**Chief:** Agreed. There will be 6 beats and 3 districts. The downtown area is within a beat. Some of this may change with a new Chief.

**Citz/NAACP:** With the annexation of South Oroville, Oroville PD is changing their beat regions and holding community meet and greet sessions.

**Chief:** Santa Rosa PD assigned Sergeants to set up their meetings. It went from being simple, to a bit competitive, and the final meeting was a fair at a local elementary school with clowns, hot dogs, and over 400 people attending.

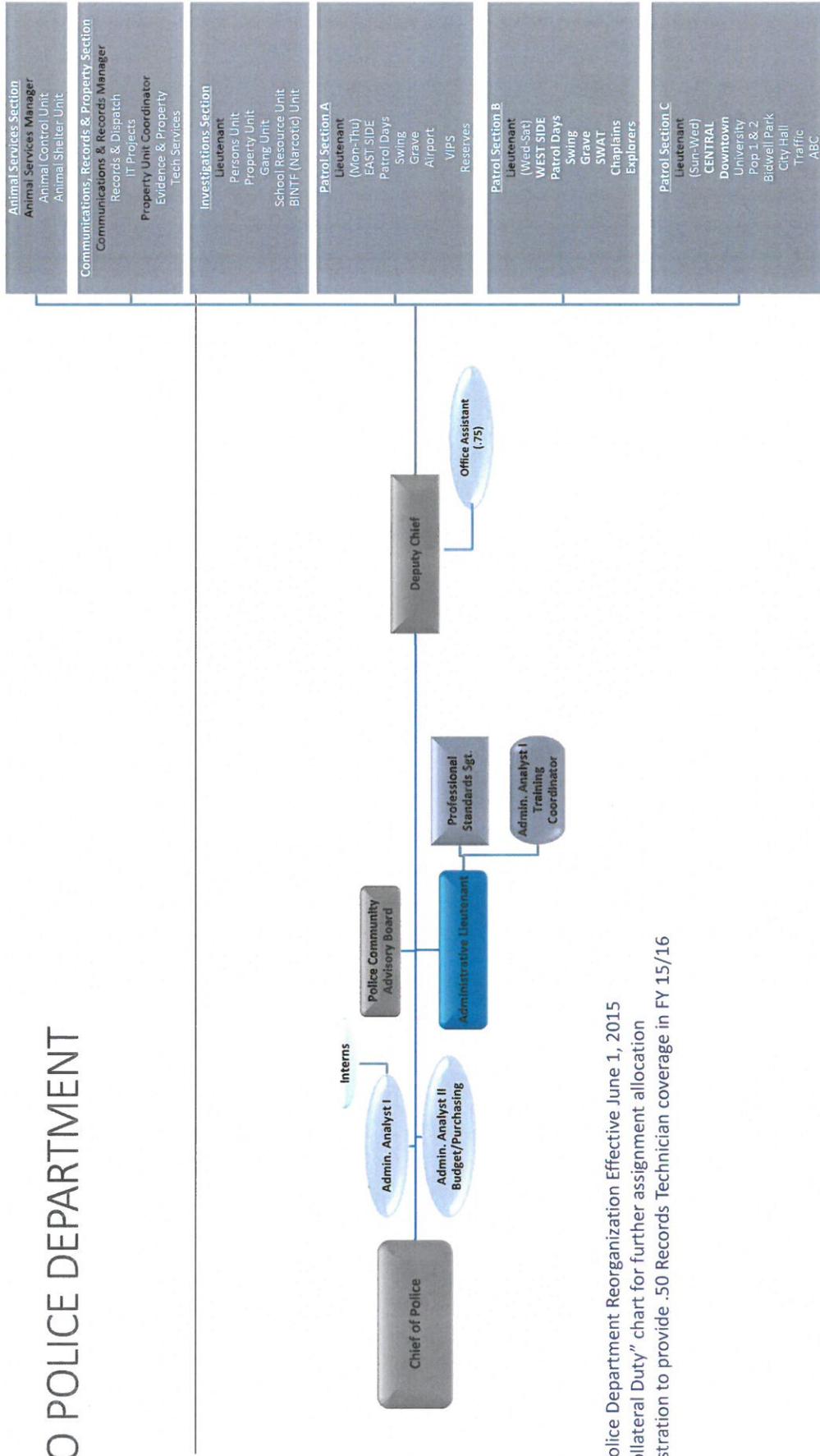
**MEETING ADJOURNED 06:30 P.M.**

**NEXT MEETING WEDNESDAY, MAY 20<sup>TH</sup>, 5:30-6:30 PM**

**TOPIC: BODY WORN CAMERAS**

**PRESENTORS: CAPTAIN MIKE O'BRIEN & LIEUTENANT DAVE BRITT**

# CHICO POLICE DEPARTMENT



Chico Police Department Reorganization Effective June 1, 2015  
 See "Collateral Duty" chart for further assignment allocation  
 Administration to provide .50 Records Technician coverage in FY 15/16



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**BOARD MEMBERS PRESENT:**

Interim Chief Dunbaugh, Drew Calandrella, Denise Adams, Kathleen Lydon, Paul Bailey, Tray Robinson

**NOT PRESENT:**

Ryan Patten, Giovanni Tricerri, Sor Lo

**OPENING COMMENTS**

Chief Dunbaugh opened the meeting at 5:30 pm and briefly explained the discussion topic of body worn cameras. Chief Dunbaugh advised that he has issued an Interim Directive policy to be followed by all sworn personnel of the Chico Police Department during the testing and evaluating period of the cameras (Interim Directive 15-01 was available as a handout at the meeting and is attached to these minutes).

**TOPIC: Body Worn Cameras**

**Presenter: Captain Mike O'Brien**

Captain O'Brien brought the two types of cameras provided by Taser International that officers of the Chico Police Department will be testing and evaluating in the field over the next few months. The cameras were passed around the room and observed by the audience members. The Axon Flex – Adaptive Point of View camera is worn like glasses and captures the officer's perspective from eye level. The standard comes with clear lenses but there is a prescription option available. A negative aspect of this option is the fact that these are glasses, which are easily broken or misplaced. The second option is the Axon Body – Simple, Single-Unit camera that is connected to the officer's uniform at about the chest level. There is the possibility of arms or other objects getting in the way of the camera's view. This camera features a power supply box that is placed on the officer's belt and a cord connecting the camera to the power supply. If the cord is detached, the recording will stop. Both cameras feature a 30 second video re-capture. Once the camera is turned on it automatically reaches back 30 seconds in the past and retrieves video only (no vocal) of events that took place before the camera was turned on. There are a series of beeps to alert the officer that the camera is recording. Another camera option is one that attaches around the collar. A drawback of the cameras is the video quality is more like the human eye and not high-definition but it is capturing what the officer is seeing. The cameras will work at night and the quality is a little better than the human eye but they are not infrared.

The Chico Police Department has had the test cameras for about one week. Prior to obtaining the cameras, we discussed options and opinions with other departments that are currently using body worn cameras. Our department decision is to assign a single camera to every officer. When the camera is docked at the end of shift to be recharged, it automatically downloads the recordings for the day. There is no way to alter the recorded data.

**Policy: Interim Directive 15-01**

The Interim Directive is not the finished product. Additions and changes may be made to the policy after the testing period is complete. Every recording is owned and protected by the Chico Police Department. The video data is considered evidence and the laws that protect evidence will apply.

Officers using the equipment are required to make sure it is in good working order, charged and worn in a conspicuous manner. The officer may notify persons that they are being recorded, when appropriate for the

situation. Some members in the PCAB audience vocalized their opinion that officers should always advise persons that they are being recorded. Captain O'Brien advised that there are some situations where it is advantageous to advise persons that they are being recorded and other situations where it is not.

**Section 451.5** of the Interim Directive policy refers to **Activation of the Body Worn Camera**. Cameras will not be on at all times. Officers should activate cameras for the situations listed as (a) – (d) on the policy. Chief Dunbaugh and Captain O'Brien advised that there are several sensitive circumstances where it may not be appropriate to have the camera recording. Intimate/private moments such as: death notifications, sexual assault and child abuse cases are examples of times when the officer would not have the camera activated. The camera could be activated at the request or with permission of victims and involved parties of these and other similar incidents.

**Citz:** A citizen stated that the cameras should be used as a way to protect citizens from the police and feels that the Police Department's intention is just to help police officers file police reports.

**Captain O'Brien:** The cameras will capture everything, "the good, the bad and the ugly." Recordings will be used for training purposes and if necessary during disciplinary processes. This is a win-win situation for the community and the Police Department.

Chico Police Department's Interim Directive policy for Body Worn Cameras was created by Lexipol, a provider of state-specific policy manuals for public safety organizations. Lexipol uses best practice policies throughout the country and allows agencies to customize them to their specific needs.

**Citz:** Will members of the community be allowed to review police recordings?

**Captain O'Brien:** We want the community to trust the Police Department to review recordings. In instances of disciplinary action the City Attorney and potentially the District Attorney would have access to review recordings if necessary.

**Citz:** Will raids and reading of Miranda Rights be recorded?

**Captain O'Brien:** Raids are considered enforcement action and Miranda Rights occur at enforcement stops. Both events would be recorded.

The Chico Police Department does not have in-car video. The Body Worn Camera system is meant for personal contact and is not high enough video quality for vehicle recording.

**Should vs. Shall** - in every situation there are dynamics where the officer could choose to not turn the camera on. If the officer chooses not to record an event specified in section 451.5, he would need to defend why he did not turn it on. The situation would be reviewed for potential disciplinary action. The decision would be based on the totality of the circumstances: 1<sup>st</sup> incident vs. 10<sup>th</sup> incident, seasoned officer vs. officer still in training, etc. Every situation is unique and so is the disciplinary action. Officers have rights and can appeal decisions.

**Retention of Recordings** - Storage is the expensive part. Recordings should be kept for at least one year. The Chico Police Department will follow the requirements of the records retention schedule. The Custodian of Records, Nancy Wilson with the Chico Police Department, complies with purge criteria and works with the City Attorney.

**Review of Recordings** – Section 451.8 lists those eligible to review recordings. Victims of criminal cases are supported by the district attorney and would have access to the evidence during the lawful process.

In about 3 to 4 months, when the testing and evaluation period is complete, the final policy will implemented.

It was suggested to use various avenues to advise our community that the Chico Police Department is using Body Worn cameras. The Chief suggested posting information on Facebook.

Meeting Adjourned at 6:30pm

NEXT MEETING: To be announced ~ No meeting in June or July  
TOPIC: To be announced



**BOARD MEMBERS PRESENT:**

Chief O'Brien, Sean Morgan, Kathleen Lydon, Ryan Patten, Tray Robinson, Denise Adams, Drew Calandrella, Paul Bailey

**OPENING COMMENTS**

Board Chair Ryan Patten opened the meeting at 5:30 p.m. He reminded everyone that PCAB meetings are limited to 60 minutes and not a venue for specific complaints. Police Department complaints are taken seriously. Forms are available on the table (located in the PCAB meeting) and in the police department lobby.

**TOPIC: Introduction as new Chief of Police, overview of the Department and introduction of Management Team**

**Presenter: Chief Michael O'Brien**

Chief Michael O'Brien explained the new police organization model that was available at the meeting (attached) and stated it offers better strategic ability to connect with the community. The Chief introduced the Management Team members:

**Interim Deputy Chief Dave Britt**

The Deputy Chief serves as the Chief in the Chief's absence. He focuses on internal matters so the Chief can focus on external matters to accomplish his goals.

There are three Lieutenants responsible for specific geographic regions:

**Lieutenant A: Ted McKinnon – East Side (north east of Hwy 99)**

Lt. McKinnon has been working on the evaluation process of the body cameras. After testing and evaluating the three options, a final selection will be made after a bid process. The biggest cost regarding the cameras is storing the data. The Police Department is looking into out sourcing to a cloud based system.

**Interim Lieutenant B: Matt Madden – West Side (west of Hwy 99)**

Interim Lieutenant Madden's current focus is the return of the college students. He works mid-week through the weekend adjusting his shift to support the B and C patrol teams.

**Interim Lieutenant Central: Rob Merrifield – Downtown, South Campus & Bidwell Park**

Interim Lieutenant Merrifield is in charge of community outreach. A new TARGET team will be in place by the end of September. The team will be exploring methods to connect with the community through active participation on social media. Interim Lt. Merrifield's other areas of responsibility include: Traffic/MAIT, ABC licenses, community volunteers and Enloe/Behavioral Health liaison.

**Communications & Records Manager Nancy Wilson**

Nancy Wilson manages the Dispatch Center, Records Department and Property/Evidence Department which includes one Information Technology Administrative Analyst. Nancy is currently working on the purchasing and installation of a new Computer Aided Dispatch/Records Management System for the department.

**Animal Services Manager Tracy Mohr**

Tracy Mohr has been in the animal service business for over 40 years. She became manager of the Animal Shelter and Animal Control soon after the City commenced operations of the shelter 3½ years ago. The shelter has been able to dramatically reduce animal euthanasia, build a large kennel facility and make several improvements that benefit the quality of life for the animals.

### Lieutenant Mike Nelson – Investigations Section

The Criminal Investigations Section currently has one Sergeant and five detectives that focus on body crimes. The Gang Unit has one Sergeant and two detectives. In 2014, the Detective Bureau was assigned 760 cases. Lt. Nelson will release 2015 statistics at the beginning of 2016.

### Lieutenant Billy Aldridge – Administration

Lt. Aldridge is in charge of recruitment, hiring and the Field Training program along with other Administrative duties. The Chico Police Department is authorized to have 92 sworn personnel and there are currently 87 filled positions. Of the 87 filled positions, 5 are attending the Butte College Police Academy and 7 are in Chico PD's Field Training program. There are 12 Field Training Officers to juggle the trainees throughout their minimum 16 week training (usually longer). Lt. Aldridge also oversees the Professional Standards Unit/Internal Affairs with Sgt. Keeney where complaints and lawsuits that come into the department are processed.

Chief O'Brien recognized community partners that were present in the audience and expressed that it was a breath of fresh air to work with these community partners and many more. CSU Chico Police Department Chief of Police John Feeney, Chico Unified School District Director David McKay and CHP Chico Commander John Price are a few of the community partners that were present.

### Overview of First 75 Days as Chief

- **Restructure** of the Department
  - The department went from having 2 Captains {Operations & Support} and 4 Lieutenants to 1 Deputy Chief and 5 Lieutenants
  - The entire department and command staff have worked hard to make this transition seamless
- The Chief has been focusing on building internal and external bridges and implementing Community Oriented Policing
- **Quality of life crime** is a complaint the Chief has been hearing over and over from the community during his weekly walks with the City Manager
  - Citizens are not feeling safe at
    - home
    - work
    - where they shop/recreate
  - We are not a healthy community and we need to address this issue immediately
- **TARGET Team**
  - The Chief is pleased to announce that Sgt. Zuschin has been assigned as the permanent TARGET Sergeant
  - We are interviewing 12 Officers and 4 Community Services Officers (CSO) for the team
  - The initial team of 1 Sergeant, 2 Officers and 1 CSO will officially start on September 20, 2015
  - We intend to strategically increase the number of Officers to 4 and then 6 so there will eventually be 1 Officer for each of the 6 beats
  - The CSO will handle social media and branding
  - TARGET will implement Neighborhood Watch & NextDoor (online community neighborhood watch)
    - Citizens will be able to easily communicate issues in their neighborhoods with each other and the Police Department
  - The TARGET Team will also focus on Crime Prevention Through Environmental Design
    - After inspecting a property, they will identify areas that need to be addressed and provide solutions
      - Removing a fence, trimming trees or bushes that may be blocking lighting or views, etc.

**Tray Robinson** - How can community members find out which Lieutenant/Sergeant is in charge of their neighborhood

**Chief O'Brien** – We plan to revamp our website and the new CPD app will have an extensive directory with phone numbers and e-mail addresses

- Sgt. Zuschin is lead on Chico PD Mobile app project

- **Staffing**
  - The Detective Bureau has not had a Property Crime Detective for a long time; the plan is to assign a property detective by the end of the year
    - The Bureau is currently running a significant case load
    - Crimes against people must come first
  - Ben Love and Brian Miller were promoted to Sergeant
    - The Chief exclaimed that they are of the highest character and quality and he is excited they are on board
  - We are waiting to hear if a COPS grant for two School Resources Officers will be granted
    - Children are a priority
    - Valuable to have positive interaction between officers and students at a young age
    - Vital to have an officer available in the schools because we never know if their presence prevented a tragic event
  - Staffing drives what we are able to do
    - We currently have 87 sworn officers with 10 that are not fully functional as they are in the Field Training program or the Academy
    - We have 4 applicants in background with 1 recent conditional job offer
    - For the first time in a long time we are close to having all of our allocated positions filled
    - The Chief recognized Lieutenant Billy Aldridge and former Captain Lori MacPhail for all their hard work making this possible
- **Adopt-A-Cop** program
  - We would like to eventually have a police officer assigned to every school in the district
  - We plan to partner with the Fire Department to do safety presentations
  - Kids remember these interactions and they make a positive impact
- **Behavioral Health** is an important issue
  - Butte County Behavioral Health submitted a grant to fund a half-time counselor to work with the TARGET Team
  - We should find out in November if the grant is approved
- **Family Support Session**
  - We hosted our first session in June for spouses/significant others of law enforcement employees
  - We recognize this is a tough job and it takes a toll, often with the family first which can make professional life unhealthy
  - The session let spouses know what to look out for and what they may not understand
  - It was well received
- **National Night Out** on August 4<sup>th</sup> was a great success
  - Donna Shary helped organized the event in the City Plaza for local departments and community members to interact with the City
  - We had many officers including CHP and University PD officers come out
  - There were games, dunk-a-cop and a K-9 demonstration
  - It was a great event with very positive interaction with the community
- **Mission, Vision, Values**
  - It is important for the department and community to understand what we are about
  - Our Mission Statement has not been looked at for years and it is time to re-evaluate
  - It will be a department-wide effort with representatives from all areas within the Police Department
  - It should be completed by the end of the year
- **Crisis Intervention Training**
  - Training is extremely important in order for staff to be better equipped to deal with certain situations
  - Our department handles a minimum of two critically mentally ill calls per day
  - The Chief is part of a county-wide threat assessment team working on protocols on how to interact with individuals that pose threats

- The protocols that are being developed will provide law enforcement agencies with the ability to identify threats early in order to mitigate tragedies before they happen
  - This is a priority for all agencies involved
- **Body Worn Cameras** testing and evaluation period is nearing completion
- **Leica Laser Mapping System**
  - The department recently acquired a state-of-the-art laser mapping system from Leica that is capable of collecting over one million data points per second
  - The images create a virtual room/scene and produce an animation video of what may have happened during the crime
  - The cost savings will be huge because Crime Scene Investigators will not need to be at a scene for hours working overtime to capture the scene
  - The system will provide the same images in day/night and any type of weather
  - It was recently used on an officer involved shooting in Oroville
- **CAD/RMS – Computer Aided Dispatch/Records Management System**
  - We are purchasing a new CAD/RMS system to replace our current antiquated system
  - The capabilities of the system and software will positively improve/impact our department and community
  - Technology will make us more effective
  - Statistics and crime data will be made available quicker and easier than our current system allows
- **Second Radio Channel** – our department has never had a second radio channel and it is something we have needed for years
- **Tablet System** will allow officers to write report at the scene and take photographs
  - We have heard positive reviews from other police departments currently using the system
- **Community Oriented Policing** model includes Problem Oriented Policing component which will be incorporated in all employee evaluations
  - There will be three objectives
- **Department Meeting** will be held in March
  - It is important for the police department to celebrate successes and honor our employees and volunteers
- **Quality of Life Crimes** – next summer our C team will work the south campus area with our TARGET team
  - It will expose those officers better to Community Oriented Policing
- **Annual Report** will be release in April of next year
- **Succession Planning** – Lt. Aldridge and Lt. Madden are working on a succession road map because we always have attrition
- **Radio System** will have an overhaul to improve quality. This is another antiquated piece of equipment that has been duct taped in order to continue to working

**Citizen:** Is there a formal way for the community to provide input on what the police department is doing or a way to track what the PD is working on?

**Chief O'Brien:** We are trying everything we can to open portals of communication with the community. Everything we are implementing will allow us the opportunity to communicate more effectively with the community.

The Chief thanked the Council and City Manager for making safety a priority and allowing the police department to rebuild by hiring in order to get our staffing levels up.

#### **NEXT MEETING**

**Date/Time:** Wednesday, September 16, 2015 at 5:30 p.m.

**Topic:** To be announced

**Chico Police Department  
Police Community Advisory Board  
Wednesday, August 19, 2015  
Old Municipal Building ~ 441 Main Street  
5:30 pm – 6:30 pm**



Message from the Chief of Police,

The Chico Police Department is a diverse organization comprised of over 140 full-time employees, with an additional 100 police volunteers, including Volunteers in Police Service (VIPS), Explorers, Chaplains and Interns. It is the collective mission of our department to serve and safeguard our community.

The City of Chico maintains a special sense of community despite having developed into a regional center for business, education, employment, medical care, recreation, and cultural activities. The city was founded in 1860 by General John Bidwell, and incorporated in 1872. With recent annexations, it has grown to just over 33 square miles in size. The population within the city limits is approximately 90,000, with the Chico Urban Area population being in excess of 107,000.

The City of Chico was initially served by a Town Marshal and several constables, when incorporation occurred in 1872. Around 1910, the Marshal's Office was reorganized and officially became the Chico Police Department. Today, the department is authorized 142 employees, 92 of which are sworn police officers. The department recently adopted a new command structure to better serve the needs of the community. The department now has a Deputy Chief, five Lieutenants and two Civilian Managers, all under the Office of the Chief of Police. Of the five Lieutenants, three are assigned as Watch Commanders, with each assigned a geographic area of responsibility, classified as East, West and Core. This geographic responsibility provides the community with a department representative, or a "face to a place", to get to know and access when the need arises.

We believe that trust and communication between a department and community are essential, and are built intentionally. Interaction at every level with our community is a priority. This includes difficult conversations about controversial issues. Our re-structure is part of that commitment to trust and communication. While Community Oriented Policing is our model, a Police (Public Safety) Oriented Community is our goal. While the department has a statutory and moral responsibility to serve and safeguard, we know that a community that collaboratively engages with its police department will be both safer and healthier.

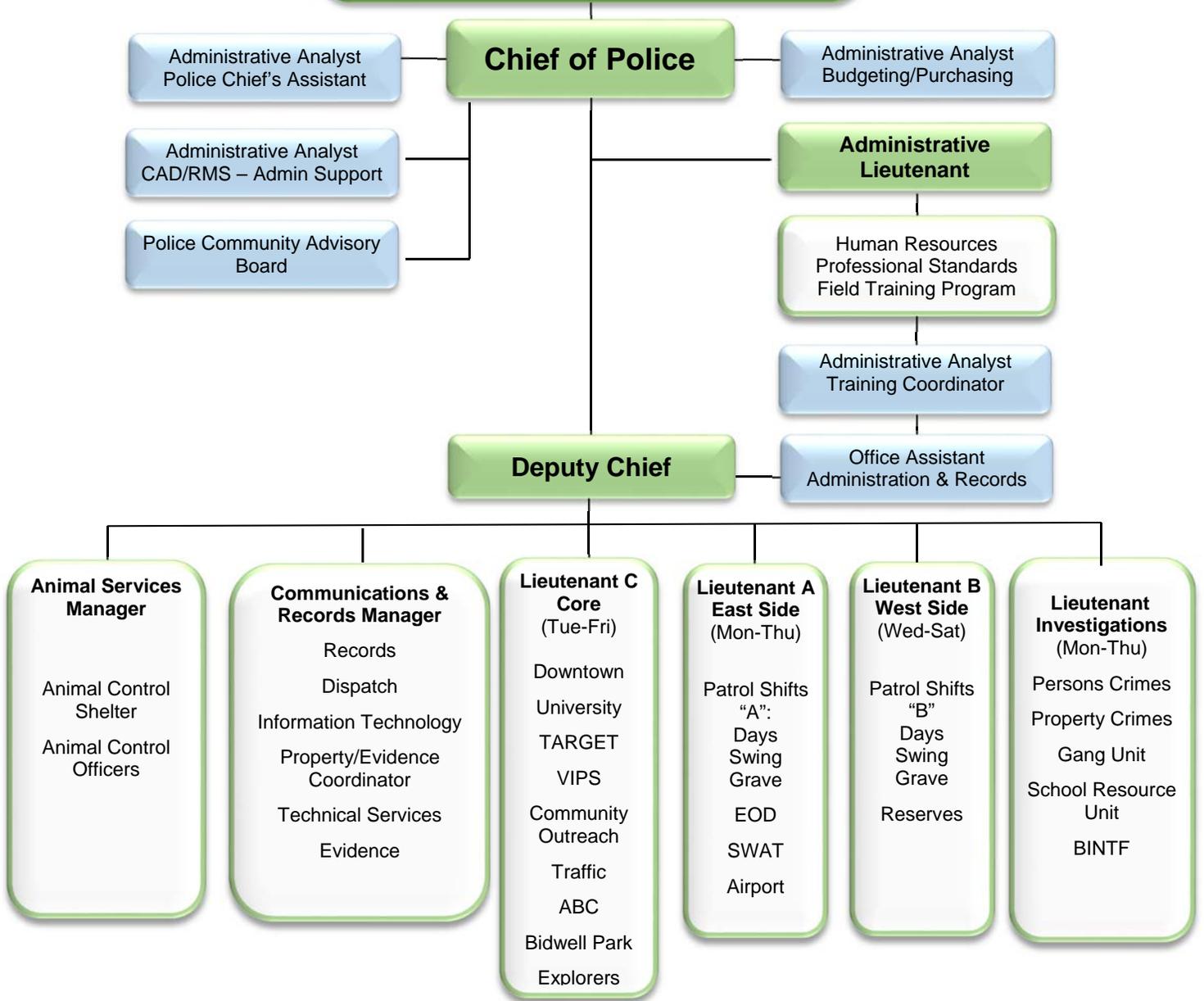
While we will face many challenges together, I am genuinely excited about the future of this community and department. As such, I am humbled, honored and blessed to serve as your chief, and to lead your law enforcement professionals in keeping Chico Beautiful, Clean and Safe.

Michael O'Brien  
Chief of Police



# Police

August 2015



## ACRONYM KEY

ABC: Alcohol Beverage Control  
 TARGET: Problem Oriented Policing  
 VIPS: Volunteers in Police Service

BINTF: Butte Interagency Narcotic Task Force  
 SWAT: Special Weapons & Tactics  
 EOD: Explosive Ordnance Disposal



**BOARD MEMBERS PRESENT:**

Chief O'Brien, Sean Morgan, Paul Bailey

**TOPIC: Update on Labor Day 2015**

**Presenter: Chief Michael O'Brien**

Chief Michael O'Brien spoke to the history of Labor Day events in our region. One piece of legislation (AB 494) went to Sacramento after the Butte and Glenn County Board of Supervisors passed ordinances to ban alcohol on the river during holiday weekends. This past weekend was like a ghost town in Chico. There were no large parties or deadly events. This event is now officially under control. The community effort turned what was a liability and dangerous situation for the community into a reasonable and safe event.

The Labor Day Weekend Statistics press release was available at the meeting (attached below). It was noted that out of 52 arrests, from Friday, 9/4 – Monday 9/7, only 9 were CSU, Chico students. The Butte County AVIOD the 8 Team was out handling DUI checkpoints. AVOID is a California state grant through the Office of Traffic Safety.

The Associated Students held a pancake breakfast where about 700 students attended.

**TARGET Team**

**Presenter: Chief Michael O'Brien**

The TARGET Team will be presented to the public on Monday, September 21<sup>st</sup> during a press conference at the Chico Police Department. The TARGET team will be critical in addressing issues comprehensively and effectively with the ability to apply many different resources to help resolve the issues. Unfortunately, patrol officers do not have the time to focus on chronic matters. The TARGET Team will have a positive impact on quality of life crimes in Chico.

The initial team will be comprised of one Sergeant, two Officers and one Community Services Officer. The plan is to add two more officers to the unit in December and then two more next fall. Eventually we will have a TARGET Team member assigned to each of our 6 beats. They will become a "face to a place" and have constant contact with community members and residents within their region.

**Vice Mayor Sean Morgan:** One thing that will be different with the mission and scope of the TARGET Team will be that they will be focusing on helping those that need help.

**Chief O'Brien:** The team will be able to look at problems with longer term perspective and use a broader range of tools. Patrol does not have these tools at their disposal because of the impact of time. TARGET will have the time to work on short-term and long-term solutions. We are excited to get them out in the field.

The TARGET Team will initially focus on the most significant problems in the City and will not have a specific regions. One of the biggest problems in the City right now is quality of life crimes. Crimes are occurring in our homes/neighborhoods, where we shop/recreate and at work. The TARGET Community Services Officer (CSO) will build back the neighborhood watch and facilitate the NextDoor program which is a virtual neighborhood watch. Community members will be able to communicate issues to their neighborhood and police department at the same time. This technology will help improve communication between the community and the police department. The CSO will be assigned to monitor and respond on all of our social media accounts Twitter, Facebook, NextDoor, the PD app and bring the information gathered to the rest of the TARGET Team members.

## Offenses Against Waterways and Public Property Ordinance

### Presenter: Interim Deputy Chief Dave Britt

The Police Department heard loud and clear from business owners, City employees and civilians that change is needed in our community. The Offenses Against Waterways and Public Property Ordinance utilizes the same rules established for the parks and applies them to waterways and public areas. There is a misdemeanor component which gives the ordinance more teeth and allows for a physical arrest. There is a broad range of options, which include: a verbal warning, infraction citation or misdemeanor arrest. It is not an efficient use of time to tie up the City Attorney in court for a first time offender.

The storage of personal property on public land, creeks and waterways has caused major issues especially with large encampments. Over the past six months, 141 yards of debris and 35 tons of material have been hauled away from public areas. A 48-hour notice is posted at the encampments to advise that there will be a cleanup. Officers go with the crew to be more effective if a safety need arises. Some camps have caused environmental issues, for example, breaking tree limbs or nailing items to tree trunks, alcohol/glass containers in the creeks and on the banks, etc.

We are also revising the Sit and Lie Ordinance to close a loop hole that previously did not include alcoves in business entrances.

**Citizen question:** What will the city do to help the homeless that need to use restrooms?

**Deputy Chief Britt:** Through the TARGET Team we plan to engage with the homeless community and advise them of the services available to them. We are collaborating with places like the Torres Shelter, Jesus Center, 6<sup>th</sup> Street Center for Youth and Stairways to help them take measures to get back on their feet. We will utilize the Chico Police HELP program to purchase bus tickets in order for them to travel to a friend or family member that is willing to vouch for them and place them into a better environment. The key is, they must be willing to accept help. There are a lot of people resistant to services that are offered.

Butte County Behavioral Health applied for a grant to provide a half-time counselor to work with the police department to help mitigate some behavioral health issues that arise. Our entire department is going through crisis intervention training to better prepare us with these incidents/

The Offenses Against Waterways and Public Property Ordinance is specific to city structures and waterways. We do not need to make an arrest for the ordinance to be effective. After the alcohol ban ordinance was passed on the river, zero arrests were made. The ordinance itself made a huge impact. Ordinances are tools that give us a reason to contact individuals. For the Sit and Lie Ordinance, we have given 150 warnings and issued about 39 citations.

**Citizen question:** Does Chico have enough space/resources to provide for everyone?

**Brad Montgomery,** Torres Shelter Executive Director: The shelter is running from 90 to 100 people per night with a capacity of 140. There are not enough beds for all homeless people in Chico. The Torres Shelter has restrictions regarding alcohol and some individuals do not want to conform to those restrictions. There is a church shelter is looking into options to provide for these individuals.

**Michael Medeiros,** Stairways Director: Stairways has 40 beds for people with mental illness. The program is geared towards people who are trying to get on their feet. The residents are held accountable when they are at Stairways. They all have their own jobs to do. If accountability is taken away, more issues will arise. The main goal of Stairways is to help prepare their residents for the next phase in their lives and to transition them into permanent housing.

**Chief O'Brien:** The key is to balance accountability with compassion. In the Chief's opinion the effects of Proposition 47 [prison realignment (state prisons releasing non-violent offenders to county jails), turning felony drug and property crimes into misdemeanors and increasing the stolen property value from \$400 to \$950 in order for it to be a felony] has contributed to the increase of crime. Drug offenders no longer choose to go to drug court because they know if they

choose jail, they will be released right away. This is a huge problem because addicts no longer have any incentive to get help.

**NEXT MEETING**

**Date/Time:** Wednesday, October 21, 2015 at 5:30 p.m.

**Topic:** To be announced



# CHICO POLICE DEPARTMENT

## PRESS RELEASE

530-897-4900

**Type of Incident:** Labor Day Weekend Statistics 2015

**Location of Incident:** Chico Area

**Operational Period:** 09/04/2015 – 09/07/2015

**Narrative:** The Chico Police Department is releasing the following statistics regarding the number of arrests and citations during the operational period described above. The data was compiled from booking information and after action reports from field/team supervisors. The data regarding student and resident status is based upon information provided by the arrestee at the time of booking. It is worth noting that these arrest statistics reflect activity citywide.

### 2015 LABOR DAY OPERATIONAL PERIOD STATISTICS

**CHICO PD:**

	<b>9/4 (Friday)</b>	<b>9/5 (Saturday)</b>	<b>9/6 (Sunday)</b>	<b>9/7 (Monday)</b>	<b>Total</b>
Misdemeanor (Arrest)	15	17	10	3	45
Felony (Arrest)	0	1	2	2	5
25662(a) B&P (MIP Citation)	11	13	7	0	31
Traffic (Citation)	6	8	4	3	21
Municipal Code (Citation)	0	0	0	0	0
<b>Total Arrests:</b>	15	18	12	5	50
<b>Total Citations:</b>	17	20	11	3	52

**Supervisor:** Sgt. Greg Keeney

**Watch Commander:** Lt. Ted McKinnon

**Prepared By:** Sgt. Greg Keeney

**Date/Time:** 09/08/15 – 1200 hrs.

# CHICO POLICE DEPARTMENT

## PRESS RELEASE

530-897-4900

### CALIFORNIA HIGHWAY PATROL RAID TEAM:

	9/4 (Friday)	9/5 (Saturday)	9/6 (Sunday)	Total
Misdemeanor (Arrest)	15	11	2	28
Felony (Arrest)	0	0	0	0
23152(a)(b) V.C. (DUI – Arrest)	10	3	0	13
23152(e)(f) V.C. (DUI – Drugs/Combo - Arrest)	5	4	2	11
21200.5 V.C. (DUI – Bicycle - Citation)	5	1	0	6
Unlicensed/Suspended Drivers (Citation)	3	2	7	12
<b>Total Arrests:</b>	15	11	2	28
<b>Total Citations:</b>	8	3	7	18

### CALIFORNIA ALCOHOL BEVERAGE CONTROL:

	9/4 (Friday)	9/5 (Saturday)	Total
Misdemeanor (Arrest)	2	1	3
Felony (Arrest)	0	0	0
25662(a) B&P (MIP Citation)	11	5	16
25658 B&P (Furnishing Alcohol to a Minor)	2	3	5
Municipal Code (Citation)	1	0	1
Other B&P/H&S/VC (Citation)	2	1	3
<b>Total Arrests:</b>	2	1	3
<b>Total Citations:</b>	16	9	25

**Supervisor:** Sgt. Greg Keeney

**Watch Commander:** Lt. Ted McKinnon

**Prepared By:** Sgt. Greg Keeney

**Date/Time:** 09/08/15 – 1200 hrs.

# CHICO POLICE DEPARTMENT

## PRESS RELEASE

530-897-4900

**Butte County AVOID the 8 Team:**

	9/6 (Sunday)
Misdemeanor (Arrest)	1
Felony (Arrest)	0
23152(a)(b) V.C. (DUI – Arrest)	0
23152(e)(f) V.C. (DUI – Drugs/Combo - Arrest)	1
<b>Total Arrests:</b>	1
<b>Total Citations:</b>	0

**Student/Resident Status of Arrestee (Chico P.D. Arrests Only):**

School	Arrests
California State University, Chico	9
Butte College	3
Local Non-Student	20
Other California University/College	5
Other California Non-Student	7
Out of State University/College	0
Out of State Non-Student	0
High School	2

**2014 / 2015 Comparison:**

	2014	2015	Trend
Chico P.D. Arrests	61	50	-18%
CHP RAID	55	28	-49%
ABC	Not Available	3	N/A
AVOID	Not Available	1	N/A
<b>Total:</b>	106	82	-23%

**Supervisor:** Sgt. Greg Keeney

**Watch Commander:** Lt. Ted McKinnon

**Prepared By:** Sgt. Greg Keeney

**Date/Time:** 09/08/15 – 1200 hrs.

# CHICO POLICE DEPARTMENT

## *PRESS RELEASE*

530-897-4900

The 2015 Labor Day Operation ended with the aforementioned statistical information. These numbers reflect a decrease in all significant categories. This decrease was evident to Officers in the field with an overall decrease in large crowds in the South Campus area. Overall the 2015 Labor Day event was manageable from a law enforcement/public safety standpoint. All reported crimes were down to include reported crimes of violence.

The Chico Police Department would like to thank all of the allied agencies who assisted in the effort to keep the City of Chico safe during the Labor Day Operational Period.

California Highway Patrol  
California Alcohol Beverage Control  
Chico Fire Department  
Butte County Sheriff's Office  
AVOID The 8 Team

Enloe Hospital / Butte EMS  
California State Parks  
CSU, Chico P.D.  
Glenn County Sheriff's Office  
California State University, Chico

**Supervisor:** Sgt. Greg Keeney

**Watch Commander:** Lt. Ted McKinnon

**Prepared By:** Sgt. Greg Keeney

**Date/Time:** 09/08/15 – 1200 hrs.



**BOARD MEMBERS PRESENT:**

Chief O'Brien, Giovanni Tricerri, Reanette Fillmer (substitute for Sean Morgan), Drew Calandrella, Gloria Halley, Tray Robinson, David McKay, Dan Gonzales, Michael Lo

**Citizen:** Long time Chico resident Charlie Preusser passed away. A memorial service will be held on November 14, 2015 beginning at 5:30pm at the Elks Lodge on Manzanita.

**Jovanni:** Charlie was a great example of community engagement.

**TOPIC: Introduction of the New Police Community Advisory Board Members**

Our new Board Chair Giovanni Tricerri had each member that was present introduce themselves.

**Dan Gonzales:** Owner of Fifth Sun with about 200 employees. This is the first board he has been on for the last 25 years. He is active in our community in many ways; a business person, parent, lives downtown, helped build homes. He has seen moral down in the last few years with a lack of communication and joined this board because he saw it as an opportunity to make an impact.

**Reanette Fillmer (present for Vice Mayor Sean Morgan):** The Council is supportive of public safety and listening to the concerns of the community.

**Michael Lo:** Has served on the board of directors for the Community Housing Improvement Program (CHIP) for over 10 years. He has a family of four with one daughter in graduate school and his other daughter at Chico Jr High. He joined this board to facilitate communication with minority groups and to encourage them to vote so they have a say in our community.

**Gloria Halley:** Works for the Butte County Office of Education as the Region 2 Lead. She had participated on the Police Community Advisory Board under three other Chiefs of Police. She believes this is a great community to raise families, work and bring businesses but the police department cannot take care of the entire city by themselves; we need community participation.

**David McKay:** Director of Secondary Education with the Chico Unified School District. His number one job is to insure the safety of the children and welcomes any input on what we can do to make our kids safe.

**Tray Robinson:** Director of University Diversity Programs and Inclusion at CSU, Chico. He is on the board to hear and be involved in recommendations for change.

**Drew Calandrella:** Vice president for Student Affairs at CSU, Chico. He has served on this board for over 5 years. About 17,000 students arrive each year and become a significant part of this community. We are all part of this community and the university and the community oriented approach to policing is very important.

**Denise Adams (not present - introduced by Giovanni Tricerri):** Dean of Career and Technical Education at Butte College. She has been on the board for almost two years.

**Jovanni Tricerri:** Current Chair of the Police Community Advisory Board and serves as the Director of Community Engagement with the North Valley Community Foundation. We are working out some kinks and formatting for the

board. He would like the board members to be more vocal and have the opportunity to roll up their sleeves to figure out how to solve some community problems. Contact Jovanni with any ideas.

**Chief O'Brien:** Thanked Jovanni and all the board members for serving the department and community. He welcomed the new board members and community members in the audience.

The Chief introduced Lt. Billy Aldridge and stated he is proud of the work Lt. Aldridge has put into the Halloween Operations Plan. From past experience working on special events, the Chief knows that the commander in charge is constantly making amendments and adjustments to the plan.

### **Halloween Operations Plan**

#### **Presenter: Lieutenant Billy Aldridge**

The operations plan is a lengthy, living document that is very fluid and will hopefully be complete the night before the start of the event. The overall plan and mission is to ensure public safety by mitigating violence, crowd related issues and criminal activity through a strong and proactive enforcement posture.

There will be 110 to 120 law enforcement officers from 16 outside agencies. We will have special enforcement teams, foot beat officers, local Sheriff's Officers, Alcohol Beverage Control (ABC), CSUC Crisis Response Unit, California Highway Patrol (CHP) for traffic and DUI enforcement using the AVOID grant and Probation. Our Business Support Team and faith based community will provide food.

The operations period will be from Thursday, 10/29 – Sunday, 11/1 with the most officers out on Friday and Saturday nights. We are hoping that Sunday will be a quieter night. If more coverage is needed throughout the operations period, we will have officers on call. Why are we doing all of this? Halloween is on a Saturday and we have had great success at solving the problems we had 10 years ago with a strong police presence and zero tolerance. All we want is for everyone to be responsible and safe. During the last five years we have seen a lot of responsible partying and alcohol use, our goal is to continue that trend. It does not matter what day Halloween is on, we still ramp up in order to be prepared.

**Citizen:** Asked about having equestrian officers.

**Lt. Aldridge:** Our mounted unit was disbanded due to budget issues. We are hoping that CHP will be able to bring a couple of horses because there is a real value in having them available for crowd control and to help mitigate the possibility of accidents. Our mounted unit in the past was respected by the community. Citizens got to know and interacted well with the officers and horses.

**Tray Robinson:** Asked if there will be a face to face with the outside agencies.

**Lt. Aldridge:** We have a briefing scheduled that everyone will attend and Lt. Aldridge sends out the operations plan every time there is a change.

To get the word out Lt. Aldridge will meet with the media next week to advise our zero tolerance policy, recommend that outsiders do not come to town and inform that those (up to age 25) arrested for alcohol related offenses will be sentenced to community services in this area (this is a win-win because they learn a lesson and give back to the community).

**Citizen:** Has the police department had a dialog with the local clubs about their events?

**Lt. Aldridge:** We have not had problems with them in years. They make sure there are no issues at their establishments so they will not be violated by ABC. Sometimes they close early on their own.

**Citizen:** Asked if we have a temporary detention facility in Chico because he wanted to know why we have to transport them to Butte County Jail in Oroville when they have no transportation to get back.

**Lt. Aldridge:** We have to follow regulations that govern temporary holding facilities and we must release suspects within a certain amount of hours. During special events we have zero tolerance for alcohol related violations so everyone is transported to Butte County Jail. It is their responsibility to find a ride back.

**Tray Robinson:** We have an opportunity to build a bridge. It is best when speaking of these events to refer to students as our fellow community members. CADEC – Campus Alcohol and Drug Education Center will be passing out water bottles for hydration and hosting a pancake breakfast at midnight. There will also be an anti-stereotype campaign to encourage cultures to work together.

**Chief O'Brien:** The Associated Students have done a marvelous job spreading the message to “Keep it Chico.” Outsiders traveling to Chico for these events have no stake in our community so they are less respectful. Labor Day is an excellent example. There were so many community members inviting their friends to come up that it resulted in the alcohol ban on the river.

**Citizen:** Asked how is the police department engage with young people.

**Chief O'Brien:** We currently use Facebook to post information and media releases. Soon we will have the ability to do more outreach with the TARGET Team.

### Introduction of the new TARGET Team

**Presenter: Interim Deputy Chief Dave Britt**

Our new TARGET Team was officially announced on September 21, 2015 and they have already hit the ground running. The initial team consists of Sergeant Scott Zuschin, Officer Jeff Durkin, Officer Paul Ratto and Community Services Officer Ed Nelson.



*Chico Police Target Team press conference Sept. 21, 2015  
L-R Sgt. Scott Zuschin, Officer Jeff Durkin, Officer Paul Ratto, CSO Ed Nelson, Chief Michael O'Brien*

The TARGET Team is a collaborative effort. They will be working with other units within the police department, business owners and community organizations/members. A lot of what they do will change from week to week.

**DTA Team:** Prior to the restoration of the TARGET Team, a Downtown Foot beat (DTA) Team consisting of 1 sergeant and 2 officers was formed in January, 2015 to reach out to businesses and community members in order to identify and address crime and safety issues. The DTA Team identified several issues in the downtown area and surrounding parks and the team came up with a strategies to attack each problem. Numerous projects were started and passed on to the TARGET Team to continue and maintain. The DTA Team, which was also led by Sgt. Scott Zuschin, accomplished some very important goals and got the ball rolling for the TARGET Team.

**Stairways:** One of those goals was to improve communication with citizens, business owners and community stakeholders in order to initiate collaborative efforts. The TARGET Team has partnered with the Stairways Recovery Program run by Michael Medeiros in an effort to provide transitional housing and assistance to the homeless population in Chico. The TARGET Team works closely with Michael and his team to identify those in need of housing and addiction counseling and provide education on available services. This partnership takes our goal to a whole new level.

**Social Media:** In order to comply with the Chief's mission of Community Oriented Policing and the need to improve communication we will be expanding our tools in order to make good connections and be transparent with the media and community. We will be using social media to include Facebook, Twitter, Nextdoor and a new Chico Police Department mobile app. The phone app will provide citizens with our directory, the ability to send anon tips, track property with photos and serial numbers, press releases and eventually a crime map that will be updated live through our CAD system. We are always looking for creative ways to improve communication. Community Services Officer Ed Nelson, who has been with the Chico Police Department for 20 years (including volunteer years), will monitor our social media communications. He has a lot of experience and is very creative.

**CPTED:** CSO Nelson has also been trained on Crime Prevention Through Environmental Design (CPTED). He will evaluate properties and provide comprehensive reports to the owners with solutions to issues in order to mitigate crimes at businesses and residences. So far, Ed has completed one evaluation and the business is very happy with the report.

**Dan Gonzales:** commented that this allows the police department to be more proactive then reactive.

**Chief O'Brien:** agrees with Dan's comment and pointed out that this is not just a TARGET Team effort, it is a police department and community effort.

**Community Safety Meetings:** In collaboration with the Chico Chamber of Commerce and Downtown Business Association, members of the Chico Police Department have participated in monthly Community Safety Meetings at various locations around the city. These meetings provide an opportunity to hear what the concerns are in the particular neighborhood where the meeting is held and help identify solutions.



*September 21, 2015 Community Safety Meeting at CARD*

**Chief O'Brien:** The Chief and City Manager also have weekly walks around the community every Friday where they engage in conversations with members of the community to listen to their concerns about public safety.

The new technology coming the police department {mobile app, CAD/RMS system, body cameras and other methods} will provide us with better tools to serve the community. We have excellent relationships with Butte County Sheriff Kory Honea and CSUC Police Chief John Feeny. We are always looking at ways to enhance our resources to make this entire region safe. Several local law enforcement agencies and Behavioral Health have come together to work on protocols on how to handle critically mental ill and to help mitigate potential active shooter incidents.

#### **NEXT MEETING**

**Date/Time:** Wednesday, November 18, 2015 at 5:30 p.m.

**Topic:** To be announced



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**BOARD MEMBERS PRESENT:**

Chief O'Brien, Sean Morgan, Giovanni Tricerri, David McKay, Tray Robinson, Denise Adams, Laura Cootsona, Gloria Halley, Deanna Jarquin

**OPENING COMMENTS**

Giovanni Tricerri, the chair of the Police Community Advisory Board, opened the meeting at 5:30 p.m. He reminded everyone that PCAB meetings are limited to 60 minutes and not a venue for specific complaints. Police Department complaints are taken seriously. Forms are available on the table (located at the PCAB meeting) and in the police department lobby.

**BOARD COMMENTS / TOPIC: 2016 Planning for PCAB**

**Jovanni Tricerri:** We are in the process of changing how the Police Community Advisory Board (PCAB) works. Our board members are people with influence that have the ability to get things done in the community. Introduction of new board members.

**Laura Cootsona** is the new Executive Director of the Jesus Center. She has worked with nonprofit organizations as a consultant for 21 years.

**Deanna Jarquin** is the Associated Student President representing the student voice on the Police Community Advisory Board.

**Chief O'Brien:** This board is a very diverse group. The Chief is excited about the diversity and experience of the board members.

**Jovanni Tricerri:** As stated before, we are in the process of changing how PCAB works. We will not have a public meeting next month but the board will meet in order to figure out how the board will function in the future. We will be moving the meeting to different locations throughout the community.

**David McKay:** From a school standpoint, he is looking forward to working with the police department on safety issues.

**Chief O'Brien:** We have heard reports of quality of life crimes before and after school. A main priority of the TARGET Team and community based policing is to focus on quality of life crimes.

**Jovanni Tricerri:** suggested having a future meeting in a conference room at the school district.

**Tray Robinson:** suggested having a meeting on the CSU, Chico campus to open it up to the students.

**Denise Adams:** likes the idea of going to different neighborhoods.

**Tray Robinson:** PCAB members will support the agenda of the Chief and be active participants in discussions for action and change.

**David McKay:** Would like to discuss how to be more effective. Suggested that we identify places like the Dorothy Johnson Center and other programs that have been effective in making a difference and highlight them.

**Sean Morgan:** Would like to talk about programs that work and community policing in order to share what is working and the things that people need to watch out for. Wants to advise community members on what they can do for the community and how to support the police department.

**Gloria Halley:** stated that we need to be diverse in the words that we use when we visit different areas in the city so we can honor the diversity when we are in those communities.

**Michael Lo:** How do we reach out to those that speak English as a second language? Minorities are afraid to come out and participate because they do not know what is going on.

**Chief O'Brien:** Our city is geographically divided into six separate beats which are part of 3 districts. We will eventually have 6 TARGET officers assigned to each beat. These officers will have a sense of responsibility for the safety of their own area. They will visit various locations {businesses, schools, parks, homes} and invite people to engage. This is part of community focused policing. It will not just be a police effort. Everyone within each beat will need to make the effort to be part of the discussion on what will it take to make these areas safe.

**Tray Robinson:** has heard positive things about the NextDoor app. What mechanisms do we have with other outside agencies to work with them?

**Chief O'Brien:** We work extremely well with agencies within Butte County including California Highway Patrol (CHP), Butte County Sheriff's Office (BCSO), California State University, Chico Police Department (UPD) and outside agencies as well.

## **PUBLIC COMMENTS**

Michelle O'Hara lives across the street from the Jesus Center and is involved with her neighborhood watch program in the Barber Yard. She expressed her gratitude for all the hard work on an officer involved shooting. She also discussed that she is not happy the property manager where she lives.

### **TOPIC: Quality of Life Crimes by Chief Michael O'Brien**

Quality of Life Crimes consist of burglaries (residential, commercial, auto), larcenies (petty theft, grand theft, stolen vehicles), trespassing, vandalism (vehicle, property) in the areas where you work, live and recreate.

What is causing this crime? AB109 (prison realignment) took effect in 2011. From 2011-2014, we saw a 51% increase in property crimes. I believe there is a direct coalition between prison realignment and the increase in crime. Proposition 47 took effect in 2014 which reduced felony drug crimes to misdemeanors and changed the value for grand theft from \$400 to \$950. Because of prison realignment, the jails do not have enough room to house drug addicts and thieves. This is not unique to Butte County; this is happening everywhere. There has to be other ways to solve these issues.

Drug courts and rehabilitation have seen 60% reduction and the District Attorney's office has filed 1100 fewer felony cases. Once arrested for felony level offenses, the offenders are given a choice: attend drug court/rehab or go to jail and knowing that they will walk into jail and walk right out, the choice is almost always jail. We have to find creative ways to mitigate these problems despite having to deal with what the state is throwing at us.

One program we have recently started collaborating with is Stairways run by Michael Madieros. Michael has a big heart and he goes around the community to look for those that are critically mentally ill to offer them a bed. In the last 30 days, 13 people have been identified and placed in the Stairways program by our TARGET Team. Our entire community has to come together to address the issues facing our community.

**Jovanni Tricerri:** pointed out the heat map (attached) and stated that the darker "hotter" the spot means more crime.

**Chief O'Brien:** Having the mile radius around the Chico State campus with so much crime is unacceptable.

**Laura Cootsona:** is excited about the collaborative opportunities she has seen in her new position with the Jesus Center. With the combination of neighbors, business owners and working with the police department, it really makes a difference when everyone is saying the same things.

**Chief O'Brien:** These are exactly the kind of relationships and collaborative efforts that will help us accomplish what we need to accomplish.

**Deanna Jarquin:** is a big proponent that students can help other students. It is important to make sure that they look out for each other and call 9-1-1 when necessary. Her hope is that all students are comfortable with the police department.

**Chief O'Brien:** The crimes that are being committed in that area around the campus does not mean that the students are the suspects; they are the victims and that is unacceptable.

**Denise Adams:** As a parent of a Chico High student, it's scary to know they are walking in that area.

## **PUBLIC COMMENTS**

**Citizen:** Is AB109 causing criminals to repeatedly go back into the system?

**Chief O'Brien:** Misdemeanor arrests do not hold them in jail which is a statewide failure.

**Citizen SueEllen:** The Chico Mall/North Valley Plaza/Target commercial areas are other locations where there is constant criminal activity.

**Chief O'Brien:** We are aware of the problems in that area and the TARGET Team will be working to solve those issues.

**Citizen Richard:** stated that he came here because of the NextDoor app and heard the PD will have an app.

**Chief O'Brien:** The PD app should be avail right after Thanksgiving. Apple had a glitch that they are working on. Community Outreach Officer Ed Nelson will be in charge of all social media aspects and he has been trained in Crime Prevention Through Environmental Design (CPTED). Ed will perform evaluations for property owners to identify environmental design issues that can contribute to criminal activity then he will make suggestions like trimming bushes, improving lighting, etc.

**Citizen:** There seems to be no rules at the creeks (hot spots). The same criminal element will come back 5 minutes after a huge cleanup. Environmentally, is there anything in the police department or advisors can do to get rid of the nuisance?

**Sean Morgan:** grew up walking around and playing in the Lindo Channel. He would not let anyone he knows near that area right now. The police department proposed an ordinance to the Council asking for help on exactly this issue called Offences Against Public Property and Waterways. The police department is still vastly understaffed but every time we are able to add another patrol officer or an officer on the TARGET Team, we are better able to enforce the laws and ordinances to make the city a safer place. Sean stated that he can almost pinpoint to the day that Chief O'Brien was appointed Chief that Chico became less attractive to the criminal element. Other jurisdictions are coming to us to ask what are we doing.

**Citizen:** stated that ordinances are not being enforced and understands that it is a staffing issue.

**Jovanni Tricerri:** that is exactly why we need to come to these meetings and roll up our sleeves to figure out how solve these issues.

**Dr. Caudill with the Esplanade House:** The federal government is defunding homeless shelters. The short-term solution is to make it uncomfortable in order to move them along; long-term solution will be to increase housing with comprehensive programs.

**Chief O'Brien:** we have to maintain a balance between accountability and compassion. We do not want to lose the soul of our community. The new ordinance is a piece out of many pieces of the puzzle that will have an impact. If there was a single thing that we could do, the chief would jump on it. The police department cannot be the only entity to make changes.

**Laura Cootsona:** a large issue is financing. Some programs were/are so dependent on federal dollars that the programs lost their independence. We must be self-organized to solve local problems and get our programs funded locally.

**Chief O'Brien:** Every community is unique and we want solutions that will work for us because what worked for other communities may not be right for us.

**Jovanni Tricerri:** There will be no meeting in December but the board will meet to discuss meeting locations and topic for 2016.

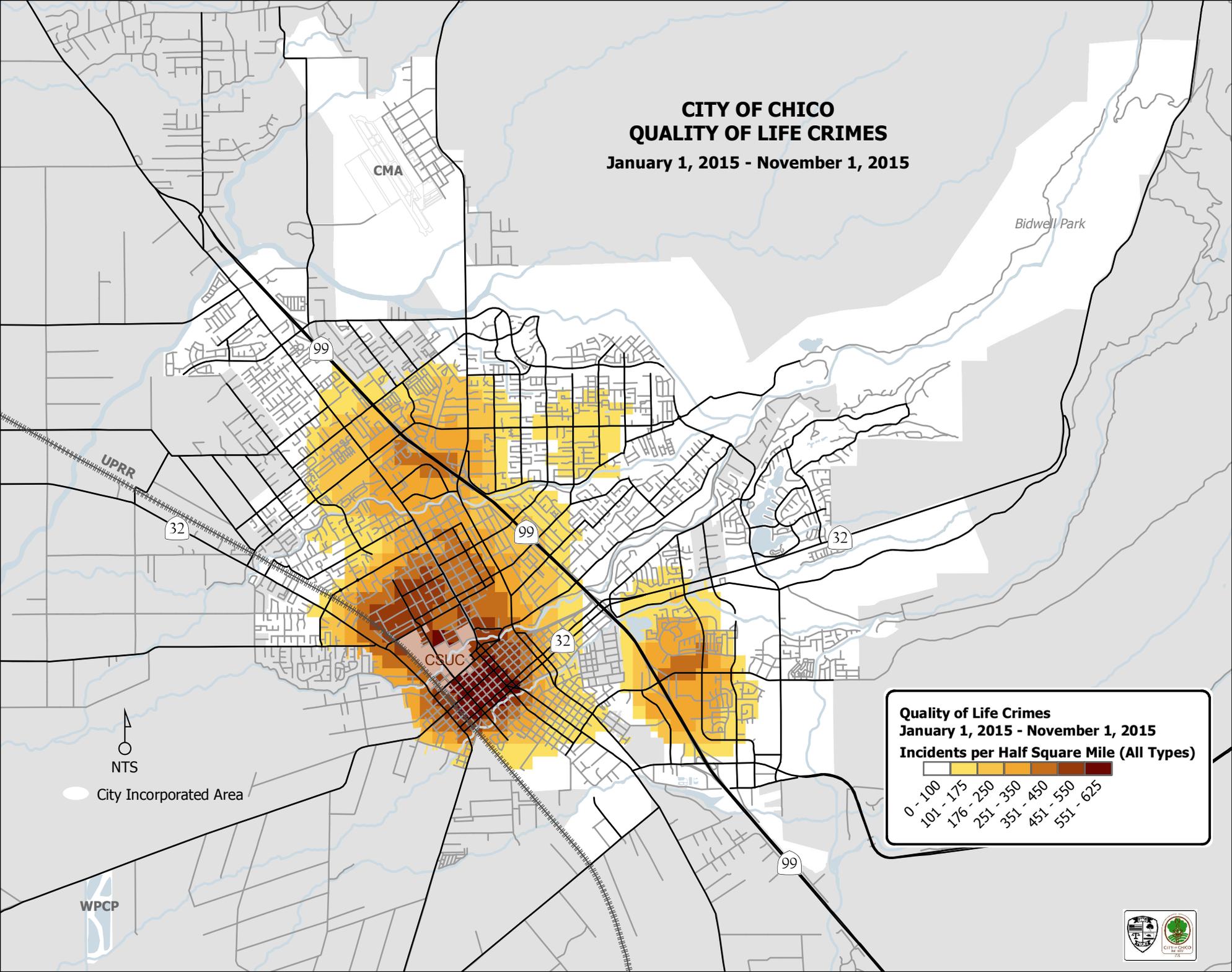
#### **NEXT MEETING**

**Date/Time:** Wednesday, January 20, 2016 at 5:30 p.m.

**Location:** To be announced

# CITY OF CHICO QUALITY OF LIFE CRIMES

January 1, 2015 - November 1, 2015

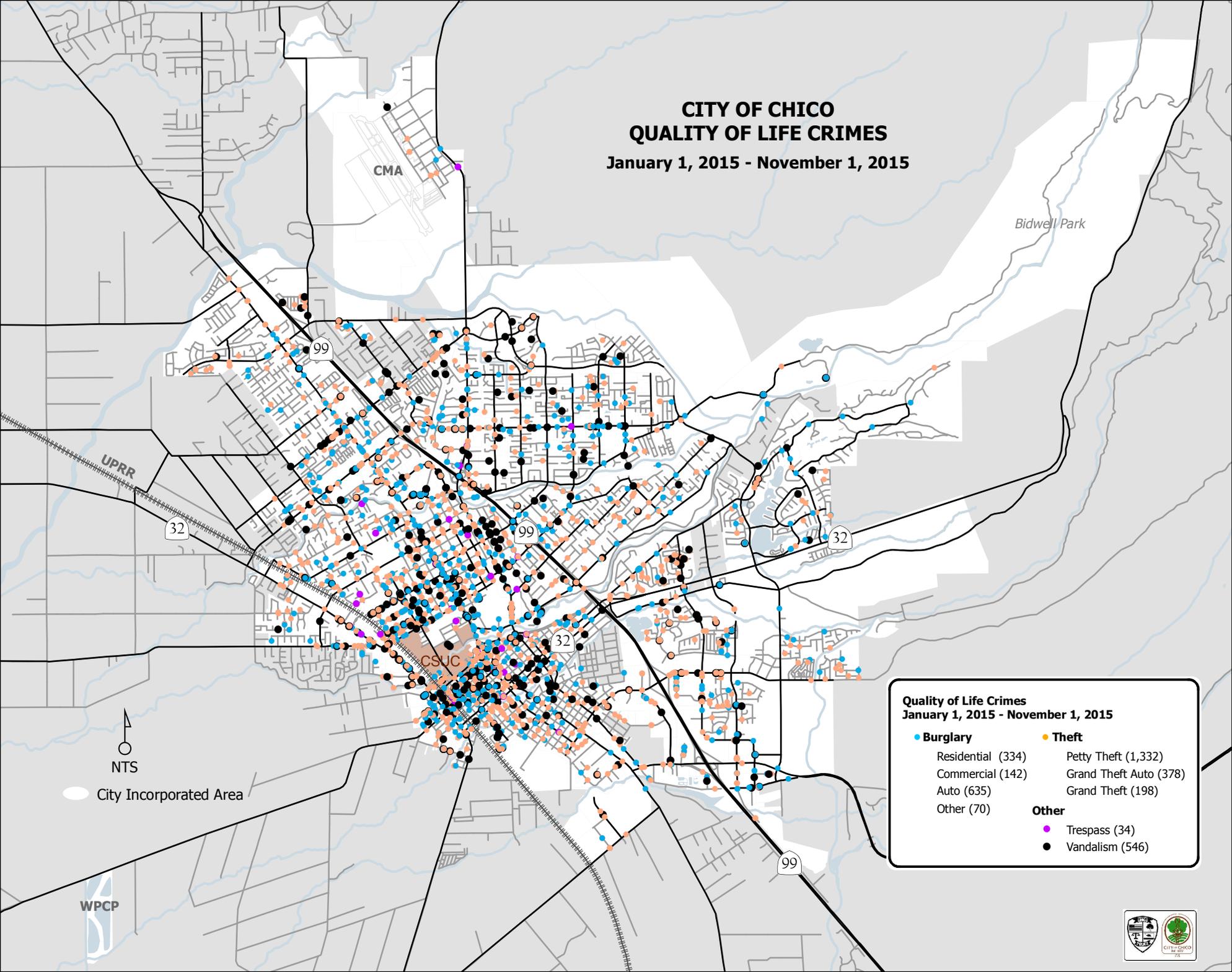


**Quality of Life Crimes**  
**January 1, 2015 - November 1, 2015**  
**Incidents per Half Square Mile (All Types)**



# CITY OF CHICO QUALITY OF LIFE CRIMES

January 1, 2015 - November 1, 2015



NTS

City Incorporated Area

### Quality of Life Crimes January 1, 2015 - November 1, 2015

- **Burglary**
  - **Theft**
  - **Other**
  - **Trespass**
  - **Vandalism**
- |                   |                        |
|-------------------|------------------------|
| Residential (334) | Petty Theft (1,332)    |
| Commercial (142)  | Grand Theft Auto (378) |
| Auto (635)        | Grand Theft (198)      |
| Other (70)        |                        |
- |                   |
|-------------------|
| ● Trespass (34)   |
| ● Vandalism (546) |

WPCP

